

CASE REPORT - EB-06-BS-003

Run Date: 8/28/2009

Start Date: 1/12/2006		ClosedDate: 1/12/2006		Status: CLOSED	Region: RC	Office: [REDACTED]	SolDate:	Type:
HQ#: [REDACTED]		Suspense Date		Complainant: [REDACTED]		Middleboro Fire Dept.		
Case Agent: [REDACTED]		Response Time: 1 DAY(S)		Subject: [REDACTED]				

COMPLAINANT	Geo:	Geo	SUBJECT
Name/F-L: [REDACTED]	Freq: 470.7000	Fre	Name/F-L: [REDACTED]
Company: MIDDLEBORO FIRE DEPT.	Call: WPPW602	Call	Company:
Address: 125 N. Main St	Method: LOCAL/PHONE	- - 0 FRN	Address: [REDACTED]
City: Middleboro ST MA	Entity: Archived	Archived Ent	City: [REDACTED] ST: [REDACTED]
Pri Phone: ([REDACTED]) Zip: 02346	To: Archived	Archived Fro	Pri Phone: ([REDACTED]) Zip:
Fax/Aux:	Safety: Non-Safety	None Spec	Fax/Aux:
Email:	Complt: NO	Util	Email:
Phys. Add.:	IX: YES	Loc:	Phys. Add.:
	Confid: NO	Mas	
	Cong.: NO	ASR	
	InfoTrs: NO	Lat	
		Lng	
		XCit	
		XState	

<p align="center">Complainant Notes</p> <p>cell phone for [REDACTED]</p>	<p align="center">Subject Notes</p>
---	--

Case Summary:

Drifting signal interferes with complainant's reception of fire calls at his home: [REDACTED]

CASE REPORT - EB-06-BS-003 - CASE DETAILS

Run Date: 8/28/2009

WORK EVENTS

EventDate	Agen	Event Type	WeUtility
-----------	------	------------	-----------

1/12/2006	[REDACTED]	OPEN/CLOSED	ixst
-----------	------------	-------------	------

Prob.Resolution: Call received from the complainant saying that he was unable to receive fire alerts at his residence. A signal was drifting between 470.375 and 471.000 and taking out reception of 470.700. On scene was conducted on 1/11/06. A signal on 470.800 was df'd to a camper on the [REDACTED] property. [REDACTED] allowed access to the camper and when the switch disconnecting the tv antenna was pushed the signal went away. [REDACTED] said she would not use the unit till repaired. She was provided the info on contacting Wineguard since the problem was probably a defective Wineguard amplifier. The complainant was present during the investigation.

RULES VIOLATED