

[INCOMPLETE - UNDER CONSTRUCTION]



FACTS Case Report

Case No.: EB-05-PA-020
Run Date: Wed Sep 2 14:22:17 EDT 2009

Start Date: 02/02/2005 Office: PA HQ#: Local#: Master#: Close Date: 03/22/2005 Logged by:

COMPLAINANT		SUBJECT	
Name: [REDACTED]		Name: [REDACTED]	
Company: Nextel Communications, Inc.		Company:	
Address:		Address:	
City: [REDACTED]	State: PA	City: [REDACTED]	State: [REDACTED]
Geo: [REDACTED]	Zip:	Geo: [REDACTED]	Zip: [REDACTED]
Phone: (215) [REDACTED]	Aux:	Phone: [REDACTED]	Aux:
Email:		Email:	
P_Address::		P_Address::	
Notes:		Notes:	
Source: LOCAL	Freq: 810	<input checked="" type="checkbox"/> Complaint <input type="checkbox"/> Confidential <input type="checkbox"/> Congressional <input type="checkbox"/> Info Request <input checked="" type="checkbox"/> Interference	
Safety: Non-Safety	Call:		
Special: None	Entity: Archived		
Utility: LOCAL	To: Archived		
Freq: 0 Call: Entity: Archived From: Archived ASR: Lat: Long:			
		XCity: East Lansdowne XState: PA	

Problem Description:

Interference to Land Mobile - NonSafety Nextel complains that it is receiving interference to its 900 MHz

WORK EVENTS

in reverse chronological order

Event Date: 03/22/2005	Agent: [REDACTED]	Event Type: OPEN/CLOSED	WeUtility: Archived
Problem Resolution: spoke with [REDACTED] of First Years who said that they never received the defective baby monitor from [REDACTED]. So at 6:40 am on March 21, 2005, [REDACTED] contacted [REDACTED] by telephone. He said that he did not receive an empty return box from First Years or a new baby monitor. He said he did receive some fluffy toys that shake when you move them and a vehicle in the shape of a duck. He said that he had not operated the unit since our investigation. He will try to find the number of the woman who he spoke with at First Years. ON March 21, 2005, the Philadelphia Office received a response from First Years stating that they have not had similar complaints implicating the 900 MHz monitor. The First Years said that they sent [REDACTED] a new baby monitor and a prepaid package for the return of the defective unit. However, they have not received the defective unit yet.			
Event Date: 02/14/2005	Agent: [REDACTED]	Event Type: OPEN/CLOSED	WeUtility: Archived
Problem Resolution: On Feb 15, 2005, the Philadelphia Office issued a Letter of Inquiry to The First Years requesting information about the baby monitor that was causing harmful interference to Nextel Communications, Inc.			
Event Date: 02/02/2005	Agent: [REDACTED]	Event Type: OPEN/CLOSED	WeUtility: Archived

Problem Resolution:

ixnt

On January 27, 2005, [REDACTED] of Nextel Communications complained that Nextel's 900 MHz cellular system was experiencing harmful interference to one of its channels in the [REDACTED] area. Nextel used direction finding techniques to locate the source of the signal on 899.1 MHz to a set of rowhouses on [REDACTED], East Lansdowne, PA. They suspected that the signal may be coming from [REDACTED], but were not certain.

On February 1, 2005, [REDACTED] drove to [REDACTED] and investigated the complaint. When [REDACTED] arrived at [REDACTED] he monitored a signal on 899.3179 MHz that appeared to be coming from [REDACTED]. [REDACTED] called [REDACTED] of the [REDACTED] and requested assistance. [REDACTED] could hear that the signal was from some type of intercom system in the house.

When the owner of the property, [REDACTED] arrived home he permitted [REDACTED] to enter the house and test a baby monitor that was in the second floor front room. On/Off tests demonstrated that the interference was generated from the First Years Baby Monitor (FCC ID PBI3826T) Date Code T10004.

[REDACTED] made relative signal measurements at a distance of 10 feet from the unit with a spectrum analyzer and an EDG yagi antenna with 4 dB gain. The measurements were as follows

- 913.4807 MHz -49.23 dBm
- 906.3986 MHz -42.0 dBm
- 899.3179 MHz -44.7 dBm

We turned the unit on/off and the signals disappeared. When we turned the unit back on the frequencies had drifted.

[REDACTED] was very cooperative and agreed to cease use of the unit.

[REDACTED] will contact First Years at 800-533-6708 to request a replacement unit for the owner and request that First Years test the defective unit.

RULE VIOLATIONS
NOTE: Hot links may not work.

Event Date	Enf.Action Type	Sanction Type	Rule Viol.	Viol.Date	Doc.Number	\$ Amt.
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