

*Freedom of Information
and
Privacy Acts*

FOIPA# 1056287 and FOIPA#1056307-1

Subjects: DCS-3000 and RED HOOK

File Number: DIVISION DOCUMENTS

Section: 32



Federal Bureau of Investigation

RMS Request Number:

0062625

Request ID : 0062625		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 3/11/2002 11:50:00AM	Closed : 5/10/2002 12:58:57PM	
Requestor Name : [Redacted]	Office : NEW YORK CITY		
Phone :	b6	Office Code : 3540-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : 5 DCS 3000 Computers with 100 feet of Cable for each.

Worklog : 9/24/2004 7:53:32 PM

[Redacted] 3/11/2002 11:50:10 AM [Redacted] assigned/forwarded request to [Redacted] 3/15/2002 5:58:41 PM

[Redacted] TICTU is currently out of DCS-3000 computers. NY needs to use previously provided computers. 5/10/2002 12:58:45 PM [Redacted] New York has been provided 2 new computers recently. NY should shuffle existing resources. ERF has experienced a rush in computer requests since [Redacted] Dispatch has been available. ERF is currently out of stock.

9/2/2005 11:21:33 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b6
b7C
b7E

ALL INFORMATION CONTAINED
HEREIN IS UNCLASSIFIED
DATE 06-15-2007 BY 65179DMH/KSR/MAJ

RMS Request Number:

0062760

Request ID : 0062760		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 3/15/2002 9:48:00AM	Closed : 6/19/2002 1:50:28PM	
Requestor Name : [Redacted]	b6	Office : COLUMBUS	
Phone :	b7C	Office Code : 3160-3930	
Case Number :		Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Please provide one complete DCS 3000 system with an extra set of DCS 3000 software to provide [Redacted] Telephone Company so that we can be CALFA compliant. This request is a result of telcal to [Redacted] on 3/14/2002.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:53:35 PM

[Redacted] 3/15/2002 9:48:54 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 3/15/2002 4:16:27 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 3/22/2002 10:26:48 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 6/14/2002 3:24:27 PM [Redacted] No longer needed.

[Redacted] 9/2/2005 11:21:33 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0062895

Request ID : 0062895	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 3/20/2002 10:22:00AM	Closed : 1/8/2003 3:53:52PM
Requestor Name : [REDACTED]	Office : BUFFALO	
Phone : 716 [REDACTED]	Office Code : 3110-0000	
Case Number :	b6 b7c	Investigative Program :
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:39 PM

[REDACTED] 3/20/2002 10:22:30 AM [REDACTED]
assigned/forwarded request to [REDACTED]

[REDACTED] 3/20/2002 10:22:58 AM [REDACTED] Shipped CD on 3/20/02.

[REDACTED] 3/20/2002 10:34:30 AM [REDACTED] Completed shipment

[REDACTED] 9/2/2005 11:21:33 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7c

UNCLASSIFIED

RMS Request Number:

0062974

Request ID : 0062974		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 3/21/2002 2:00:00PM	Closed : 1/8/2003 3:54:02PM	
Requestor Name : [redacted]	Office : PITTSBURGH		
Phone : 412-[redacted]	Office Code : 3650-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 workstation, monitor, modem, and cables to do [redacted] intercept.

Worklog : 9/24/2004 7:40:40 PM

[redacted]

3/21/2002 2:00:20 PM [redacted] assigned/forwarded request to [redacted]

3/21/2002 2:02:23 PM [redacted] Shipped on 3/21/02.

3/21/2002 2:51:36 PM [redacted] Completed shipment

9/2/2005 11:21:33 AM [redacted] has Reassigned or Forwarded this request to [redacted]

b2
b6
b7C
b7E

RMS Request Number:

0063045

Request ID : 0063045		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 3/25/2002 9:42:00AM	Closed : 1/8/2003 3:54:11PM	
Requestor Name : [Redacted]	Office : COLUMBUS		
Phone : 614 [Redacted]	b6	Office Code : 3160-3930	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 CD ROM for [Redacted]
Telephone

Worklog : 9/24/2004 7:40:41 PM

[Redacted]

3/25/2002 9:42:12 AM [Redacted]
assigned/forwarded request to [Redacted]

3/25/2002 9:42:34 AM [Redacted] Shipped CD on 3/25/02.

3/25/2002 10:27:29 AM [Redacted] Completed Shipment

9/2/2005 11:21:33 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b6
b7C
b7E

RMS Request Number:

0063258

Request ID : 0063258		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/1/2002 11:43:00AM	Closed : 4/2/2002 5:07:36PM	
Requestor Name : [Redacted]	Office : SAN DIEGO		
Phone : (858) [Redacted]	Office Code : 3780-0000		
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Per my 4/1/02 telephone conversation with [Redacted] please expeditiously provide a standard DCS3000 Client Audio Card.

b6
b7C

Worklog - 9/24/2004 7:53:43 PM

[Redacted] 4/1/2002 11:43:27 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 4/2/2002 11:04:44 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 4/2/2002 12:08:25 PM [Redacted] Shipped card on 4/2/02.

[Redacted] 4/2/2002 2:41:15 PM [Redacted] Completed shipment

[Redacted] 9/2/2005 11:21:34 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0063445

Request ID : 0063445		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 4/5/2002 12:01:00PM	Closed : 1/8/2003 3:54:49PM	
Requestor Name : [redacted]	Office : [redacted]		
Phone : 603 [redacted]		Office Code :	
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:47 PM
[redacted] 4/5/2002 12:01:57 PM [redacted] assigned/forwarded request to [redacted]
4/5/2002 12:02:15 PM [redacted] Shipped on 4/5/02.
4/5/2002 1:41:22 PM [redacted] Completed shipment
9/2/2005 11:21:34 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0063451

Request ID : 0063451		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 4/5/2002 2:21:00PM	Closed : 1/8/2003 3:54:50PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone :	b6	Office Code :	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Questions regarding DCS3000 software.	Worklog : 9/24/2004 7:40:47 PM
	[Redacted] 4/5/2002 2:21:28 PM [Redacted] Answered questions.
	[Redacted] assigned/forwarded request to [Redacted]
	[Redacted]
	[Redacted] 9/2/2005 11:21:34 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]
	[Redacted]

b6
b7C

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0063459

Request ID : 0063459	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/8/2002 8:21:00AM	Closed : 1/8/2003 3:54:51PM
Requestor Name : [REDACTED]	Office : [REDACTED]	
Phone : 410 [REDACTED]	Office Code :	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

b6
b7C

Requested Support : DCS 3000 CD

Worklog : 9/24/2004 7:40:47 PM

b6
b7C

[REDACTED]
4/8/2002 8:21:30 AM [REDACTED]
assigned/forwarded request to [REDACTED]
4/8/2002 8:24:20 AM [REDACTED] Shipped on 4/8/02.
4/8/2002 9:50:00 AM [REDACTED] Completed Shipment
9/2/2005 11:21:34 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to
[REDACTED]

UNCLASSIFIED

RMS Request Number:

0063651

Request ID : 0063651		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/12/2002 1:16:00PM	Closed : 1/8/2003 3:55:11PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 908 [Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:50 PM
4/12/2002 1:16:07 PM [Redacted] assigned/forwarded request to [Redacted]
4/12/2002 1:16:22 PM [Redacted] Shipped on 4/12/02.
4/12/2002 1:38:08 PM [Redacted] Completed shipment
9/2/2005 11:21:35 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0063806

Request ID : 0063806		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/18/2002 12:06:00PM	Closed : 1/8/2003 3:55:30PM	
Requestor Name [redacted]	Office [redacted]	Office Code :	
Phone : 609 [redacted]	b6 b7C	Investigative Program :	
Case Number :			
Assigned to Name [redacted]	Program Manager [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD.

Worklog : 9/24/2004 7:40:53 PM
[redacted] 4/18/2002 12:06:43 PM [redacted] assigned/forwarded request to [redacted]
[redacted] 4/18/2002 12:09:36 PM [redacted] Shipped on 4/18/02.
[redacted] 4/18/2002 1:45:42 PM [redacted] COMPLETED SHIPMENT
[redacted] 9/2/2005 11:21:35 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0063813

Request ID : 0063813		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/18/2002 1:52:00PM	Closed : 1/8/2003 3:55:31PM	
Requestor Name : [Redacted]	Office : CHICAGO		
Phone : 312 [Redacted]	Office Code : 3150-0000		
Case Number :	b6 b7c	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:53 PM
[Redacted]
4/18/2002 1:52:24 PM [Redacted]
assigned/forwarded request to [Redacted]
4/18/2002 1:53:51 PM [Redacted] Shipped on 4/18/02.
4/18/2002 2:27:02 PM [Redacted] COMPLETED SHIPMENT
9/2/2005 11:21:35 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7c

RMS Request Number:

0063879

Request ID : 0063879		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/22/2002 9:57:00AM	Closed : 1/8/2003 3:55:41PM	
Requestor Name : [Redacted]	Office : [Redacted]	Office Code :	
Phone : 973 [Redacted]	b6	Investigative Program :	
Case Number :	b7C		
Assigned to Name : [Redacted]	Program Manager : [Redacted]	Program/Type : Technical Access (Wireless)	
Assigned To Group : TICTU			
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:54 PM
4/22/2002 9:57:53 AM [Redacted]
assigned/forwarded request to [Redacted]
4/22/2002 9:58:08 AM [Redacted] Shipped on 4/22/02.
4/22/2002 10:17:39 AM [Redacted] Completed shipment
9/2/2005 11:21:36 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0063937

Request ID : 0063937		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/23/2002 12:07:00PM	Closed : 6/19/2002 1:50:06PM	
Requestor Name : [Redacted]	Office : MCALLEN		
Phone :	Office Code : 3770-4860		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : A Stand-alone DCS 3000 unit (Dell computer setup) to support ongoing Title III intercept that will be affected by [Redacted] going Calea-compliant 4/24/02 in Dallas region (we have our number active in that area) and 5/13/02 in the San Antonio and McAllen regions. We will need the equipment in advance of the 5/13 date. Thanks FYI, TTA [Redacted] [Redacted] talked with [Redacted] on 4/23/02 re this.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:53:53 PM

[Redacted] 4/23/2002 12:07:31 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 4/26/2002 11:01:27 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 4/26/2002 3:27:47 PM [Redacted] assigned/forwarded request to [Redacted] 6/14/2002 10:57:19 AM

[Redacted] Shipped on 6/14/02. 6/14/2002 1:47:47 PM

[Redacted] Completed Shipment

[Redacted] 9/2/2005 11:21:36 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0064148

Request ID : 0064148		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 4/29/2002 4:57:00PM	Closed : 6/6/2002 8:59:11AM	
Requestor Name : [Redacted]	Office : LOS ANGELES		
Phone :	b6	Office Code : 3410-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : The necessary equipment to marry the DCS3000 to the [Redacted] system.

b2
b7E

b6
b7C

Worklog : 9/24/2004 7:53:56 PM
4/29/2002 4:57:18 PM [Redacted]
assigned/forwarded request to [Redacted]
5/1/2002 11:43:49 AM [Redacted]
assigned/forwarded request to [Redacted]
5/3/2002 1:21:45 PM [Redacted] waiting on [Redacted]
6/5/2002 3:59:48 PM [Redacted] informed [Redacted] about the [Redacted] situation. 6/6/2002 10:30:08 AM [Redacted]
Completed shipment
9/2/2005 11:21:36 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0064189

Request ID : 0064189		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/1/2002 9:53:00AM	Closed : 1/8/2003 3:56:19PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 703-		Office Code :	
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:40:59 PM

[Redacted] 5/1/2002 9:53:13 AM [Redacted]
assigned/forwarded request to [Redacted]
5/1/2002 9:53:31 AM [Redacted] Shipped on 5/1/02.
5/1/2002 11:22:17 AM [Redacted] Completed shipment
9/2/2005 11:21:36 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]
[Redacted]

b6
b7C

RMS Request Number:

0064210

Request ID : 0064210		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/1/2002 3:29:00PM	Closed : 1/8/2003 3:56:21PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 916 [Redacted]		Office Code :	
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software CD

Worklog : 9/24/2004 7:40:59 PM
5/1/2002 3:29:19 PM [Redacted] assigned/forwarded request to [Redacted]
5/1/2002 3:30:17 PM [Redacted] Shipped on 5/1/02.
5/2/2002 10:00:21 AM [Redacted] Completed shipment
9/2/2005 11:21:37 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0064239

Request ID : 0064239		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/2/2002 4:07:00PM	Closed : 7/29/2002 12:33:15PM	
Requestor Name : [Redacted]	b6 b7C	Office : LITTLE ROCK	
Phone :		Office Code : 3390-0000	
Case Number :		Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 equip. to include [Redacted] units.
 [Redacted] had advised that they wil cutover to CALEA at the Little Rock switch on 5/9/02.

b2
 b6
 b7C
 b7E

Worklog : 9/24/2004 7:53:58 PM
 [Redacted]
 5/2/2002 4:07:25 PM [Redacted] assigned/forwarded request to [Redacted]
 [Redacted] 5/3/2002 10:04:57 AM
 [Redacted] assigned/forwarded request to [Redacted]
 [Redacted] 7/9/2002 9:38:27 AM [Redacted] Shipped on 7/9/02. 7/9/2002 10:41:50 AM [Redacted] Completed shipment
 9/2/2005 11:21:37 AM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0064269

Request ID : 0064269		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/3/2002 5:28:00PM	Closed : 5/10/2002 3:02:01PM	
Requestor Name : [Redacted]	Office : HONOLULU		
Phone :	Office Code : 3280-0000		
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : A DCS 3000 computer, with monitor, keyboard, & mouse. Also need a 25 foot cable to connect between the DCS 3000 and the [Redacted] computer. Would also request an ethernet cable approx 20 feet to connect the DCS 3000 to the hub. Would also request [Redacted] latch box devices to receive the audio from a cell phone provider to hook into the [Redacted] system. Also, if available a [Redacted] switch with the necessary cables, to hook up two computers to one monitor, keyboard and mouse so that we can save some space in the CMP.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:53:59 PM
 [Redacted]
 5/3/2002 5:28:48 PM hau hau assigned/forwarded request to [Redacted] 5/6/2002 9:24:53 AM [Redacted]
 [Redacted] assigned/forwarded request to [Redacted]
 [Redacted] 5/6/2002 10:05:08 AM [Redacted]
 [Redacted] assigned/forwarded request to [Redacted]
 5/6/2002 1:32:55 PM [Redacted] assigned/forwarded request to [Redacted] 5/8/2002 9:02:32 AM [Redacted]
 [Redacted] switch not available 5/8/2002 9:16:00 AM [Redacted]
 [Redacted] completed shipment [Redacted]
 9/21/2005 11:21:37 AM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to [Redacted]
 [Redacted]

RMS Request Number:

0064279

Request ID : 0064279		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 5/6/2002 2:13:00PM	Closed : 1/8/2003 3:56:27PM	
Requestor Name [redacted]	Office : MILWAUKEE		
Phone : 414 [redacted]	Office Code : 3470-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name [redacted]		Program Manager [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 system for TIII intercept.

Worklog : 9/24/2004 7:41:00 PM
[redacted] 5/6/2002 2:13:48 PM [redacted]
assigned/forwarded request to [redacted]
5/6/2002 2:39:39 PM [redacted] Completed shipment
9/2/2005 11:21:37 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0064307

Request ID : 0064307		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/7/2002 11:09:00AM	Closed : 6/5/2002 2:31:53PM	
Requestor Name : [REDACTED]	Office : JACKSON		
Phone : 601 [REDACTED]	b6 b7C	Office Code : 3320-0000	
Case Number :	Investigative Program :		
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU	Item: DCS 3000		

Requested Support : TWO (2) DCS 3000 SYSTEMS OR WHATEVER EQUIPMENT INTERCEPTS [REDACTED] PHONES ALSO WILL NEED THE [REDACTED] CAPABILITY WILL NEED WITHIN 30 DAYS

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:53:59 PM

[REDACTED] 5/7/2002 11:09:47 AM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 5/16/2002 11:22:45 AM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 5/28/2002 10:06:45 AM [REDACTED] assigned/forwarded request to [REDACTED] 5/31/2002 3:49:47 PM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 5/4/2002 2:29:19 PM [REDACTED]

Shipped on 6/4/02.

[REDACTED] 9/2/2005 11:21:37 AM [REDACTED]

[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

RMS Request Number:

0064367

Request ID : 0064367		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/8/2002 2:54:00PM	Closed : 5/10/2002 1:39:52PM	
Requestor Name : [Redacted]	Office : CLEVELAND		
Phone : 214 [Redacted]	b6	Office Code : 3170-0000	
Case Number :	b7c	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : (1) DCS 3000 SYSTEM

Worklog : 9/24/2004 7:54:00 PM
5/8/2002 2:54:42 PM [Redacted]
assigned/forwarded request to [Redacted]
5/10/2002 2:50:29 PM [Redacted]
assigned/forwarded request to [Redacted]
5/10/2002 3:05:43 PM [Redacted] Shipped by [Redacted]
5/10/02 [Redacted]
9/2/2005 11:21:37 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7c

RMS Request Number:

0064427

Request ID : 0064427		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/9/2002 6:14:00PM	Closed : 5/17/2002 11:44:08AM	
Requestor Name [redacted]	Office : CHICAGO		
Phone : 312 [redacted]	Office Code : 3150-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name [redacted]	Program Manager [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : (S)Two DCS3000 workstations for captioned current FISA matter per telcall with [redacted] on 05/09/02. Also, please provide two [redacted] latch-boxes. In addition, CG requests and appreciates TICTU's assistance in engineering a solution for routing of CDC from Tampa Division for this [redacted] intercept matter.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:01 PM

[redacted] 5/9/2002 6:14:29 PM [redacted] assigned/forwarded request to [redacted]

[redacted] 5/10/2002 2:49:42 PM [redacted] assigned/forwarded request to [redacted]

[redacted] 5/10/2002 3:04:53 PM [redacted] assigned/forwarded request to [redacted] 5/10/2002 3:21:32 PM [redacted] 5/10/02 2ea Latch Boxes/Computer/Monitor and accessories sent monday delivery. 5/10/2002 3:23:05 PM [redacted] Other system to follow. 5/10/2002 3:49:07 PM [redacted] Completed Shipment

[redacted] 9/2/2005 11:21:37 AM [redacted] has Reassigned or Forwarded this request to [redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0064434

Request ID : 0064434

Performance Indicator : Capital Equipment

Status : Closed

Opened : 5/10/2002 9:44:00AM

Closed : 1/8/2003 3:56:41PM

Requestor Name [redacted]

Office : CHICAGO

Phone : 312 [redacted]

b6

Office Code : 3150-0000

Case Number :

b7C

Investigative Program :

Assigned to Name [redacted]

Program Manager [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : DCS 3000 audio card and [redacted] patch box.

Worklog : 9/24/2004 7:41:02 PM

b2
b7E

[redacted]
5/10/2002 9:44:45 AM [redacted]
assigned/forwarded request to [redacted]
5/10/2002 9:46:59 AM [redacted] Shipped on 5/10/02.
5/10/2002 10:21:32 AM [redacted] Shipment Completed
9/2/2005 11:21:37 AM [redacted]
[redacted] has Reassigned or Forwarded this request to
[redacted]

b6
b7C

UNCLASSIFIED

RMS Request Number:

0064449

Request ID : 0064449		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 5/10/2002 2:05:00PM	Closed : 1/8/2003 3:56:42PM	
Requestor Name : [Redacted]	Office : CLEVELAND		
Phone : 216-[Redacted]	b6 b7C	Office Code : 3170-0000	
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 workstation with monitor.

Worklog : 9/24/2004 7:41:03 PM
5/10/2002 2:05:08 PM [Redacted] assigned/forwarded request to [Redacted]
5/10/2002 2:05:21 PM [Redacted] Shipped on 5/10/02.
5/10/2002 2:29:01 PM [Redacted] Completed Shipment
9/2/2005 11:21:37 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0064712

Request ID : 0064712

Performance Indicator : Capital Equipment

Status : Closed

Opened : 5/22/2002 1:37:00PM

Closed : 8/23/2002 12:11:11PM

Requestor Name : [redacted]

Office : SALT LAKE CITY

Phone : 801 [redacted]

b6
b7C

Office Code : 3750-0000

Case Number :

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : A DCS 3000 SYSTEM AND 2 PORTABLE VOICEBOX SYSTEMS FOR UTILIZATION IN A MONTANA T-III.

Worklog : 9/24/2004 7:54:06 PM

[redacted] 5/22/2002 1:37:53 PM [redacted] assigned/forwarded request to [redacted] 6/3/2002 11:38:43 AM

[redacted] Request for VB system forwarded to CMP group

[redacted] assigned/forwarded request to [redacted]

[redacted] 6/3/2002 4:12:23 PM [redacted] assigned/forwarded

[redacted] request to [redacted] 6/21/2002 9:13:12 AM

[redacted] assigned/forwarded request to [redacted]

[redacted] 6/26/2002 9:34:58 AM [redacted] Have left a

message for [redacted] regarding due date for assistance.

[redacted] 8/23/2002 9:06:05 AM [redacted] No call back from [redacted]

[redacted] 9/2/2005 11:21:38 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0064884

Request ID : 0064884

Performance Indicator : Capital Equipment

Status : Closed

Opened : 5/29/2002 4:07:00PM

Closed : 8/23/2002 12:11:01PM

Requestor Name : [redacted]

Office : OMAHA

Phone :

b6

Office Code : 3600-0000

Case Number :

b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : Per conversation with [redacted] on 5/29/02, I need (2 [redacted] external modems for our DCS 3000 system

b2
b7E

Worklog : 9/24/2004 7:54:09 PM

[redacted] 5/29/2002 4:07:11 PM [redacted]

assigned/forwarded request to [redacted]

5/30/2002 5:35:27 PM [redacted]

assigned/forwarded request to [redacted]

8/21/2002 9:05:58 AM [redacted]

No longer needed.

9/2/2005 11:21:39 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

UNCLASSIFIED

RMS Request Number:

0064970

Request ID : 0064970		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/3/2002 10:46:00AM	Closed : 8/23/2002 12:10:34PM	
Requestor Name : [Redacted]	Office : MIAMI		
Phone : 305 [Redacted]	b6	Office Code : 3460-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : we need to upgrade the current dcs3000 server with additional ram memory and a larger hard drive with all appropriate software necessary for the dcs3000 server to operate.

Worklog : 9/24/2004 7:54:10 PM

[Redacted] 6/3/2002 10:46:58 AM [Redacted] assigned/forwarded request to [Redacted] 6/3/2002 11:33:21 AM [Redacted] assigned/forwarded request to [Redacted] 6/3/2002 4:11:41 PM [Redacted] assigned/forwarded request to [Redacted] 6/4/2002 1:47:41 PM [Redacted] will setup new computer after the Tech Conf 8/22/2002 9:25:33 AM [Redacted] Completed shipment 9/2/2005 11:21:39 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0065041

Request ID : 0065041

Performance Indicator : Capital Equipment

Status : Closed

Opened : 6/4/2002 3:18:00PM

Closed : 6/5/2002 2:30:15PM

Requestor Name : [redacted]

Office : DETROIT

Phone : 313 [redacted]

Office Code : 3220-0000

Case Number :

b6
b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : 2 [redacted] modems for DCS 3000 client-server interface

b2
b7E

Worklog : 9/24/2004 7:54:12 PM

[redacted]
6/4/2002 3:18:33 PM [redacted]
assigned/forwarded request to [redacted]
6/4/2002 5:45:26 PM [redacted]
assigned/forwarded request to [redacted]
6/5/2002 7:47:37 AM [redacted] Shipped on 5/4/02.
9/2/2005 11:21:39 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0065048

Request ID : 0065048		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/4/2002 5:25:00PM	Closed : 6/5/2002 2:30:05PM	
Requestor Name : [redacted]	Office : DENVER		
Phone :	Office Code : 3210-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Re telcall to [redacted] Two (2) female to female, null modem cables for serial output of DCS 3000 to Digi board connected to the [redacted] Denver appreciates ERF's support. Thanks, [redacted]

Worklog : 9/24/2004 7:54:12 PM
 [redacted] 6/4/2002 5:25:05 PM [redacted] assigned/forwarded request to [redacted] 6/4/2002 5:45:05 PM [redacted] assigned/forwarded request to [redacted] [redacted] 6/5/2002 7:46:20 AM [redacted] Shipped on 6/5/02. 6/5/2002 11:07:04 AM [redacted] COMPLETED SHIPMENT 9/2/2005 11:21:39 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

b2
b6
b7C
b7E

RMS Request Number:

0065101

Request ID : 0065101		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/6/2002 10:40:00AM	Closed : 6/19/2002 1:49:39PM	
Requestor Name : [Redacted]		Office : COLUMBIA	
Phone :	b6 b7C	Office Code : 3180-0000	
Case Number :		Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : In order to monitor a pen register real time in Myrtle Beach RA with [Redacted] please send a router, hub, and modem for installation with DCS 3000 already on hand in Columbia Division. This would give us the capability to monitor two different pens real time from two different cell companies at different FBI offices.

Worklog : 9/24/2004 7:54:13 PM
 [Redacted]
 6/6/2002 10:40:58 AM [Redacted] assigned/forwarded request to [Redacted] 5/6/2002 10:58:51 AM
 [Redacted] assigned/forwarded request to [Redacted]
 [Redacted] 6/10/2002 11:41:09 AM [Redacted] Shipped on 6/10/02. 6/10/2002 3:10:28 PM [Redacted] COMPLETED SHIPMENT
 9/2/2005 11:21:39 AM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b6
b7C
b7E

RMS Request Number:

0065103

Request ID : 0065103		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/6/2002 10:47:00AM	Closed : 6/19/2002 1:26:20PM	
Requestor Name : [Redacted]	Office : COLUMBIA		
Phone :	b6	Office Code : 3180-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Reference RMS request #65101, request was for one hub, router, and modem for install at the Myrtle Beach RA. Please send an additional hub for support of the Columbia Division HQ DCS 3000.

Worklog : 9/24/2004 7:54:13 PM

[Redacted] 6/6/2002 10:47:04 AM [Redacted] assigned/forwarded request to [Redacted] 6/6/2002 10:58:20 AM [Redacted] assigned/forwarded request to [Redacted] 6/10/2002 11:40:23 AM [Redacted] Included in RMS#65101 shipment. 9/2/2005 11:21:39 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0065137

Request ID : 0065137		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/6/2002 5:27:00PM	Closed : 7/1/2002 3:44:39PM	
Requestor Name : [redacted]	b6	Office : INDIANAPOLIS	
Phone : 317 [redacted]	b7C	Office Code : 3310-0000	
Case Number :		Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Per conversation with [redacted] Indianapolis Division anticipates a [redacted] Title III Court Ordered Intercept for June 24, 2002. A DCS 3000 with [redacted] and [redacted] intercept capabilities in needed for this intercept. Appropriate lines, [redacted] and Digital [redacted] to Chicago are being engineered.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:13 PM

[redacted]

6/6/2002 5:27:17 PM [redacted] assigned/forwarded request to [redacted]

6/6/2002 5:37:08 PM [redacted] assigned/forwarded request to [redacted]

6/14/2002 3:20:34 PM [redacted] assigned/forwarded request to [redacted]

6/21/2002 9:54:20 AM [redacted] Shipped on 6/21/02. 6/21/2002 10:32:16 AM [redacted] Completed shipment

9/2/2005 11:21:39 AM [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0065149

Request ID : 0065149		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/7/2002 1:46:00PM	Closed : 1/8/2003 3:57:48PM	
Requestor Name : [Redacted]	Office : CHICAGO		
Phone : 312 [Redacted]	Office Code : 3150-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : CPU and monitor to replace DCS 3000 server.

Worklog : 9/24/2004 7:41:13 PM

[Redacted] 6/7/2002 1:46:06 PM [Redacted] assigned/forwarded request to [Redacted]

6/7/2002 1:46:23 PM [Redacted] Shipped on 6/7/02.

6/7/2002 2:07:35 PM [Redacted] Completed shipment

9/2/2005 11:21:39 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0065399

Request ID : 0065399		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/19/2002 12:06:00PM	Closed : 9/4/2002 9:20:59AM	
Requestor Name : [redacted]	Office : SAN ANTONIO		
Phone : 210 [redacted]	Office Code : 3770-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Since the [redacted] is not accepting [redacted] pen data, SAHQ needs a DCS 3000 to install in one of our T-III rooms for an upcoming T-III. This wire has a target start date in about two weeks. Thanks, ABH

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:18 PM

[redacted]
6/19/2002 12:06:53 PM [redacted]
assigned/forwarded request to [redacted]
6/19/2002 2:29:48 PM [redacted]
assigned/forwarded request to [redacted]
6/20/2002 6:56:14 PM [redacted] assigned/forwarded
request to [redacted] 8/27/2002 1:29:08 PM
[redacted] No longer needed.
9/2/2005 11:21:40 AM [redacted]
[redacted] has Reassigned or Forwarded this request to
[redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0065634

Request ID : 0065634	Performance Indicator : Technical Expertise	
Status : Closed	Opened : 6/26/2002 9:30:00AM	Closed : 7/3/2002 2:59:44PM
Requestor Name : [REDACTED]	Office : RICHMOND	
Phone :	Office Code : 3710-0000	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : This request is directed to [REDACTED].
[REDACTED] Per my voicemail message, we are finally getting a 56K circuit up between us and Quantico for wireless intercepts (it is being provided by [REDACTED]. It should be completed by Friday and we are scheduled to have it turned up for us at 11:00 AM. We now have current pen register order in hand for a [REDACTED] target. As I understand it, we will need a router as well as a CSUDSU in conjunction with our DCS 3000 to do [REDACTED] or any other CALEA compliant carrier. I'm requesting that the needed equipment be made available and if possible, someone to assist in installing it. I believe that it would also be beneficial if you could be here when our circuit is turned up so we are sure that it is everything it should be. Thanks again and we are looking forward to seeing you Friday. [REDACTED]

Worklog : 9/24/2004 7:54:22 PM
[REDACTED]
6/26/2002 9:30:56 AM [REDACTED] assigned/forwarded request to [REDACTED]
7/1/2002 4:29:44 PM [REDACTED] assigned/forwarded request to [REDACTED]
7/2/2002 8:41:30 AM [REDACTED] see request 065634
7/2/2002 8:41:48 AM [REDACTED] shipped router [REDACTED]
9/2/2005 11:21:40 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b2
b6
b7C
b7E

UNCLASSIFIED

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0065722

Request ID : 0065722

Performance Indicator : Technical Expertise

Status : Closed

Opened : 6/27/2002 9:35:00AM

Closed : 3/18/2004 11:00:21AM

Requestor Name : SA [redacted]

Office : WFO

Phone :

b6

Office Code :

Case Number :

b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : ATU

Program/Type : Off-Air Intercept

Category : ATU

Item: Wireless R & D

Requested Support : Requesting assistance with fugitive hunt.

Worklog : 9/24/2004 7:41:22 PM

b2
b6
b7C
b7E

[redacted]
6/27/2002 9:35:29 AM [redacted] Wrote software application to compile DCS3000 log data with [redacted] table (provided by [redacted] Compiled data from over 15 files into a report - and gave emailed report to [redacted] assigned/forwarded request to [redacted]

UNCLASSIFIED

RMS Request Number:

0065752

Request ID : 0065752		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 6/27/2002 2:05:00PM	Closed : 1/8/2003 3:58:54PM	
Requestor Name : [Redacted]	Office : WHITE PLAINS		
Phone : 914 [Redacted]	Office Code : 3540-3649		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Modem to be used for DCS 3000 system.

Worklog : 9/24/2004 7:41:23 PM

[Redacted]

6/27/2002 2:05:59 PM [Redacted] assigned/forwarded request to [Redacted]

6/27/2002 2:06:17 PM [Redacted] Shipped on 6/27/02.

6/27/2002 2:39:32 PM [Redacted] Completed shipment

9/2/2005 11:21:40 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0065813

Request ID : 0065813		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/1/2002 2:18:00PM	Closed : 10/29/2003 4:12:31PM	
Requestor Name : [Redacted]	Office : NORFOLK		
Phone :		Office Code : 3560-0000	
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Uninterruptable Power Supply (UPS) units (2) to support DCS 3000 computers

Worklog : 9/24/2004 7:54:24 PM

[Redacted] 7/1/2002 2:18:07 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 7/1/2002 4:28:16 PM [Redacted] assigned/forwarded request to [Redacted] 9/22/2003 1:05:35 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 9/2/2005 11:21:40 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0065829

Request ID : 0065829		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/1/2002 5:31:00PM	Closed : 7/3/2002 2:58:56PM	
Requestor Name : [redacted]	Office : BOSTON		
Phone : 617 [redacted]	Office Code : 3090-0000		
Case Number :	Investigative Program :		
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : 1- DCS 3000 for additional phone existing T 3 in captioned case. anticipate signing on 7/5/02.

Worklog : 9/24/2004 7:54:24 PM

[redacted] 7/1/2002 5:31:53 PM [redacted] assigned/forwarded request to [redacted] 7/2/2002 10:59:45 AM [redacted] assigned/forwarded request to [redacted] 7/2/2002 12:29:51 PM [redacted] Completed shipment 9/2/2005 11:21:41 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0066056

Request ID : 0066056

Performance Indicator : Capital Equipment

Status : Closed

Opened : 7/10/2002 3:43:00PM

Closed : 10/29/2003 4:12:22PM

Requestor Name : [redacted]

Office : EL PASO

Phone : 915 [redacted]

Office Code : 3240-0000

Case Number :

b6
b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : per telcall with [redacted] request through [redacted] to incorporate DCS 3000 into [redacted] for upcoming [redacted] VIII.

Working : 9/24/2004 7:54:26 PM

b2
b6
b7C
b7E

[redacted] 7/10/2002 3:43:28 PM [redacted] assigned/forwarded request to [redacted] 7/10/2002 5:46:11 PM [redacted] assigned/forwarded request to [redacted] 7/18/2002 2:35:57 PM [redacted] They may no go up on this target due to problems with the [redacted] interconnect audio. [redacted] still needs to install an ISDN line. The earliest they will go up is 2 weeks. I recomend that we do not travel until the ISDN line is installed. 8/19/2002 12:05:29 PM [redacted] Waiting for VBIII version 3.2 8/20/2002 7:56:18 AM [redacted] Please notify TAG when VBIII 2.3 is available [redacted] assigned/forwarded request to [redacted] 8/20/2002 8:01:46 AM [redacted] Concur. Version 3.2 is scheduled for release the week of 26 August. Let's get that loaded and stable before we complete this request. 9/23/2002 1:47:44 PM [redacted] will be in Quantico - and dial into the EL Paso system to upgrade them to 3.2. 10/28/2002 2:55:17 PM [redacted] They have been upgraded with the 3.2 software. [redacted] assigned/forwarded request to [redacted] 10/29/2002 9:39:55 AM [redacted] assigned/forwarded request to [redacted] 10/29/2002 5:08:00 PM [redacted] Awaiting Carrier Specific Integration requests. 9/22/2003 1:05:35 PM [redacted] assigned/forwarded request to [redacted] [redacted] 9/2/2005 11:21:41 AM [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0066082

Request ID : 0066082		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/11/2002 1:36:00PM	Closed : 1/8/2003 3:59:36PM	
Requestor Name : [Redacted]	Office : WHITE PLAINS		
Phone : 914-989-6000	Office Code : 3540-3649		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 CPU for [Redacted] intercept.

Worklog : 9/24/2004 7:41:29 PM
7/11/2002 1:36:59 PM [Redacted]
assigned/forwarded request to [Redacted]
7/11/2002 1:37:17 PM [Redacted] Shipped on 7/11/02.
7/11/2002 2:12:01 PM [Redacted] Completed shipment
9/2/2005 11:21:41 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b6
b7C
b7E

RMS Request Number:

0066112

Request ID : 0066112		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/12/2002 2:17:00PM	Closed : 1/8/2003 3:59:41PM	
Requestor Name : [Redacted]	b6	Office : KANSAS CITY	
Phone : (816) [Redacted]	b7C	Office Code : 3350-0000	
Case Number :		Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000

Worklog : 9/24/2004 7:41:30 PM
7/12/2002 2:17:25 PM [Redacted] assigned/forwarded request to [Redacted]
7/12/2002 2:26:48 PM [Redacted] Shipped on 7/12/02.
7/12/2002 2:54:48 PM [Redacted] Completed shipment
9/2/2005 11:21:41 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066132

Request ID : 0066132		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/15/2002 9:18:00AM	Closed : 1/8/2003 3:59:41PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 212 [Redacted]		Office Code :	
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS3000 Software

Worklog : 9/24/2004 7:41:30 PM
[Redacted] 7/15/2002 9:18:52 AM [Redacted] assigned/forwarded request to [Redacted] 7/15/2002 9:19:19 AM [Redacted] Shipped on 7/15/02 [Redacted] 9/2/2005 11:21:41 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066142

Request ID : 0066142		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/15/2002 11:06:00AM	Closed : 10/29/2003 4:12:05PM	
Requestor Name : [Redacted]	Office : SAN ANTONIO		
Phone :	Office Code : 3770-0000		
Case Number :	Investigative Program :		
[Redacted]		[Redacted]	
Assigned To Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Two firewalls for the DCS 3000 to connect to the [Redacted] One for the McAllen RA and one for San Antonio HQ.

Worklog : 9/24/2004 7:54:28 PM

[Redacted]

7/15/2002 11:06:09 AM [Redacted] assigned/forwarded request to [Redacted]

7/15/2002 6:15:17 PM [Redacted] assigned/forwarded request to [Redacted]

9/22/2003 1:05:35 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted]

9/2/2005 11:21:41 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

[Redacted]

b2
b7E

b6
b7C

RMS Request Number:

0066156

Request ID : 0066156		Performance Indicator : Tactical Development	
Status : Closed	Opened : 7/15/2002 2:42:00PM	Closed : 12/20/2002 8:42:59AM	
Requestor Name : [redacted]	Office : PHOENIX		
Phone : 602 [redacted]	Office Code : 3630-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : For [redacted] need DCS 3000
network configured to connect to [redacted]

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:28 PM

[redacted] 7/15/2002 2:42:26 PM [redacted] assigned/forwarded request to [redacted]

[redacted] 7/22/2002 3:27:44 PM [redacted] assigned/forwarded request to [redacted]

[redacted] 7/22/2002 3:39:20 PM [redacted] need to talk with [redacted]

[redacted] 8/19/2002 12:05:53 PM [redacted] waiting on VBIII version 3.2

[redacted] 8/20/2002 7:54:54 AM [redacted] Please notify TAG when VBIII 2.3 is available [redacted] assigned/forwarded request to [redacted]

[redacted] 8/20/2002 8:00:09 AM [redacted] Concur. Version 3.2 is scheduled to be released the week of August 26th. Let's get that up running and stable and then we can complete this request. 9/23/2002 1:48:31 PM [redacted] Site will be upgraded to 3.2 the week of 30 September 12/17/2002 11:44:13 AM [redacted] System configure. They are up on a [redacted] line.

[redacted] 9/2/2005 11:21:41 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0066178

Request ID : 0066178		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/16/2002 9:52:00AM	Closed : 7/29/2002 12:24:28PM	
Requestor Name : [redacted]	Office : KANSAS CITY		
Phone : 816 [redacted]	Office Code : 3350-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : one DCS 3000 work station for TIII

Worklog : 9/24/2004 7:54:28 PM

[redacted] 7/16/2002 9:52:06 AM [redacted] assigned/forwarded request to [redacted] 7/22/2002 3:27:20 PM

[redacted] assigned/forwarded request to [redacted] 7/25/2002 9:59:28 AM [redacted] System has been shipped.

9/2/2005 11:21:42 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0066210

Request ID : 0066210		Performance Indicator : Tactical Development	
Status : Closed	Opened : 7/17/2002 9:04:00AM	Closed : 3/18/2004 11:00:23AM	
Requestor Name : [redacted]		Office : MOBILE	
Phone : 251-[redacted]	b6 b7C	Office Code : 3490-0000	
Case Number :		Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : ATU		Program/Type : Off-Air Intercept	
Category : ATU			
Item: Wireless R & D			

Requested Support : Requesting [redacted] analog extension card for [redacted]

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:41:30 PM
[redacted]
7/17/2002 9:04:02 AM [redacted] Awaiting delivery of card from MPLS's. Card will be removed from old DCS3000 System and reused in [redacted] assigned/forwarded request to [redacted]
7/29/2002 1:36:48 PM [redacted] Shipping [redacted] board, power supply and breakout kit today...will assist SA [redacted] telephonically, with its installation.

RMS Request Number:

0066292

Request ID : 0066292		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/18/2002 2:46:00PM	Closed : 8/14/2002 3:49:15PM	
Requestor Name : [Redacted]	Office : COLUMBUS		
Phone :	Office Code : 3160-3930		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Please provide the Cincinnati Division with one (1) [Redacted] with a 4 or 8 serial port configuration. This is to go with the DCS 3000 system located in Columbus, Ohio. Thanks

b2
b7E

b6
b7C

Worklog : 9/24/2004 7:54:31 PM

[Redacted] 7/18/2002 2:46:03 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 7/22/2002 3:27:01 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 8/8/2002 8:57:27 AM [Redacted] Shipped on 8/8/02.

[Redacted] 8/8/2002 1:53:16 PM [Redacted] Completed shipment

[Redacted] 9/2/2005 11:21:42 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0066317

Request ID : 0066317	Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/19/2002 1:06:00PM	Closed : 7/30/2004 1:09:35PM
Requestor Name : [REDACTED]	Office : BROOKLYN-QUEENS	
Phone : (212) [REDACTED]	Office Code : 3540-3613	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Central Monitoring Plant	
Category : TICTU	b2 b7E	
Item : [REDACTED]		

Requested Support : Having probs with a line repeatedly going off hook. DCS 3000 says there have been 20 calls, VB III says there have been 99 calls.

b6
b7C

Worklog : 9/24/2004 7:41:32 PM
[REDACTED]
7/19/2002 1:06:09 PM [REDACTED] Told him to recheck his punchdowns sounds like a bad connection. He did. It was [REDACTED] assigned/forwarded request to [REDACTED]
9/23/2005 2:23:01 PM [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

UNCLASSIFIED

RMS Request Number:

0066385

Request ID : 0066385		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/23/2002 12:44:00PM	Closed : 7/30/2002 11:51:33AM	
Requestor Name : [Redacted]	Office : ALBANY		
Phone : 518 [Redacted]	b6	Office Code : 3010-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : 1 - DCS 3000 WORKSTATION

Worklog : 9/24/2004 7:54:32 PM

[Redacted]

7/23/2002 12:44:27 PM [Redacted]

assigned/forwarded request to [Redacted]

7/29/2002 1:28:14 PM [Redacted]

assigned/forwarded request to [Redacted]

7/29/2002 4:16:41 PM [Redacted] assigned/forwarded request to [Redacted] 7/30/2002 9:19:18 AM

[Redacted] Shipped on 7/30/02. 7/30/2002 10:32:14 AM

[Redacted] Completed shipment

9/2/2005 11:21:42 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

[Redacted]

b6
b7C

RMS Request Number:

0066435

Request ID : 0066435		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/24/2002 11:45:00AM	Closed : 7/30/2004 1:09:36PM	
Requestor Name : [Redacted]	Office : DETROIT		
Phone : (313) [Redacted]	b6	Office Code : 3220-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Central Monitoring Plant	
Category : TICTU	b2		
Item : [Redacted]	b7E		

Requested Support : Problem reported Monday evening by case agent. Call had completed but active session window remained up. New calls came in (verified Pen register data on DCS 3000 client). Resolution: After trying to reboot workstation failed to solve problem, had Case Agent go to 26th floor and check LED status on the Latch Box card. Reset the card. Problem resolved.

Worklog : 9/24/2004 7:54:33 PM
 [Redacted] 7/24/2002 11:45:33 AM [Redacted]
 assigned/forwarded request to [Redacted] 7/24/2002
 2:10:46 PM [Redacted] assigned/forwarded request
 to [Redacted] 7/25/2002 4:00:24 PM [Redacted]
 [Redacted] assigned/forwarded request to [Redacted]
 9/4/2002 9:25:39 AM [Redacted] assigned/forwarded
 request to [Redacted] 9/4/2002 9:56:57 AM
 [Redacted] Problem resolved. (see Requested Support)
 9/23/2005 2:23:01 PM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to
 [Redacted]

b6
b7C

RMS Request Number:

0066500

Request ID : 0066500		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/25/2002 5:09:00PM	Closed : 10/3/2002 2:26:58PM	
Requestor Name : [REDACTED]	Office : CLEVELAND		
Phone : 216 [REDACTED]	b6 b7C	Office Code : 3170-0000	
Case Number :		Investigative Program :	
Assigned to Name : [REDACTED]		Program Manager : [REDACTED]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : (1) - DCS3000 SYSTEM, (WILL BE USED FOR [REDACTED] T-3, PLANT @ CVHQ). (2) [REDACTED] LATCHBOXs (WILL BE USED TO FEED L1/L2 AUDIO INTO [REDACTED])

Worklog : 9/24/2004 7:54:35 PM

[REDACTED] 7/25/2002 5:09:22 PM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 7/29/2002 1:26:17 PM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 8/5/2002 10:20:16 AM [REDACTED] assigned/forwarded request to [REDACTED] 9/24/2002 7:31:49 AM

[REDACTED] No longer needed.

[REDACTED] 9/2/2005 11:21:42 AM [REDACTED]

[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b2
b6
b7C
b7E

RMS Request Number:

0066551

Request ID : 0066551		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/27/2002 5:47:00PM	Closed : 7/30/2004 1:09:37PM	
Requestor Name : [redacted]	Office : HOUSTON		
Phone : 713 [redacted]	b6	Office Code : 3290-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Central Monitoring Plant	
Category : TICTU	b2		
Item : [redacted]	b7E		

Requested Support : TIII monitoring personnel reported no call session data was being received on their [redacted] intercept. Re-boot of VBIII recording workstation and recycling the DCS3000 multiserver and client processes did not resolve the issue.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:36 PM

[redacted] 7/27/2002 5:47:39 PM [redacted] 7/29/2002 assigned/forwarded request to [redacted] 7:25:31 AM [redacted] assigned/forwarded request to [redacted] 8/2/2002 2:11:25 PM [redacted] The [redacted] being used to maintain a connection with the DCS3000 is flooding the network with unnecessary data.

9/23/2005 2:23:01 PM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0066552

Request ID : 0066552		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/27/2002 5:54:00PM	Closed : 7/30/2004 1:09:37PM	
Requestor Name : [redacted]	Office : HOUSTON		
Phone : 713 [redacted]	Office Code : 3290-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Central Monitoring Plant		
Category : TICTU	b2		
Item: [redacted]	b7E		

Requested Support : Several attempts were made to correct the absence of audio on the intercept of [redacted] Re-boot of recording workstation did not resolve the problem, neither did refreshing the DCS3000 related processes. Also, it was reported in the AM that no audio was coming in on the [redacted] cell intercept. The installation of a [redacted] device seemingly restored the audio and the V channel undecoded data did not lockup the audio intercept for subsequent non [redacted] calls.

Worklog : 9/24/2004 7:54:36 PM
 [redacted]
 7/27/2002 5:54:28 PM [redacted]
 assigned/forwarded request to [redacted] 7/29/2002
 7:25:04 AM [redacted] assigned/forwarded request
 to [redacted] 8/2/2002 2:08:56 PM [redacted] Audio
 was not enable when spare RWS was setup.
 9/23/2005 2:23:01 PM [redacted]
 [redacted] has Reassigned or Forwarded this request to
 [redacted]

b2
b6
b7C
b7E

RMS Request Number:

0066553

Request ID : 0066553		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/27/2002 6:01:00PM	Closed : 7/30/2004 1:09:37PM	
Requestor Name : [Redacted]	Office : HOUSTON		
Phone : 713 [Redacted]	Office Code : 3290-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Central Monitoring Plant		
Category : TICTU	b2 b7E		
Item : [Redacted]			

Requested Support : 7/27/02 - Monitors still report no [Redacted] audio and no data for the cell phone intercept. DCS3000 processes were restarted, but to no avail. [Redacted] has made the recommendation to increase the RAM on both of the DCS3000 systems.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:54:36 PM
 [Redacted]
 7/27/2002 6:01:12 PM [Redacted] assigned/forwarded request to [Redacted] 7/29/2002 7:24:33 AM [Redacted] assigned/forwarded request to [Redacted] 8/2/2002 2:07:32 PM [Redacted] Audio was not enable when spare RWS was setup. 9/23/2005 2:23:01 PM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0066582

Request ID : 0066582		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/29/2002 3:15:00PM	Closed : 1/8/2003 4:00:33PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 609 [Redacted]	b6	Office Code :	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD

Worklog : 9/24/2004 7:41:35 PM
[Redacted] 7/29/2002 3:15:12 PM [Redacted]
assigned/forwarded request to [Redacted]
7/29/2002 3:15:24 PM [Redacted] Shipped on 7/29/02.
7/29/2002 3:23:40 PM [Redacted] completed shipment
9/2/2005 11:21:43 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0066623

Request ID : 0066623	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 7/30/2002 3:32:00PM	Closed : 1/8/2003 4:00:36PM
Requestor Name : [REDACTED]	Office : JACKSONVILLE	
Phone : (904) [REDACTED]	Office Code : 3330-0000	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

b6
b7C

b2
b7E

Requested Support [REDACTED] box and DCS 3000 card

Worklog : 9/24/2004 7:41:36 PM
[REDACTED] 7/30/2002 3:32:46 PM [REDACTED] assigned/forwarded request to [REDACTED]
[REDACTED] 7/30/2002 3:33:09 PM [REDACTED] Shipped on 7/31/02.
[REDACTED] 7/31/2002 11:02:30 AM [REDACTED] Completed shipment.
[REDACTED] 9/2/2005 11:21:43 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7C

UNCLASSIFIED

RMS Request Number:

0066652

Request ID : 0066652		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 7/31/2002 1:45:00PM	Closed : 7/30/2004 1:09:38PM	
Requestor Name : [REDACTED]		Office : DETROIT	
Phone : (313) [REDACTED]		Office Code : 3220-0000	
Case Number :		Investigative Program :	
b6 b7C			
Assigned to Name : [REDACTED]		Program Manager : [REDACTED]	
Assigned To Group : TICTU		Program/Type : Central Monitoring Plant	
Category : TICTU		b2 b7E	
Item: [REDACTED]			

Requested Support : Monitors were could not play back calls that were collected. The playback window would open and time bar was green showing audio was collected but the controls were geyed out.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:41:36 PM

[REDACTED] 7/31/2002 1:45:03 PM [REDACTED] After further investigation it was determined they were not collecting any audio on new calls because the DCS 3000 had logged messages show the target was making calls but the voicebox was not collecting anything. After further investigation the archivers were not working and all the errors reported were related to the [REDACTED] with public and private queues. An entire system shutdown and reboot was required to clear the problem. It doesn't seem to be a load issue, The system was only collecting one input.

[REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED]

9/23/2005 2:23:02 PM [REDACTED]

[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

[REDACTED]

RMS Request Number:

0066682

Request ID : 0066682		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 8/1/2002 2:23:00PM	Closed : 1/8/2003 4:00:41PM	
Requestor Name : [Redacted]	Office : KNOXVILLE		
Phone : (865) [Redacted]	Office Code : 3370-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Requesting assistance with connect DCS3000 System .

Worklog : 9/24/2004 7:41:37 PM

[Redacted] 8/1/2002 2:23:47 PM [Redacted] Provided assistance.

[Redacted] assigned/forwarded request to [Redacted]

[Redacted]

[Redacted] 9/2/2005 11:21:43 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

[Redacted]

b6
b7C

RMS Request Number:

0066684

Request ID : 0066684		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 8/1/2002 2:25:00PM	Closed : 1/8/2003 4:00:41PM	
Requestor Name : [Redacted]	Office : KNOXVILLE		
Phone : (865) [Redacted]	Office Code : 3370-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Requesting assistance with connecting recorder control cable from DCS3000 to Tascam.	Worklog : 9/24/2004 7:41:37 PM
	[Redacted] 8/1/2002 2:25:49 PM [Redacted] Provided assistance.
	[Redacted] assigned/forwarded request to [Redacted]
	[Redacted] 9/2/2005 11:21:43 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066708

Request ID : 0066708

Performance Indicator : Capital Equipment

Status : Closed

Opened : 8/2/2002 11:54:00AM

Closed : 1/8/2003 4:00:43PM

Requestor Name : [redacted]

Office : JACKSONVILLE

Phone : (904) [redacted]

Office Code : 3330-0000

Case Number :

b6
b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : DCS 3000 card and a [redacted] box

Worklog : 9/24/2004 7:41:37 PM

b2
b7E

[redacted] 8/2/2002 11:54:50 AM [redacted] assigned/forwarded request to [redacted]

8/2/2002 11:55:09 AM [redacted] Shipped on 8/2/02.

8/2/2002 3:18:11 PM [redacted] COMPLETED SHIPMENT

[redacted] has asked for reassignment of this request. [redacted]

[redacted] assigned/forwarded request to [redacted]

8/2/2002 3:24:09 PM [redacted] COMPLETED SHIPMENT

9/2/2005 11:21:43 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0066767

Request ID : 0066767		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/6/2002 11:19:00AM	Closed : 1/8/2003 4:00:50PM	
Requestor Name : [Redacted]	Office : CLEVELAND		
Phone : (216) [Redacted]	Office Code : 3170-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 cd

Worklog : 9/24/2004 7:41:38 PM
8/6/2002 11:19:32 AM [Redacted]
assigned/forwarded request to [Redacted]
8/6/2002 11:22:11 AM [Redacted] Shipped on 8/6/02.
8/6/2002 1:35:08 PM [Redacted] Completed shipment
9/2/2005 11:21:43 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066846

Request ID : 0066846		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/8/2002 12:21:00PM	Closed : 8/23/2002 12:09:53PM	
Requestor Name : [Redacted]	Office : ANCHORAGE		
Phone : (907) [Redacted]	Office Code : 3030-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Two DCS 3000 Client Monitoring Stations for Title III.

Worklog : 9/24/2004 7:54:40 PM

[Redacted] 8/8/2002 12:21:38 PM [Redacted]
 assigned/forwarded request to [Redacted]

[Redacted] 8/12/2002 2:34:49 PM [Redacted]
 assigned/forwarded request to [Redacted]

[Redacted] 8/23/2002 9:02:42 AM [Redacted] assigned/forwarded
 request to [Redacted] 8/23/2002 9:35:42 AM

[Redacted] Shipped on 8/23/02. 8/23/2002 11:16:53 AM

[Redacted] Completed shipment

[Redacted] 9/2/2005 11:21:43 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

[Redacted]

b6
b7C

RMS Request Number:

0066922

Request ID : 0066922		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/12/2002 2:15:00PM	Closed : 1/8/2003 4:01:07PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 215 [Redacted]	b6	Office Code :	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 software CD	Worklog : 9/24/2004 7:41:41 PM
	[Redacted] 8/12/2002 2:15:39 PM [Redacted]
	assigned/forwarded request to [Redacted]
	8/12/2002 2:15:55 PM [Redacted] Shipped on 8/12/02.
	9/2/2005 11:21:43 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066931

Request ID : 0066931		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/12/2002 3:48:00PM	Closed : 8/14/2002 3:46:52PM	
Requestor Name : [Redacted]	Office : NEW ORLEANS		
Phone : 504-[Redacted]	Office Code : 3530-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : One replacement computer for a currently malfunctioning DCS 3000 computer

Worklog : 9/24/2004 7:54:42 PM

[Redacted] 8/12/2002 3:48:35 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 8/13/2002 8:36:34 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 8/13/2002 5:02:37 PM [Redacted] assigned/forwarded request to [Redacted] 8/14/2002 9:13:35 AM

[Redacted] Duplicate to RMS #066972.

[Redacted] 9/2/2005 11:21:44 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066938

Request ID : 0066938		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/12/2002 4:18:00PM	Closed : 12/20/2002 8:42:44AM	
Requestor Name : [Redacted]	Office : SAN ANTONIO		
Phone : 210 [Redacted]	Office Code : 3770-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : A DCS 3000 CPU to support the above T-III in San Antonio HQ.

Worklog : 9/24/2004 7:54:42 PM
 [Redacted]
 8/12/2002 4:18:24 PM [Redacted] assigned/forwarded request to [Redacted] 8/13/2002 8:36:09 AM [Redacted] assigned/forwarded request to [Redacted] 8/13/2002 5:03:24 PM [Redacted] currently awaiting shipment of computers from requisition. 8/23/2002 9:03:34 AM [Redacted] assigned/forwarded request to [Redacted] 11/29/2002 9:24:08 AM [Redacted] No longer needed. 9/2/2005 11:21:44 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0066972

Request ID : 0066972		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/13/2002 2:40:00PM	Closed : 1/8/2003 4:01:10PM	
Requestor Name : [redacted]	Office : NEW ORLEANS		
Phone : 504-[redacted]	Office Code : 3530-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : CPU an monitor to replace DCS 3000 server.

b6
b7C

Worklog : 9/24/2004 7:41:41 PM
[redacted]
8/13/2002 2:40:51 PM [redacted]
assigned/forwarded request to [redacted]
8/13/2002 2:41:12 PM [redacted] Shipped on 8/13/02.
8/14/2002 11:03:10 AM [redacted] Completed shipment
9/2/2005 11:21:44 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0066990

Request ID : 0066990		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/14/2002 10:47:00AM	Closed : 1/8/2003 4:01:11PM	
Requestor Name : [Redacted]	Office : ALBUQUERQUE		
Phone : 505 [Redacted]	Office Code : 3020-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : CPU returned to Albuquerque Division after being modified for DCS 3000.

Worklog : 9/24/2004 7:41:41 PM

[Redacted] 8/14/2002 10:47:44 AM [Redacted] assigned/forwarded request to [Redacted]

8/14/2002 10:47:58 AM [Redacted] Shipped on 8/14/02.

8/14/2002 11:18:48 AM [Redacted] Completed shipment

9/2/2005 11:21:44 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0067031

Request ID : 0067031		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/15/2002 3:01:00PM	Closed : 1/8/2003 4:01:15PM	
Requestor Name : [redacted]	Office : JACKSONVILLE		
Phone : 904 [redacted]	Office Code : 3330-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 workstation for [redacted] intercept

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:41:42 PM
8/15/2002 3:01:48 PM [redacted] assigned/forwarded request to [redacted]
8/15/2002 3:02:03 PM [redacted] Shipped on 8/15/02.
8/16/2002 7:36:39 AM [redacted] Completed shipment
9/2/2005 11:21:44 AM [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0067051

Request ID : 0067051		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/16/2002 11:37:00AM	Closed : 12/20/2002 8:42:36AM	
Requestor Name : [Redacted]	Office : KANSAS CITY		
Phone : 816 [Redacted]	b6	Office Code : 3350-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : 1 computer to monitor DCS 3000 on TIII

Worklog : 9/24/2004 7:54:44 PM

[Redacted] 8/16/2002 11:37:00 AM [Redacted] assigned/forwarded request to [Redacted] 8/21/2002 1:24:14 PM [Redacted] assigned/forwarded request to [Redacted] 8/23/2002 9:02:08 AM [Redacted] assigned/forwarded request to [Redacted] 8/26/2002 10:07:00 AM [Redacted] May need for future T-III. Keep until needed. 11/29/2002 9:23:53 AM [Redacted] No longer needed. 9/2/2005 11:21:44 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0067060

Request ID : 0067060		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/16/2002 12:12:00PM	Closed : 1/8/2003 4:01:18PM	
Requestor Name : [redacted]		Office : OKLAHOMA CITY	
Phone : 405 [redacted]	b6 b7C	Office Code : 3580-0000	
Case Number :		Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU	b2 b7E	Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Cable to connect DCS 3000 to [redacted]	Worklog : 9/24/2004 7:41:42 PM
	[redacted]
	8/16/2002 12:12:41 PM [redacted]
	assigned/forwarded request to [redacted]
	8/16/2002 12:12:55 PM [redacted] Shipped on 8/16/02.
	8/16/2002 2:50:20 PM [redacted] Completed shipment
	9/2/2005 11:21:44 AM [redacted]
	[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0067117

Request ID : 0067117		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/20/2002 2:57:00PM	Closed : 12/20/2002 8:42:21AM	
Requestor Name : [redacted]	Office : WASHINGTON		
Phone : 202 [redacted]	b6 b7C	Office Code : 3920-0000	
Case Number :	Investigative Program :		
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 2 DCS 3000 T-III workstations equipped with ring down audio cards and the necessary cables to control the tascams. I also need an additional ring down audio card to install in an existing workstation, and 2 sets of cables necessary to control the tascams.

b6
b7C

Worklog : 9/24/2004 7:54:45 PM
[redacted] 8/20/2002 2:57:05 PM [redacted] assigned/forwarded request to [redacted] 8/21/2002 1:23:17 PM [redacted] assigned/forwarded request to [redacted] 11/29/2002 9:23:33 AM [redacted] No Longer needed.
9/2/2005 11:21:44 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0067138

Request ID : 0067138		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/21/2002 2:31:00PM	Closed : 9/20/2002 3:48:08PM	
Requestor Name : [Redacted]	Office : KNOXVILLE		
Phone :	b6 b7C	Office Code : 3370-0000	
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 1 DCS3000 system for additional Title III contemplated within two weeks.

Worklog : 9/24/2004 7:54:45 PM

[Redacted] 8/21/2002 2:31:56 PM [Redacted]
 assigned/forwarded request to [Redacted]
 [Redacted] 8/21/2002 5:00:48 PM [Redacted]
 assigned/forwarded request to [Redacted]
 [Redacted] 8/23/2002 9:00:45 AM [Redacted] assigned/forwarded
 request to [Redacted] 9/20/2002 9:39:37 AM
 [Redacted] Shipped on 9/20/02. 9/20/2002 10:43:22 AM
 [Redacted] completed shipment
 [Redacted] 9/21/2005 11:21:44 AM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to
 [Redacted]

b6
b7C

RMS Request Number:

0067359

Request ID : 0067359		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/29/2002 10:32:00AM	Closed : 9/16/2002 3:24:30PM	
Requestor Name : [REDACTED]	Office : DALLAS		
Phone : 214 [REDACTED]	b6 b7c	Office Code : 3190-0000	
Case Number :		Investigative Program :	
Assigned to Name : [REDACTED]		Program Manager : [REDACTED]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : (S)A complete DCS 3000 system to include router and modem for the Ft. Worth RA by 9/9/2002.

Worklog : 9/24/2004 7:54:50 PM

[REDACTED] 8/29/2002 10:32:47 AM [REDACTED]
assigned/forwarded request to [REDACTED]
9/3/2002 5:49:01 PM [REDACTED]
assigned/forwarded request to [REDACTED] 9/12/2002
2:16:10 PM [REDACTED] Completed shipment
9/2/2005 11:21:45 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7c

Derived from: G3
Authority date: 10/1/1993

RMS Request Number:

0067399

Request ID : 0067399		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/30/2002 1:17:00PM	Closed : 1/8/2003 4:01:47PM	
Requestor Name : [redacted]	Office : CLEVELAND		
Phone : 216 [redacted]	b6	Office Code : 3170-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Return of CPU with DCS 3000 software and audio card.

Worklog : 9/24/2004 7:41:47 PM

[redacted]

8/30/2002 1:17:50 PM [redacted]

assigned/forwarded request to [redacted]

8/30/2002 1:18:06 PM [redacted] Shipped on 8/30/02.

8/30/2002 1:55:04 PM [redacted] Completed shipment

9/2/2005 11:21:45 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0067402

Request ID : 0067402		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 8/30/2002 2:45:00PM	Closed : 1/8/2003 4:01:48PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 612 [Redacted]	b6 b7C	Office Code :	
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software/APD-8 Manual

Worklog : 9/24/2004 7:41:47 PM
[Redacted]
8/30/2002 2:45:47 PM [Redacted]
assigned/forwarded request to [Redacted] 8/30/2002
2:48:29 PM [Redacted] Shipped 8/30/02 9/3/2002 7:36:37
AM [Redacted] Completed shipment
9/2/2005 11:21:45 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0067436

Request ID : 0067436		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 9/3/2002 3:28:00PM	Closed : 9/9/2002 8:07:24AM	
Requestor Name : [redacted]	Office : PHILADELPHIA		
Phone : 215 [redacted]	Office Code : 3620-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : per telcall with [redacted] a CSU/DSU for a Cisco 2600 router to enhance our DCS 3000 interception capability.

b6
b7C

Worklog : 9/24/2004 7:54:50 PM

[redacted]
9/3/2002 3:28:43 PM [redacted]
assigned/forwarded request to [redacted]
9/3/2002 5:48:01 PM [redacted]
assigned/forwarded request to [redacted]
9/4/2002 11:38:02 AM [redacted] Completed shipment
9/2/2005 11:21:45 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0067734

Request ID : 0067734

Performance Indicator : Capital Equipment

Status : Closed

Opened : 9/12/2002 9:15:00AM

Closed : 11/8/2002 9:07:19AM

Requestor Name : [redacted]

Office : BOSTON

Phone : 617 [redacted]

b6

Office Code : 3090-0000

Case Number :

b7C

Investigative Program :

Assigned to Name : [redacted]

Program Manager : [redacted]

Assigned To Group : TICTU

Program/Type : Technical Access (Wireless)

Category : TICTU

Item: DCS 3000

Requested Support : 2 DCS 3000 Computers and 2 Epson dot matrix printers to support. Cell phone intercepts in captioned case.

Worklog : 9/24/2004 7:54:56 PM

[redacted] 9/12/2002 9:15:53 AM [redacted] assigned/forwarded request to [redacted] 9/12/2002 4:09:39 PM

[redacted] forwarded request to [redacted]

[redacted] 9/16/2002 8:58:16 AM [redacted]

assigned/forwarded request to [redacted]

10/25/2002 2:30:19 PM [redacted] boston is using equipment on hand

9/2/2005 11:21:45 AM [redacted]

[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0067924

Request ID : 0067924		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 9/19/2002 12:35:00PM	Closed : 10/25/2002 11:08:22AM	
Requestor Name : [REDACTED]	Office : MILWAUKEE		
Phone :	b6	Office Code : 3470-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [REDACTED]		Program Manager : [REDACTED]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : MW requests support of above captioned case for TIII intercept of three [REDACTED] targets and two pen registers [REDACTED] MW anticipates signed court authority by mid-October. Wire will be monitored out of the Kenosha, Wis. RA.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:55:00 PM

[REDACTED] 9/19/2002 12:35:16 PM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 9/20/2002 9:51:06 AM [REDACTED] assigned/forwarded request to [REDACTED]

[REDACTED] 10/17/2002 9:03:29 AM [REDACTED] Personnel and equipment have been deployed to assist in integration of DCS 3000 to VB-III ver. 3.2 system for this.

[REDACTED] 9/2/2005 11:21:45 AM [REDACTED] [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0068084

Request ID : 0068084	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 9/25/2002 1:39:00PM	Closed : 1/8/2003 4:02:44PM
Requestor Name : [REDACTED]	Office : WEST COVINA	
Phone : 310-[REDACTED]	Office Code : 3410-0694	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : Two [REDACTED] Boxes and two DCS 3000 cards for [REDACTED] intercepts	Worklog : 9/24/2004 7:41:56 PM
	9/25/2002 1:39:11 PM [REDACTED] assigned/forwarded request to [REDACTED]
	9/25/2002 1:39:28 PM [REDACTED] Shipped on 9/25/02.
	9/25/2002 2:09:43 PM [REDACTED] Completed shipment
	9/2/2005 11:21:46 AM [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b2
b6
b7C
b7E

UNCLASSIFIED

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0068145

Request ID : 0068145	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 9/27/2002 9:45:00AM	Closed : 1/8/2003 4:02:52PM
Requestor Name : [REDACTED]	Office : KNOXVILLE	
Phone : 865 [REDACTED]	Office Code : 3370-0000	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : Printer for DCS 3000 intercept	Worklog : 9/24/2004 7:41:57 PM
	9/27/2002 9:45:17 AM [REDACTED] assigned/forwarded request to [REDACTED]
	9/27/2002 9:45:34 AM [REDACTED] Shipped on 9/27/02.
	9/27/2002 10:27:14 AM [REDACTED] Completed shipment
	9/2/2005 11:21:46 AM [REDACTED] [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7C

UNCLASSIFIED

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0068247

Request ID : 0068247		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/1/2002 5:19:00PM	Closed : 7/30/2004 1:09:48PM	
Requestor Name : [REDACTED]	Office : INDIANAPOLIS		
Phone : 317 [REDACTED]	Office Code : 3310-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]		
Assigned To Group : TICTU	Program/Type : Central Monitoring Plant		
Category : TICTU	b2 b7E		
Item: [REDACTED]			

Requested Support : Indianapolis Division will initiate a [REDACTED] intercept on or about 10/7/02. The DCS 3000 is set up for [REDACTED]. Please assist with any necessary changes.

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:55:05 PM

[REDACTED] 10/1/2002 5:19:36 PM [REDACTED] assigned/forwarded request to [REDACTED] 10/2/2002 8:12:54 AM [REDACTED] assigned/forwarded request to [REDACTED] 10/2/2002 9:07:10 AM [REDACTED] Give them a call and see what assistance they need. [REDACTED] assigned/forwarded request to [REDACTED] 10/17/2002 1:23:20 PM [REDACTED] assisted with setup [REDACTED] in Norfolk [REDACTED] 9/23/2005 2:23:03 PM [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

UNCLASSIFIED

RMS Request Number:

0068281

Request ID : 0068281		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/3/2002 8:42:00AM	Closed : 1/8/2003 4:03:03PM	
Requestor Name : [redacted]	Office : LOS ANGELES		
Phone : 310 [redacted]	Office Code : 3410-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : CPU for DCS3000 intercept.

Worklog : 9/24/2004 7:41:59 PM

10/3/2002 8:42:05 AM [redacted] assigned/forwarded request to [redacted]

10/3/2002 8:42:22 AM [redacted] shipped on 10/03/02.

10/3/2002 9:29:12 AM [redacted] Completed shipment

9/2/2005 11:21:46 AM [redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0068389

Request ID : 0068389		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/7/2002 2:08:00PM	Closed : 10/22/2002 9:40:45AM	
Requestor Name : [Redacted]	Office : PORTLAND		
Phone :	b6	Office Code : 3670-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 2 DCS 3000 systems for cell phone TIII with [Redacted] system, to commence in mid-October. Thnx,
[Redacted]

Worklog : 9/24/2004 7:55:08 PM

[Redacted] 10/7/2002 2:08:58 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 10/10/2002 10:10:59 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 10/10/2002 5:04:53 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 10/16/2002 2:23:39 PM [Redacted] Completed shipment

[Redacted] 9/2/2005 11:21:46 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0068578

Request ID : 0068578		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/11/2002 12:05:00PM	Closed : 1/8/2003 4:03:27PM	
Requestor Name : [Redacted]	Office : LOS ANGELES		
Phone : 310 [Redacted]	Office Code : 3410-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 3 DCS 3000 audio cards

Worklog : 9/24/2004 7:42:03 PM
[Redacted]
10/11/2002 12:05:02 PM [Redacted]
assigned/forwarded request to [Redacted]
10/11/2002 12:05:17 PM [Redacted] shipped on 10/11/02.
10/11/2002 2:32:35 PM [Redacted] Completed shipment
9/2/2005 11:21:47 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number: 0068647

Request ID : 0068647		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/16/2002 10:57:00AM	Closed : 10/25/2002 11:07:54AM	
Requestor Name : [Redacted]	Office : BALTIMORE		
Phone :	Office Code : 3050-0000		
Case Number :	Investigative Program :		
	b6 b7C		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 4-Ring Down boxes for DCS 3000 System to pass audio to remote collection facilities not collocated with the DCS 3000.	Worklog : 9/24/2004 7:55:12 PM
	[Redacted] 10/16/2002 10:57:12 AM [Redacted] assigned/forwarded request to [Redacted]
	[Redacted] 10/21/2002 3:22:19 PM [Redacted] assigned/forwarded request to [Redacted]
	[Redacted] 10/21/2002 3:39:36 PM [Redacted] assigned/forwarded request to [Redacted]
	[Redacted] 10/22/2002 2:23:31 PM [Redacted] Shipped on 10/22/02.
	[Redacted] 10/22/2002 2:35:39 PM [Redacted] Completed shipment
	[Redacted] 9/2/2005 11:21:47 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0068648

Request ID : 0068648		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/16/2002 11:01:00AM	Closed : 10/22/2002 9:39:31AM	
Requestor Name : [Redacted]		Office : KNOXVILLE	
Phone : 865 [Redacted]	b6 b7C	Office Code : 3370-0000	
Case Number :		Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Knoxville is in need of two (2) DCS 3000 systems to support two upcoming T-IIIs. Also, we need two (2) programmed printers for these systems. Any questions, please call [Redacted] 865 [Redacted]. Thanks, [Redacted]

b6
b7C

Worklog : 9/24/2004 7:55:12 PM

[Redacted] 10/16/2002 11:01:28 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 10/21/2002 10:41:01 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 10/21/2002 10:41:32 AM [Redacted] Shipped one system on 10/21/02. [Redacted] 10/21/2002 12:12:22 PM [Redacted] Completed shipment

[Redacted] 9/2/2005 11:21:47 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0068652

Request ID : 0068652	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/16/2002 11:46:00AM	Closed : 1/8/2003 4:03:31PM
Requestor Name : [REDACTED]	Office : [REDACTED]	
Phone : 501-[REDACTED]	b6 b7C	Office Code :
Case Number :		Investigative Program :
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : DCS 3000 Installation Software

Worklog : 9/24/2004 7:42:04 PM
[REDACTED] 10/16/2002 11:46:43 AM [REDACTED] assigned/forwarded request to [REDACTED] 10/16/2002 11:50:08 AM [REDACTED] Shipped 10/16/02 10/16/2002 2:21:16 PM [REDACTED] Completed shipment [REDACTED] 9/2/2005 11:21:47 AM [REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7C

UNCLASSIFIED

RMS Request Number:

0068853

Request ID : 0068853		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/22/2002 3:14:00PM	Closed : 11/8/2002 9:06:59AM	
Requestor Name : [Redacted]	Office : LOUISVILLE		
Phone : 502 [Redacted]	b6	Office Code : 3420-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Louisville needs one DCS 3000 TIII station for upcoming TIII.

b6
b7C

Worklog : 9/24/2004 7:55:15 PM
[Redacted] 10/22/2002 3:14:20 PM [Redacted] assigned/forwarded request to [Redacted]
[Redacted] 10/22/2002 5:00:43 PM [Redacted] assigned/forwarded request to [Redacted]
[Redacted] 10/22/2002 6:10:38 PM [Redacted] assigned/forwarded request to [Redacted]
[Redacted] 10/28/2002 1:07:27 PM [Redacted] completed shipment
[Redacted] 9/2/2005 11:21:47 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0068971

Request ID : 0068971	Performance Indicator : Technical Expertise	
Status : Closed	Opened : 10/25/2002 6:03:00PM	Closed : 10/29/2002 8:39:31AM
Requestor Name : [REDACTED]	Office : NEWARK	
Phone :	b6 b7C	Office Code : 3510-0000
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : Per telcall SSA [REDACTED] and TTA [REDACTED] Newark is requesting support moving DCS 3000 to new office location	Worklog : 9/24/2004 7:55:17 PM [REDACTED] 10/25/2002 6:03:35 PM [REDACTED] assigned/forwarded request to [REDACTED] 9/2/2005 11:21:48 AM [REDACTED] [REDACTED] has Reassigned or Forwarded this request to [REDACTED] [REDACTED]
---	--

b6
b7C

UNCLASSIFIED

RMS Request Number:

0068972

Request ID : 0068972		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 10/25/2002 6:04:00PM	Closed : 12/20/2002 8:42:02AM	
Requestor Name : [redacted]	Office : NEWARK		
Phone : 973-[redacted]	Office Code : 3510-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : Per telcall SSA [redacted] and TTA [redacted]
 Newark is requesting support moving DCS 3000 to new office location

b6
b7C

Worklog : 9/24/2004 7:55:17 PM

[redacted] 10/25/2002 6:04:00 PM [redacted] assigned/forwarded request to [redacted] 10/29/2002 9:38:40 AM [redacted] A new circuit is being built from the new Newark location to New York. Upon completion, it will be necessary for NY, NK and ERF to test the new circuit. At that time ERF will assist in relocating the DCS-3000. [redacted] assigned/forwarded request to [redacted] 10/29/2002 4:58:11 PM [redacted] assigned/forwarded request to [redacted] 11/25/2002 10:13:56 AM [redacted] Traveled to Newark on 11/22/02. 9/2/2005 11:21:48 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0069057

Request ID : 0069057		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 3:33:00PM	Closed : 1/8/2003 4:04:03PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 406-[Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:10 PM

[Redacted] 10/29/2002 3:33:19 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 9/2/2005 11:21:48 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0069059

Request ID : 0069059	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 3:41:00PM	Closed : 1/8/2003 4:04:03PM
Requestor Name : [REDACTED]	Office : [REDACTED]	
Phone : 406-[REDACTED]	Office Code :	
Case Number :	b6	Investigative Program :
	b7C	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : DCS 3000 Software	Worklog : 9/24/2004 7:42:10 PM
	[REDACTED]
	10/29/2002 3:41:59 PM [REDACTED]
	assigned/forwarded request to [REDACTED]
	9/2/2005 11:21:48 AM [REDACTED]
	[REDACTED] has Reassigned or Forwarded this request to [REDACTED]

b6
b7C

UNCLASSIFIED

RMS Request Number:

0069060

Request ID : 0069060		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 3:47:00PM	Closed : 1/8/2003 4:04:03PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 406 [Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:10 PM
10/29/2002 3:47:09 PM [Redacted]
assigned/forwarded request to [Redacted]
9/2/2005 11:21:48 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069061

Request ID : 0069061		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 3:56:00PM	Closed : 1/8/2003 4:04:03PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 406-[Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:10 PM
 [Redacted]
 10/29/2002 3:56:00 PM [Redacted]
 assigned/forwarded request to [Redacted]
 9/2/2005 11:21:48 AM [Redacted]
 [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069063

Request ID : 0069063		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 4:07:00PM	Closed : 1/8/2003 4:04:04PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 406 [Redacted]	b6 b7C	Office Code :	
Case Number :	Investigative Program :		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software	Worklog : 9/24/2004 7:42:10 PM
	[Redacted] 10/29/2002 4:07:26 PM [Redacted]
	assigned/forwarded request to [Redacted]
	9/2/2005 11:21:48 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069064

Request ID : 0069064		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 10/29/2002 4:09:00PM	Closed : 1/8/2003 4:04:04PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 701 [Redacted]	b6	Office Code :	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software	Worklog : 9/24/2004 7:42:10 PM
	10/29/2002 4:09:51 PM [Redacted]
	assigned/forwarded request to [Redacted]
	9/2/2005 11:21:48 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069149

Request ID : 0069149		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/1/2002 12:43:00PM	Closed : 1/8/2003 4:04:11PM	
Requestor Name : [Redacted]	Office : [Redacted]		
Phone : 717-[Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:11 PM
11/1/2002 12:43:07 PM [Redacted]
assigned/forwarded request to [Redacted] 11/1/2002
12:43:30 PM [Redacted] Shipped 11/01/02 11/4/2002
11:17:39 AM [Redacted] Completed shipment
9/2/2005 11:21:49 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069192

Request ID : 0069192		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/4/2002 12:06:00PM	Closed : 12/20/2002 8:39:55AM	
Requestor Name : [Redacted]	Office : BOSTON		
Phone : 617 [Redacted]	Office Code : 3090-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 6 JSI Latch boxes to use with the DCS 3000. The [Redacted] boxes are putting a hum on the audio in Providence, the JSI units do not. 2 lines are due up next week, 2 are on now. Thanks, [Redacted]

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:55:21 PM

[Redacted] 11/4/2002 12:06:25 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 11/7/2002 4:23:00 PM [Redacted] Have we seen this problem anywhere else? [Redacted] assigned/forwarded request to [Redacted] 12/2/2002 11:06:29 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 12/2/2002 1:10:47 PM [Redacted] using portable VB

[Redacted] 9/2/2005 11:21:49 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0069317

Request ID : 0069317		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 11/7/2002 11:52:00AM	Closed : 1/8/2003 4:04:23PM	
Requestor Name : [Redacted]	Office : BOSTON		
Phone : (617) [Redacted]	Office Code : 3090-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Recorder Control Cables	Worklog : 9/24/2004 7:42:13 PM
	[Redacted] 11/7/2002 11:52:48 AM [Redacted] assigned/forwarded request to [Redacted]
	11/7/2002 12:39:33 PM [Redacted] Completed shipment
	9/2/2005 11:21:49 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069327

Request ID : 0069327		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/7/2002 3:18:00PM	Closed : 1/8/2003 4:04:24PM	
Requestor Name [redacted]		Office : [redacted]	
Phone : 61 [redacted]	b6 b7C	Office Code :	
Case Number :		Investigative Program :	
Assigned to Name [redacted]		Program Manager [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Softward	Worklog : 9/24/2004 7:42:13 PM
	[redacted] 11/7/2002 3:18:25 PM [redacted] shipped 11/7/02 [redacted]
	assigned/forwarded request to [redacted] 11/8/2002
	10:02:10 AM [redacted] Completed shipment
	9/2/2005 11:21:49 AM [redacted]
	[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0069412

Request ID : 0069412		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/12/2002 3:33:00PM	Closed : 1/30/2003 10:06:43AM	
Requestor Name : [Redacted]	Office : SALT LAKE CITY		
Phone :	b6	Office Code : 3750-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS3000 for [Redacted] intercept. Title 50 on 2 lines will begin sometime in mid December.

Worklog : 9/24/2004 7:55:26 PM

[Redacted] 11/12/2002 3:33:11 PM [Redacted] assigned/forwarded request to [Redacted] 12/3/2002 1:29:26 PM [Redacted] assigned/forwarded request to [Redacted] 12/3/2002 3:05:25 PM [Redacted] assigned/forwarded request to [Redacted] 12/26/2002 8:42:30 AM [Redacted] Using existing computer found in the Salt Lake City office. [Redacted] 9/2/2005 11:21:49 AM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b6
b7C
b7E

RMS Request Number:

0069482

Request ID : 0069482		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 11/14/2002 11:11:00AM	Closed : 12/20/2002 8:33:21AM	
Requestor Name : [Redacted]	Office : PHOENIX		
Phone :	Office Code : 3630-0000		
Case Number :	b6 b7c	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : One (1) Time Server to interface the DCS 3000 w/ the [Redacted]

b2
b7E

b6
b7c

Worklog : 9/24/2004 7:55:27 PM

[Redacted] 11/14/2002 11:11:10 AM [Redacted] assigned/forwarded request to [Redacted]

12/20/2002 9:32:52 AM [Redacted] the DCS-3000 relies on the time stamp delivered by the serving telephone switch in the network. There are no provisions to attach external time to the DCS-3000.

9/2/2005 11:21:49 AM [Redacted] [Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0069538

Request ID : 0069538		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/15/2002 11:51:00AM	Closed : 1/8/2003 4:04:42PM	
Requestor Name : [redacted]	Office : [redacted]		
Phone : 703 [redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Manual

Worklog : 9/24/2004 7:42:16 PM
[redacted] 11/15/2002 11:51:06 AM [redacted] Shipped 11/15/02
[redacted] assigned/forwarded request to [redacted]
11/15/2002 3:05:46 PM [redacted] Completed shipment
9/2/2005 11:21:49 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0069539

Request ID : 0069539		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/15/2002 11:55:00AM	Closed : 1/8/2003 4:04:42PM	
Requestor Name : [Redacted]	Office : Jacksonville		
Phone : 904 [Redacted]	Office Code :		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Manual

Worklog : 9/24/2004 7:42:16 PM
[Redacted] 11/15/2002 11:55:26 AM [Redacted] Shipped 11/15/02
[Redacted] assigned/forwarded request to [Redacted]
[Redacted] 11/15/2002 3:01:12 PM [Redacted] Completed shipment
[Redacted] 9/2/2005 11:21:50 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0069613

Request ID : 0069613		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/19/2002 11:48:00AM	Closed : 1/8/2003 4:04:49PM	
Requestor Name : [Redacted]	Office : [Redacted]	Office Code :	
Phone :	Investigative Program :		
Case Number :	b6 b7C		
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:17 PM
[Redacted] 11/19/2002 11:48:38 AM [Redacted] Shipped 11/19/02
[Redacted] assigned/forwarded request to [Redacted]
[Redacted] 11/19/2002 1:53:54 PM [Redacted] Completed shipment
[Redacted] 9/2/2005 11:21:50 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0069617

Request ID : 0069617	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/19/2002 11:57:00AM	Closed : 1/8/2003 4:04:49PM
Requestor Name : [REDACTED]	b6 b7C b7D	Office : [REDACTED]
Phone :		Office Code :
Case Number :		Investigative Program :
Assigned to Name : [REDACTED]		Program Manager : [REDACTED]
Assigned To Group : TICTU	b6 b7C	Program/Type : Technical Access (Wireless)
Category : TICTU		
Item: DCS 3000		

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:17 PM

b6
b7C

[REDACTED]
11/19/2002 11:57:03 AM [REDACTED] Shipped 11/19/02
[REDACTED] assigned/forwarded request to [REDACTED]
11/19/2002 1:59:06 PM [REDACTED] Completed shipment
9/2/2005 11:21:50 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to
[REDACTED]

UNCLASSIFIED

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0069801

Request ID : 0069801	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 11/26/2002 2:56:00PM	Closed : 1/8/2003 4:05:02PM
Requestor Name : [Redacted]	Office : [Redacted]	
Phone : 718-[Redacted]	Office Code :	
Case Number :	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

b6
b7C

b6
b7C

Requested Support : DCS 3000 Software

Worklog : 9/24/2004 7:42:19 PM

b6
b7C

[Redacted] 11/26/2002 2:56:44 PM [Redacted] Shipped 11/27/02
[Redacted] assigned/forwarded request to [Redacted]
[Redacted] 11/27/2002 7:29:42 AM [Redacted] Completed shipment
[Redacted] 9/2/2005 11:21:51 AM [Redacted]
[Redacted] has Reassigned or Forwarded this request to
[Redacted]

UNCLASSIFIED

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0070048

Request ID : 0070048	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 12/6/2002 3:04:00PM	Closed : 1/8/2003 4:05:18PM
Requestor Name : [redacted]	Office : [redacted]	
Phone : 914 [redacted]	Office Code :	
Case Number :	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

Requested Support : DCS 3000 Software Upgrade

Worklog : 9/24/2004 7:42:21 PM

[redacted] 12/6/2002 3:04:49 PM [redacted] Shipped 12/5/02 [redacted]
assigned/forwarded request to [redacted] 12/9/2002
8:43:13 AM [redacted] Completed shipment
9/2/2005 11:21:52 AM [redacted]
[redacted] has Reassigned or Forwarded this request to
[redacted]

b6
b7c

UNCLASSIFIED

RMS Request Number: 0070314

Request ID : 0070314		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 12/17/2002 1:13:00PM	Closed : 7/30/2004 1:10:04PM	
Requestor Name : [Redacted]	Office : HOUSTON		
Phone : 713 [Redacted]	Office Code : 3290-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Traditional Technologies		
Category : TICTU			
Item: Consolidated DNR System			

Requested Support [Redacted] We have an ongoing TIII on a public corruption target that is having some issues. The target will receive what appears to be an incoming call. The green box will appear, the phone will ring twice and the call will stop. The DCS 3000 data indicates that some of these calls last between one and four minutes. This is an intermittent problem as the monitors will receive other incoming calls with good audio. Could you page me at 713 [Redacted] when you get a chance. Thanks, [Redacted]

b6
b7C

Worklog : 9/24/2004 7:55:43 PM

[Redacted] 12/17/2002 1:13:16 PM [Redacted] assigned/forwarded request to [Redacted] 12/18/2002 3:17:36 PM [Redacted] Have you and [Redacted] resolved this yet? [Redacted] assigned/forwarded request to [Redacted] 12/23/2002 1:17:41 PM [Redacted] I talked with [Redacted] about this problem and they [Redacted]

[Redacted] check the events for that call and see if they were redirected to voicemail or to another number.

9/23/2005 2:19:34 PM [Redacted] has Reassigned or Forwarded this request to [Redacted]

10/6/2005 1:45:40 PM [Redacted] has Reassigned or Forwarded this request to [Redacted]

b2
b7E

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0070315

Request ID : 0070315	Performance Indicator : Capital Equipment	
Status : Closed	Opened : 12/17/2002 2:14:00PM	Closed : 1/23/2003 10:15:00AM
Requestor Name : [REDACTED]	Office : KNOXVILLE	
Phone : 865 [REDACTED]	Office Code : 3370-0000	
Case Number :	Investigative Program :	
Assigned to Name : [REDACTED]	Program Manager : [REDACTED]	
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)	
Category : TICTU		
Item: DCS 3000		

b6
b7c

Requested Support : Five (5) UPS for the five DCS 3000 systems currently in use.

Worklog : 9/24/2004 7:55:43 PM

[REDACTED]
12/17/2002 2:14:25 PM [REDACTED]
assigned/forwarded request to [REDACTED]
12/20/2002 9:05:28 AM [REDACTED] TICTU will purchase
these units and direct ship to Knoxville. [REDACTED]
assigned/forwarded request to [REDACTED]
12/26/2002 9:52:38 AM [REDACTED] Ordered and shipped
directly to Knoxville Division in [REDACTED] name on
12/26/02.
9/2/2005 11:21:53 AM [REDACTED]
[REDACTED] has Reassigned or Forwarded this request to
[REDACTED]

b6
b7c

UNCLASSIFIED

RMS Request Number:

0070346

Request ID : 0070346		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 12/17/2002 5:36:00PM	Closed : 1/23/2003 10:14:24AM	
Requestor Name : [Redacted]	Office : EL PASO		
Phone : 915-832-5506	b6	Office Code : 3240-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : Assistance in configuring our DCS3000 to Voicebox link, [Redacted] intercept capability and JSI RAID problems. Thanks, [Redacted]

b2
b6
b7C
b7E

Worklog : 9/24/2004 7:55:43 PM

[Redacted] 12/17/2002 5:36:37 PM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 12/20/2002 8:55:41 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 12/26/2002 11:52:53 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 12/26/2002 1:02:55 PM [Redacted] think this has already been handled. Can you check it out please. [Redacted]

[Redacted] assigned/forwarded request to [Redacted]

[Redacted] 1/15/2003 1:48:17 PM [Redacted] JSI traveled to site and fixed the raid and databases problem. They are currently up on two [Redacted] test phones and are collecting.

[Redacted] 9/2/2005 11:21:53 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

RMS Request Number:

0070457

Request ID : 0070457		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 12/23/2002 10:20:00AM	Closed : 1/23/2003 10:13:47AM	
Requestor Name : [Redacted]	Office : KNOXVILLE		
Phone : 865 [Redacted]	b6	Office Code : 3370-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [Redacted]		Program Manager : [Redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : CPU, Monitor, and misc. cables for DCS 3000 monitoring workstation.	Worklog : 9/24/2004 7:42:27 PM
	[Redacted]
	12/23/2002 10:20:55 AM [Redacted] assigned/forwarded request to [Redacted]
	12/23/2002 10:21:11 AM [Redacted] Shipped on 12/23/02.
	12/23/2002 10:47:12 AM [Redacted] Completed Shipment
	9/2/2005 11:21:53 AM [Redacted]
	[Redacted] has Reassigned or Forwarded this request to [Redacted]

b6
b7C

RMS Request Number:

0070487

Request ID : 0070487		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 12/24/2002 11:09:00AM	Closed : 1/2/2004 12:43:52PM	
Requestor Name : [redacted]	Office : ORC		
Phone : 540 [redacted]	b6 b7C	Office Code :	
Case Number :	Investigative Program :		
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : While I was working in the Las Vegas Field office last week the building lost power and the UPS that the DCS 3000 was connected to did not work. We need to have the UPS replaced for this field office. I have talked to [redacted] the Tech Agent at this site about this problem.

Worklog : 9/24/2004 7:42:27 PM

[redacted]

12/24/2002 11:09:29 AM [redacted] assigned/forwarded request to [redacted] 1/2/2003 12:25:30 PM [redacted] assigned/forwarded request to [redacted] 1/7/2003 11:15:18 AM [redacted] assigned/forwarded request to [redacted] 9/22/2003 1:05:38 PM [redacted] assigned/forwarded request to [redacted] 9/23/2003 4:29:39 PM [redacted] assigned/forwarded request to [redacted] 1/2/2004 1:42:05 PM [redacted] UPS will be installed when new server machine in installed. 9/2/2005 11:21:53 AM [redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0070636

Request ID : 0070636		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/6/2003 4:12:00PM	Closed : 7/30/2004 1:10:07PM	
Requestor Name : [redacted]	Office : NEWARK		
Phone : 973 [redacted]	Office Code : 3510-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Central Monitoring Plant		
Category : TICTU			
Item: Digital/Computer			

Requested Support : one (1) Rack mounted Latch Unit, one (1) RJ 45 crimper set, one (1) butt set, one (1) 50 ft null modem cable for DCS 3000

b6
b7C

Worklog : 9/24/2004 7:55:49 PM
[redacted] 1/6/2003 4:12:23 PM [redacted] assigned/forwarded request to [redacted] 1/6/2003 5:46:07 PM [redacted]
assigned/forwarded request to [redacted] 1/7/2003 7:53:27 AM [redacted] assigned/forwarded request to [redacted] 2/14/2003 11:00:50 AM
[redacted] Shipped 02/14/03. 2/14/2003 11:27:32 AM
[redacted] Completed shipment
[redacted] 9/23/2005 2:23:40 PM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

RMS Request Number:

0070706

Request ID : 0070706		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/8/2003 11:47:00AM	Closed : 1/23/2003 10:12:18AM	
Requestor Name : [Redacted]	Office : CLEVELAND		
Phone : 216 [Redacted]	Office Code : 3170-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [Redacted]	Program Manager : [Redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : 1 - HUB 1 - DCS 3000 COMPUTER System w/Ringdown card

Worklog : 9/24/2004 7:55:50 PM

[Redacted] 1/8/2003 11:47:33 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 1/10/2003 11:53:47 AM [Redacted] assigned/forwarded request to [Redacted]

[Redacted] 1/10/2003 4:46:29 PM [Redacted] assigned/forwarded request to [Redacted] 1/14/2003 1:18:01 PM

[Redacted] Shipped on 1/14/02. 1/14/2003 1:59:34 PM

[Redacted] Completed Shipment

[Redacted] 9/2/2005 11:21:53 AM [Redacted]

[Redacted] has Reassigned or Forwarded this request to [Redacted]

[Redacted]

b6
b7C

RMS Request Number:

0070878

Request ID : 0070878		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/14/2003 10:34:00AM	Closed : 1/23/2003 10:11:56AM	
Requestor Name : [redacted]	Office : [redacted]		
Phone : 214 [redacted]	b6 b7C	Office Code :	
Case Number :	Investigative Program :		
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Technical Access (Wireless)	
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 Software upgrade

Worklog : 9/24/2004 7:42:32 PM
[redacted] 1/14/2003 10:34:30 AM [redacted] Shipped 1/14/03
[redacted] assigned/forwarded request to [redacted]
[redacted] 1/14/2003 11:52:22 AM [redacted] Completed shipment
[redacted] 9/2/2005 11:21:53 AM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0070943

Request ID : 0070943		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/15/2003 6:37:00PM	Closed : 7/30/2004 1:10:11PM	
Requestor Name : [redacted]	Office : SAN FRANCISCO		
Phone : 415 [redacted]	b6	Office Code : 3790-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [redacted]		Program Manager : [redacted]	
Assigned To Group : TICTU		Program/Type : Central Monitoring Plant	
Category : TICTU	b2		
Item : [redacted]	b7E		

Requested Support : Firewall between DCS3000 and [redacted] Background: We are currently collecting on [redacted] phones as of today. We have no way of automatically entering CDC data in the [redacted] system.

Worklog : 9/24/2004 7:55:54 PM

[redacted] 1/15/2003 6:37:41 PM [redacted] assigned/forwarded request to [redacted] 1/16/2003 8:27:32 AM [redacted] assigned/forwarded request to [redacted] 1/16/2003 10:49:48 AM [redacted] assigned/forwarded request to [redacted] 1/17/2003 11:19:02 AM [redacted] Currently, we have not been approved to connect the DCS-3000 or the [redacted] directly to the [redacted] to do [redacted] type intercepts. This mandate has come down from the Security Division. The only way to currently do wireless intercepts is to collect the CDC on the DCS-3000 and the Call Content on the [redacted] You can also use cassette recorders for the audio, similar to the way we did criminal cases prior to the VB III. I will discuss this issue at the DCS-3000 conference in San Diego.

9/23/2005 2:25:18 PM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]

b2
b6
b7C
b7E

RMS Request Number:

0070993

Request ID : 0070993		Performance Indicator : Technical Expertise	
Status : Closed	Opened : 1/17/2003 9:24:00AM	Closed : 7/30/2004 1:10:11PM	
Requestor Name : [redacted]	Office : CLEVELAND		
Phone : 216-[redacted]	Office Code : 3170-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Traditional Technologies		
Category : TICTU	b2 b7E		
Item : [redacted] Data Collection System			

Requested Support : questions/ problem with [redacted]

Worklog : 9/24/2004 7:42:34 PM

[redacted] 1/17/2003 9:24:08 AM [redacted] Will return his call this morning. [redacted] assigned/forwarded request to [redacted]

[redacted] 1/17/2003 10:43:58 AM [redacted] DCS 3000 input questions. Referred him to the management decision on DCS 3000 outputs/evidence/TA. b6
b7C

9/23/2005 2:59:21 PM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

10/6/2005 1:45:41 PM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]

UNCLASSIFIED

November 08, 2006

RMS Request Number:

0071016

Request ID : 0071016		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/17/2003 3:01:00PM	Closed : 1/23/2003 10:11:10AM	
Requestor Name : [redacted]	Office : CINCINNATI		
Phone : 614 [redacted]	b6	Office Code : 3160-0000	
Case Number :	b7C	Investigative Program :	
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : DCS 3000 workstation, monitor, and [redacted] Cisco Card	Worklog : 9/24/2004 7:42:34 PM [redacted] 1/17/2003 3:01:04 PM [redacted] assigned/forwarded request to [redacted] b6 1/17/2003 3:01:42 PM [redacted] Shipped on 1/21/03. b7C 1/21/2003 10:14:16 AM [redacted] Completed Shipment 9/2/2005 11:21:54 AM [redacted] [redacted] has Reassigned or Forwarded this request to [redacted]
--	--

b2
b7E

b6
b7C

UNCLASSIFIED

RMS Request Number:

0071095

Request ID : 0071095		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/22/2003 10:56:00AM	Closed : 1/23/2003 10:10:58AM	
Requestor Name : [redacted]	Office : [redacted]		
Phone : 608 [redacted]	Office Code :		
Case Number :	Investigative Program :		
Assigned to Name : [redacted]	Program Manager : [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

b6
b7C

Requested Support : DCS 3000 software

Worklog : 9/24/2004 7:42:35 PM

[redacted] 1/22/2003 10:56:08 AM [redacted] assigned/forwarded request to [redacted]

1/22/2003 10:56:24 AM [redacted] shipped on 1/22/03.

1/22/2003 11:16:18 AM [redacted] completed shipment

9/2/2005 11:21:54 AM [redacted] has Reassigned or Forwarded this request to [redacted]

b6
b7C

RMS Request Number:

0071136

Request ID : 0071136		Performance Indicator : Capital Equipment	
Status : Closed	Opened : 1/23/2003 11:36:00AM	Closed : 5/1/2003 7:13:36AM	
Requestor Name [redacted]	Office : NEW HAVEN		
Phone : 203 [redacted]	Office Code : 3520-0000		
Case Number :	b6 b7C	Investigative Program :	
Assigned to Name [redacted]	Program Manager [redacted]		
Assigned To Group : TICTU	Program/Type : Technical Access (Wireless)		
Category : TICTU			
Item: DCS 3000			

Requested Support : NH needs DCS3000 machine for Bpt RA; [redacted] circuit now installed linking NH to [redacted] due to be installed at RA; AQC starts wiring Feb 17/03. NH currently has DCS3000 main in CMP; and 1 client next to VB workstation currently in use.

b2
b7E

Worklog : 9/24/2004 7:55:58 PM
 [redacted]
 1/23/2003 11:36:54 AM [redacted]
 assigned/forwarded request to [redacted]
 1/23/2003 5:59:01 PM [redacted]
 assigned/forwarded request to [redacted]
 1/30/2003 5:25:22 PM [redacted] assigned/forwarded
 request to [redacted] 3/25/2003 2:58:59 PM
 pwyche Completed shipment
 9/2/2005 11:21:54 AM [redacted]
 [redacted] has Reassigned or Forwarded this request to
 [redacted]

b6
b7C