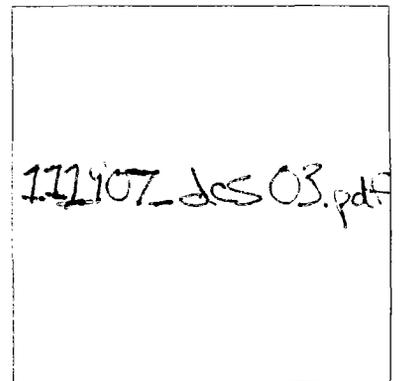# Freedom of Information
## and
## Privacy Acts

*FOIPA# 1056287 and FOIPA#1056307-1*

*Subjects: DCS-3000 and RED HOOK*

*File Number: DIVISION DOCUMENTS*

*Section: 31*

111907_dcs03.pdf

# Federal Bureau of Investigation

# RMS Request Number:        *0050206*

| | |
|---|---|
| **Request ID :** 0050206 | **Performance Indicator :** Long Term Development |
| **Status :** Closed     **Opened :** 11/20/2000  11:14:00AM | **Closed  :** 3/18/2004  11:03:43AM |

| | |
|---|---|
| **Requestor Name** | **Office :** BALTIMORE |
| **Phone :** 410 [ ]            b6 b7C | **Office Code :** 3050-0000           b6 b7C |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name** | **Program Manager :** |
| **Assigned To Group :** ATU | **Program/Type :** |
| **Category :** ATU           b2 b7E | |
| **Item:** | |

**Requested Support** [ ] **TO**
WORK IN CONJUNCTION WITH DCS3000 T-III ON [ ]
PHONE. RE [ ] TO [ ]

b6
b7C

b6
b7C

**Worklog :** 9/24/2004 7:50:47 PM

11/20/2000 11:14:40 AM 6549  6549 assigned/forwarded
request to [ ]            11/21/2000 3:21:26 PM
[ ] assigned/forwarded request to [ ]
[ ]    1/2/2002 4:52:54 PM [ ]
assigned/forwarded request to [ ]
1/14/2002 12:00:26 PM [ ]
assigned/forwarded request to [ ]
1/17/2002 8:11:52 AM [ ]         Contact [ ]
[ ] or Me and futher explain what it is that you
need.

## RMS Request Number:    *0050208*

| | |
|---|---|
| **Request ID : 0050208** | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 11/20/2000  12:34:00PM | **Closed   :** 11/20/2000  12:47:26PM |

| | |
|---|---|
| **Requestor Name :** [        ] | **Office :** ANCHORAGE |
| **Phone :** | **Office Code :** 3030-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [        ] | **Program Manager :** [        ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requested DCS 3000 Collection system
fo[        ]

b2
b7E

**Worklog :** 9/24/2004 8:10:16 PM

11/20/2000 12:34:37 PM [        ]
assigned/forwarded request to [        ]
9/2/2005 11:20:57 AM
[        ] has Reassigned or Forwarded this request to
[        ]

b6
b7C

# RMS Request Number: 0050285

**Request ID :** 0050285          **Performance Indicator :** Capital Equipment

**Status :** Closed      **Opened :** 11/22/2000  11:48:00AM     **Closed :** 1/5/2001  4:16:40PM

**Requestor Name** [ ]          **Office :** SAN DIEGO

**Phone :** 858[ ]         b6      **Office Code :** 3780-0000

**Case Number :**         b7C      **Investigative Program :**

**Assigned to Name :** [ ]        **Program Manager :** [ ]

**Assigned To Group :** TICTU        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** ATTN [ ]
[ ] PER TEL/CAL 11/20/00  1) DCS 3000 SERVER
(REPLACES ORIGINAL UNIT)  1) DIGI BOARD FOR DCS 3000
SERVER  NEED PRIOR TO 12/15/00

b6
b7C

**Worklog :** 9/24/2004 7:50:48 PM
[ ]
   11/22/2000 11:48:59 AM 6544  6544 assigned/forwarded
request to [ ] 12/7/2000 10:38:03 AM
[ ] assigned/forwarded request to [ ]
[ ] 1/3/2001 10:52:35 AM [ ]
assigned/forwarded request to [ ]
1/3/2001 11:50:27 AM [ ]
assigned/forwarded request to [ ]
1/4/2001 11:08:51 AM [ ]
assigned/forwarded request to [ ]
1/4/2001 11:16:59 AM [ ] Shipped Server and
monitor to [ ] on January 4, 2001.  1/5/2001
9:19:23 AM [ ] assigned/forwarded
request to [ ] 1/5/2001 9:42:59 AM [ ]
Completed Shipping  form for request from [ ]
9/2/2005 11:20:57 AM
[ ] has Reassigned or Forwarded this request to
[ ]

# RMS Request Number:          *0050366*

| | |
|---|---|
| **Request ID : 0050366** | **Performance Indicator :** Capital Equipment |
| **Status :** Closed      **Opened :** 11/29/2000   10:15:00AM | **Closed :** 11/30/2000   9:20:55AM |

**Requestor Name :** [ ]

**Phone : 310** [ ]     b6   b7C

**Case Number :**

**Office :** LOS ANGELES

**Office Code :** 3410-0000

**Investigative Program :**

---

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Serial cable to connect DCS 3000 Term Server to 3094

b6
b7C

**Worklog :** 9/24/2004 8:10:19 PM
mgrace
    11/29/2000 10:15:49 AM [ ]
assigned/forwarded request to [ ]
11/29/2000 10:17:08 AM [ ] Sent out cable on
11/29/00 [ ] assigned/forwarded request to
[ ]
9/2/2005 11:20:58 AM      mgrace
[ ] has Reassigned or Forwarded this request to
[ ]

# RMS Request Number: 0050382

| | |
|---|---|
| **Request ID :** 0050382 | **Performance Indicator :** Technical Expertise |

**Status :** Closed     **Opened :** 11/29/2000 1:56:00PM     **Closed :** 2/16/2001 8:48:41AM

**Requestor Name** [ ]        **Office :** SAVANNAH

**Phone :** 912[ ]        **Office Code :** 3040-1362

**Case Number :**        b6     **Investigative Program :**
               b7C

**Assigned to Name :** [ ]        **Program Manager :** [ ]

**Assigned To Group :** TICTU        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** tom is currently up on the [ ] using inband signaling.

        b2
        b7E

**Worklog :** 9/24/2004 8:10:19 PM

[ ]

11/29/2000 1:56:08 PM [ ] case agents want cni. they are currently getting the cni faxed to them. Maybe the dcs 3000 can help?bd [ ] assigned/forwarded request to [ ] 11/29/2000 1:56:20 PM [ ] assigned/forwarded request to [ ] 2/15/2001 4:19:45 PM [ ] Handled 9/2/2005 11:20:58 AM [ ] has Reassigned or Forwarded this request to [ ]

            b6
            b7C

# RMS Request Number:                 *0050423*

| | |
|---|---|
| **Request ID :** 0050423 | **Performance Indicator :** Tactical Development |
| **Status :** Closed   **Opened :** 12/1/2000  11:29:00AM | **Closed   :** 12/7/2000  9:48:52AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** BALTIMORE |
| **Phone :** 410- | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting real-time cellsite mapping system for use with DCS3000 system.

**Worklog :** 9/24/2004 8:10:20 PM

12/1/2000 11:29:04 AM [____] Initiated software development with BAH. [____] assigned/forwarded request to [____] 12/1/2000 11:30:32 AM [____] Received up-to-date- cellsite tables from [____] Will test system and deploy in Baltimore. 9/2/2005 11:20:58 AM                    mgrace [____] has Reassigned or Forwarded this request to [____]

b2
b6
b7C
b7E

## *RMS Request Number:* *0050438*

| | |
|---|---|
| **Request ID :** 0050438 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 12/1/2000   1:12:00PM | **Closed :** 12/7/2000   9:48:13AM |

**Requestor Name** [ ]

**Phone :** 410-[ ]

**Case Number :**

b6
b7C

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

---

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported problems with audio on DCS3000 [ ] workstation.

b2
b7E

**Worklog :** 9/24/2004 8:10:21 PM
[ ]

12/1/2000 1:12:53 PM [ ] Traveled to Calverton and following troubleshopoting discovered a groud-loop problem internal to the Dell PC. Replaced PC and system is ok.
[ ] assigned/forwarded request to [ ]

9/2/2005 11:20:58 AM [ ]
[ ] has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number: 0050449

| | |
|---|---|
| **Request ID :** 0050449 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed **Opened :** 12/1/2000 1:31:00PM | **Closed :** 12/7/2000 9:45:59AM |

**Requestor Name :** [redacted]

**Phone :** 410 [redacted]

**Case Number :**

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

b6
b7C

**Assigned to Name** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with [redacted] [redacted] Intercept.

b2
b7E

**Worklog :** 9/24/2004 8:10:21 PM
mgrace
12/1/2000 1:31:15 PM [redacted] Will travel to Calverton RA
to install DCS3000 workstation, [redacted]
assigned/forwarded request to [redacted]
9/2/2005 11:20:58 AM
[redacted] has Reassigned or Forwarded this request to
[redacted]

b6
b7C

## RMS Request Number:        *0050522*

| | |
|---|---|
| **Request ID :** 0050522 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed   **Opened :** 12/5/2000   1:44:00PM | **Closed   :** 12/7/2000   9:42:27AM |

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** BALTIMORE |
| **Phone :** 410- [ ] | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting assistance with installation of DCS3000 [ ] system.

b2
b7E

**Worklog :** 9/24/2004 8:10:22 PM
[ ]
  12/5/2000 1:44:36 PM [ ]   Traveled to Baltimore and installed system. [ ] assigned/forwarded request to

9/2/2005 11:20:59 AM                                    [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

b6
b7C

## RMS Request Number: *0050523*

**Request ID : 0050523**　　　　　　　　　　　　　　　　**Performance Indicator :** Capital Equipment

**Status :** Closed　　　　　**Opened :** 12/5/2000　1:47:00PM　　　　**Closed　:** 12/7/2000　9:42:14AM

**Requestor Name :** [_____]　　　　　　　　　　**Office :** BALTIMORE

**Phone :** 410[_____]　　　　　　　　　b6　　　　**Office Code :** 3050-0000

**Case Number :**　　　　　　　　　　　　　b7C　　　**Investigative Program :**

**Assigned to Name :** [_____]　　　　　　　　**Program Manager :** [_____]

**Assigned To Group :** TICTU　　　　　　　　　　　**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting assistance with installation of DCS3000 Title III system fo[_____]

b2
b7E

**Worklog :** 9/24/2004 8:10:23 PM
[_____]

12/5/2000 1:47:07 PM [_____] Traveled and installed system. [_____] assigned/forwarded request to [_____]

9/2/2005 11:20:59 AM
[_____] has Reassigned or Forwarded this request to [_____]

b6
b7C

# RMS Request Number: 0050606

| | |
|---|---|
| **Request ID :** 0050606 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 12/8/2000 9:25:00AM      **Closed :** 1/5/2001 4:16:14PM

**Requestor Name :**            **Office :** PHILADELPHIA

**Phone :** 215-          **Office Code :** 3620-0000

**Case Number :**      b6    **Investigative Program :**
            b7C

**Assigned to Name :**        **Program Manager**

**Assigned To Group :** TICTU      **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Request a DCS 3000 System to support a ⬛⬛⬛⬛⬛⬛⬛⬛ Expected start date is January 11, 2001.

       b2
       b7E

**Worklog :** 9/24/2004 7:50:51 PM

12/8/2000 9:25:35 AM 6583 6583 assigned/forwarded request to ⬛⬛⬛ 12/8/2000 10:58:13 AM ⬛⬛⬛ assigned/forwarded request to ⬛⬛⬛ 1/3/2001 4:39:59 PM ⬛⬛⬛ assigned/forwarded request to ⬛⬛⬛ 1/4/2001 11:18:49 AM ⬛⬛⬛ has located a system that was used in Scranto in Dec, 1999. I will dial in and confirm IP addresses and host names to setup New York. 1/4/2001 4:08:42 PM ⬛⬛⬛ transfered new software to workstation. I will contact new york get phone number for connection. 1/5/2001 8:48:34 AM ⬛⬛⬛ Target arrested. ⬛ is going to keep the workstation. 9/2/2005 11:20:59 AM ⬛⬛⬛ has Reassigned or Forwarded this request to ⬛⬛⬛

       b6
       b7C

## RMS Request Number:                    *0050613*

| | |
|---|---|
| **Request ID :** 0050613 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 12/8/2000  1:58:00PM | **Closed :** 12/18/2000  9:47:39AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** SAN DIEGO |
| **Phone :** 858- | **Office Code :** 3780-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** ATTN[          ]PER TEL
CAL[          ] 1 DCS3000 & CLIENT  2 LATCH
DEVICES  TO SUPPORT[          ]NTERCEPT

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:50:51 PM

   12/8/2000 1:58:59 PM 6544  6544 assigned/forwarded
request to[          ]12/12/2000 11:21:12 AM
[          ]assigned/forwarded request to[          ]
[          ]12/12/2000 6:05:21 PM
assigned/forwarded request to[          ]12/13/2000
10:08:10 AM[          ]Sent equipment to San Diego as
requested from[          ]
9/2/2005 11:20:59 AM                    [          ]
[          ]has Reassigned or Forwarded this request to
[          ]

b6
b7C

# RMS Request Number: *0050614*

**Request ID :** 0050614

**Performance Indicator :** Tactical Development

**Status :** Closed  **Opened :** 12/8/2000  2:00:00PM  **Closed :** 12/12/2000  10:24:00AM

**Requestor Name :** [ ]

**Phone :** 310[ ]

**Case Number :**

**Office :** LOS ANGELES

**Office Code :** 3410-0000

**Investigative Program :**

b6
b7C

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** DCS 3000 software, printer cables, recorder cables for a new T-III.

**Worklog :** 9/24/2004 8:10:25 PM

[ ]

12/8/2000 2:00:11 PM [ ]
assigned/forwarded request to [ ]
12/8/2000 2:04:57 PM [ ] Sent six recorder cables, printer cable, software, and 5 - 1 connector to [ ] on Dec. 8, 2000.  12/8/2000 2:29:22 PM [ ] assigned/forwarded request to [ ]  12/8/2000 2:31:46 PM [ ] Sent out equipment requested from Los Angeles per [ ]
9/2/2005 11:20:59 AM [ ]
[ ] has Reassigned or Forwarded this request to [ ]

b6
b7C

# RMS Request Number: *0050640*

| | |
|---|---|
| **Request ID :** 0050640 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 12/11/2000   2:31:00PM | **Closed :** 12/12/2000   10:23:47AM |

**Requestor Name :**

**Phone :** 410-

**Case Number :**

b6
b7C

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

---

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Requesting assistance with configuring DCS3000 Pen Register workstation for (2) emergency pen registers.

**Worklog :** 9/24/2004 8:10:25 PM

12/11/2000 2:31:42 PM [ ] Configured system and provided tech assistance [ ] assigned/forwarded request to [ ]
9/2/2005 11:20:59 AM
[ ] has Reassigned or Forwarded this request to

b6
b7C

# *RMS Request Number:* **0050658**

| | |
|---|---|
| **Request ID : 0050658** | **Performance Indicator :** Technical Expertise |

| | | |
|---|---|---|
| **Status :** Closed | **Opened :** 12/12/2000  10:07:00AM | **Closed  :** 12/12/2000  10:22:27AM |

**Requestor Name :** [ ]       **Office :** SAN ANTONIO

**Phone :**          b6       **Office Code :** 3770-0000

**Case Number :**      b7C      **Investigative Program :**

**Assigned to Name :** [ ]       **Program Manager :** [ ]

**Assigned To Group :** TICTU        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

---

**Requested Support :** Reported problems with DCS3000 - [ ] ..No Data From Swicth!

b2
b7E

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:10:26 PM

[ ]

12/12/2000 10:07:02 AM [ ] Reset phone line and reconnected to [ ] ..Received 'Switch Error: Address In Use' error message.....Recommended he contact [ ] and have them 'reset' their data port. [ ] assigned/forwarded request to [ ]

9/2/2005 11:20:59 AM [ ]

[ ] has Reassigned or Forwarded this request to

[ ]

## RMS Request Number: *0050706*

| | |
|---|---|
| **Request ID :** 0050706 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 12/13/2000  2:25:00PM | **Closed :** 12/18/2000  9:56:49AM |

**Requestor Name :** [ ]

**Phone :** 973[ ]

**Case Number :**

b6
b7C

**Office :** NEWARK

**Office Code :** 3510-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with [ ] intercepts.

b2
b7E

**Worklog :** 9/24/2004 8:10:27 PM
[ ]
  12/13/2000 2:25:46 PM [ ] Answered questions and will travel to Newark to assist with the installation of DCS3000 systems [ ] assigned/forwarded request to [ ]

9/2/2005 11:20:59 AM        [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

b6
b7C

## RMS Request Number: *0050756*

| | |
|---|---|
| **Request ID :** 0050756 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 12/15/2000   2:04:00PM | **Closed   :** 12/18/2000   9:48:37AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** NEWARK |
| **Phone :** 973                                   b6  b7C | **Office Code :** 3510-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** | **Program Manager** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting another DCS3000 TIII workstation for

b2
b7E

**Working :** 9/24/2004 8:10:28 PM

12/15/2000 2:04:55 PM          Will setup system and deliver to Newark.          assigned/forwarded request to

9/2/2005 11:20:59 AM
          has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: *0050846*

| | |
|---|---|
| **Request ID :** 0050846 | **Performance Indicator :** Technical Expertise |

**Status :** Closed          **Opened :** 12/21/2000  1:39:00PM          **Closed   :** 12/22/2000  10:12:50AM

**Requestor Name :** [            ]                        **Office :** PHILADELPHIA

**Phone :** 215[          ]                    b6                    **Office Code :** 3620-0000
                                                                    b7C
**Case Number :**                                          **Investigative Program :**

**Assigned to Name :** [            ]                   **Program Manager :** [            ]

**Assigned To Group :** TICTU                          **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting hardcopy of DCS3000 manual.

**Worklog :** 9/24/2004 8:10:30 PM
[            ]

12/21/2000 1:39:47 PM[            ]Shipped manual FEDEX - overnight. [            ]assigned/forwarded request to
[            ]

9/2/2005 11:21:00 AM
[            ]has Reassigned or Forwarded this request to
[            ]

b6
b7C

# RMS Request Number: *0050850*

| | |
|---|---|
| **Request ID :** 0050850 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 12/21/2000   2:48:00PM | **Closed**   : 12/22/2000   10:12:38AM |

| | |
|---|---|
| **Requestor Name** [ ] | **Office :** NEWARK |
| **Phone :** 973[ ]     b6   b7C | **Office Code :** 3510-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting DCS3000 pen register machine to perform [ ] intercepts.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM
[ ]
   12/21/2000 2:48:26 PM [ ] Will configure machine and deliver and install sometime next week. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:00 AM
[ ] has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number:        *0050851*

**Request ID :** 0050851

**Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 12/21/2000  2:49:00PM          **Closed :** 12/22/2000  10:12:24AM

**Requestor Name :**

**Phone :** 973

**Case Number :**

b6
b7C

**Office :** NEWARK

**Office Code :** 3510-0000

**Investigative Program :**

**Assigned to Name**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting DCS3000 pen register machine for Title 50 [ ] intercepts.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM

12/21/2000 2:49:38 PM [ ] Will configure system and deliver and install next week. assigned/forwarded request to [ ]
9/2/2005 11:21:00 AM
[ ] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: *0050852*

| | |
|---|---|
| **Request ID :** 0050852 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed      **Opened :** 12/21/2000  2:51:00PM | **Closed**   : 12/22/2000  10:12:13AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** NEWARK |
| **Phone :** 973      b6 | **Office Code :** 3510-0000 |
| **Case Number :**      b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting DCS3000 Title III machine
fo[ ]ntercept.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM

12/21/2000 2:51:16 PM[ ] Will reconfigure existing
pen register workstation to perform Title III. [ ]
assigned/forwarded request to[ ]
9/2/2005 11:21:00 AM
[ ]has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number: 0050854

| | |
|---|---|
| **Request ID :** 0050854 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 12/21/2000  2:54:00PM | **Closed   :** 5/14/2001  3:25:28PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** NEWARK |
| **Phone :** 973 | **Office Code :** 3510-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting DCS3000 Title III workstation for [          ] intercept.  Ongoing intercept is to be renewed and current JSI-based system will no longer work since [          ] s CALEA compliant.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM

12/21/2000 2:54:16 PM [          ] Waiting for workstations. [          ] assigned/forwarded request to [          ] 4/3/2001 8:13:03 AM [          ] assigned/forwarded request to [          ] 5/3/2001 2:14:07 PM [          ] assigned/forwarded request to [          ] 5/3/2001 2:19:58 PM [          ] traveled to newark to upgrade system 9/2/2005 11:21:00 AM [          ] has Reassigned or Forwarded this request to [          ]

b6
b7C

# RMS Request Number:            *0050870*

| | |
|---|---|
| **Request ID :** 0050870 | ' **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 12/26/2000  2:05:00PM | **Closed   :** 1/3/2001  10:52:59AM |

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** OBCI |
| **Phone :**                           b6 | **Office Code :** |
| **Case Number :**                     b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported problems with his DCS3000 [ ] pen register client.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM
[ ]

12/26/2000 2:05:58 PM [ ] Troubleshooting
revealed modem was bad.  Replaced modem and system is
ok [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:00 AM [ ]                     b6
[ ] has Reassigned or Forwarded this request to [ ]   b7C

## *RMS Request Number:*          ***0050871***

**Request ID :** 0050871

**Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 12/26/2000   2:07:00PM          **Closed   :** 1/3/2001  10:52:40AM

**Requestor Name :** [ ]

**Office :** OBCI

**Phone :**          b6          **Office Code :**
          b7C
**Case Number :**          **Investigative Program :**

**Assigned to Name :** [ ]

**Program Manager :** [ ]

**Assigned To Group :** TICTU          **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Reported problems with DCS3000 [ ] ocated @ [ ] in Pittsburgh, PA.

b2
b7E

**Worklog :** 9/24/2004 8:10:30 PM

[ ]

12/26/2000 2:07:29 PM [ ] Discovered Server was locked-up.  Reboot brought system back online. [ ] assigned/forwarded request to [ ] 9/2/2005 11:21:00 AM

[ ] has Reassigned or Forwarded this request to

b6
b7C

# *RMS Request Number:*                    *0050872*

**Request ID :** 0050872                    **Performance Indicator :** Technical Expertise

**Status :** Closed            **Opened :** 12/26/2000  2:09:00PM        **Closed :** 1/3/2001  10:52:22AM

**Requestor Name :**                                    **Office :** PITTSBURGH

**Phone :** 412                    b6                **Office Code :** 3650-0000
                                  b7C
**Case Number :**                                    **Investigative Program :**

**Assigned to Name :**                                **Program Manager :**

**Assigned To Group :** TICTU                        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting equipment and technical assistance with deploying DCS3000 workstation for [ ] pen register.

b2
b7E

**Working :** 9/24/2004 8:10:30 PM

  12/26/2000 2:09:10 PM [ ] Will configure system and provide technical assistance. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:00 AM
[ ] has Reassigned or Forwarded this request to [ ]
                                            b6
                                            b7C

# RMS Request Number: *0050898*

| | |
|---|---|
| **Request ID : 0050898** | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 1/2/2001  2:17:00PM | **Closed :** 1/3/2001  10:51:48AM |

**Requestor Name :**

**Phone :** 412-

**Case Number :**

b6
b7C

**Office :** PITTSBURGH

**Office Code :** 3650-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting equipment and technical support for [ ] Pen Register.

b2
b7E

**Worklog :** 9/24/2004 8:10:31 PM

1/2/2001 2:17:59 PM [ ] Configured equipment and shipped to Pittsburgh.  Will configure his DCS3000 system for him after he receives equipment.   shipping   Cisco 1600 Router   F1565708 S/N JMX04152H2Q  $1250.00  Cisco Serial WIC Card   $300.00  US Robotics Modem   $100.00 Misc Cables          $200.00 [ ] assigned/forwarded request to [ ] 9/2/2005 11:21:00 AM

[ ] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number:     *0051033*

| | |
|---|---|
| **Request ID :** 0051033 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 1/8/2001   3:47:00PM | **Closed :** 7/30/2004   1:07:39PM |

| | |
|---|---|
| **Requestor Name :** [redacted] | **Office :** PITTSBURGH |
| **Phone :** 412-[redacted]    b6 b7C | **Office Code :** 3650-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name** [redacted] | **Program Manager :** [redacted] |
| **Assigned To Group :** TICTU | **Program/Type :** Traditional Technologies |
| **Category :** TICTU | |
| **Item:** JSI 3094 Data Collection System | |

**Requested Support :** Requested connection information for DCS 3000 computer to J3094 computer

b6
b7C

**Worklog :** 9/24/2004 8:10:33 PM

[redacted]
1/8/2001 3:47:12 PM [redacted] Information provided. Will ship required null modem cable tomorrow - overnight delivery. [redacted] assigned/forwarded request to [redacted] 1/9/2001 7:56:51 AM [redacted] Completed shipping request   1/9/2001 8:47:03 AM [redacted] Paperwork completed - Cable to be shipped overnight on Tuesday, Jan. 9 N0 further action required.
9/23/2005 12:31:28 PM [redacted]
[redacted] has Reassigned or Forwarded this request to [redacted]
10/6/2005 1:44:59 PM [redacted]
[redacted] has Reassigned or Forwarded this request to dseals.

## RMS Request Number: *0051167*

| | |
|---|---|
| **Request ID :** 0051167 | **Performance Indicator :** Capital Equipment |

**Status :** Closed     **Opened :** 1/10/2001 12:27:00AM     **Closed :** 2/1/2001 2:34:53PM

**Requestor Name : TA**[____]       b6    **Office :** HONOLULU

**Phone : 808**[____]        b7C    **Office Code :** 3280-0000

**Case Number :**                 **Investigative Program :**

**Assigned to Name :** [____]       **Program Manager :** [____]

**Assigned To Group :** TICTU       **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** I need two DCS 3000 TIII work stations. Case agents advised today that they anticipate going up on an [____] TIII by Monday, 1/15/2001. We also anticipate going up on a [____] line by the end of January.

b2
b7E

**Worklog :** 9/24/2004 7:50:56 PM

[____]

   1/10/2001 12:27:22 AM 6561 6561 assigned/forwarded request to [____] 1/10/2001 8:02:38 AM [____] assigned/forwarded request to [____] 1/10/2001 12:33:59 PM [____] shipping [____] TIII workstation on 1/10/01, personnel traveling on 1/11/01 to install on 1/12/01. 1/10/2001 12:55:50 PM [____] assigned/forwarded request to [____]

9/2/2005 11:21:01 AM      [____] [____] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: 0051220

| | |
|---|---|
| **Request ID :** 0051220 | **Performance Indicator :** Technical Expertise |

**Status :** Closed        **Opened :** 1/10/2001 12:31:00PM        **Closed** : 2/1/2001  2:35:19PM

**Requestor Name** [ ]

**Phone :** 808 [ ]        b6  b7C

**Case Number :**

**Office :** HONOLULU

**Office Code :** 3280-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** DCS 3000 TIII intercept workstation and installation.

**Worklog :** 9/24/2004 8:10:38 PM
[ ]
1/10/2001 12:31:10 PM [ ]
assigned/forwarded request to [ ]
9/2/2005 11:21:01 AM
[ ] has Reassigned or Forwarded this request to
[ ]

b6  b7C

## RMS Request Number:          *0051224*

---

**Request ID : 0051224**                        **Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 1/10/2001  2:05:00PM          **Closed   :** 2/1/2001  1:37:33PM

---

**Requestor Name**

**Phone :** 410⬚                                    b6
                                                    b7C

**Case Number :**

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

---

**Assigned to Name :**

**Assigned To Group :**  TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported DCS3000 -⬚TIII
machine was bad.

              b2
              b7E

**Worklog :** 9/24/2004 8:10:39 PM

  1/10/2001 2:05:30 PM⬚ Configured replacement
system and delivered/installed @ Calverton RA. ⬚
assigned/forwarded request to⬚
9/2/2005 11:21:01 AM⬚
⬚ has Reassigned or Forwarded this request to
⬚

                                                    b6
                                                    b7C

## RMS Request Number: *0051225*

| | |
|---|---|
| **Request ID :** 0051225 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 1/10/2001   2:07:00PM      **Closed :** 2/1/2001   2:49:56PM

**Requestor Name :** _____    b6    **Office :** Ohio Bureau of Criminal Investigation &
**Phone :**    b7C    Identification
     **Office Code :**
**Case Number :**      **Investigative Program :**

**Assigned to Name :** _____      **Program Manager :** _____

**Assigned To Group :** TICTU      **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Reported connectivity problems between his DCS3000 [____] Client and our DCS3000 - [____] in Pittsburgh.

b2
b7E

**Worklog :** 9/24/2004 8:10:39 PM

1/10/2001 2:07:57 PM [____] Rebooted both systems & routers....systems are back 'online' assigned/forwarded request to [____]
9/2/2005 11:21:01 AM
[____] has Reassigned or Forwarded this request to [____]

b6
b7C

## RMS Request Number:             *0051226*

| | |
|---|---|
| **Request ID :** 0051226 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed          **Opened :** 1/10/2001  2:12:00PM | **Closed   :** 2/1/2001  2:50:15PM |

**Requestor Name :** [ ]

**Phone :** 614[ ]                    b6
                                       b7C

**Case Number :**

**Office :** COLUMBUS

**Office Code :** 3160-3930

**Investigative Program :**

---

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Requesting assistance with renewal of [ ]en register.

b2
b7E

**Worklog :** 9/24/2004 8:10:39 PM

1/10/2001 2:12:21 PM[ ]   Assisted SA[ ]with configuring his DCS3000 Client's Warrant Database ....Will log into DCS3000 [ ]Pittsburgh Server and update the Walter Clients Warrant Database. [ ] assigned/forwarded request to[ ]
9/2/2005 11:21:01 AM
[ ]has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

November 08, 2006

## RMS Request Number: *0051292*

| | |
|---|---|
| **Request ID :** 0051292 | **Performance Indicator :** Tactical Development |
| **Status :** Closed     **Opened :** 1/11/2001 10:21:00AM | **Closed :** 2/1/2001 3:00:50PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** ALBANY |
| **Phone :** 518 | **Office Code :** 3010-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS3000 T-III WORKSTATION FOR ORDER DUE 1/22/01.

**Worklog :** 9/24/2004 7:50:56 PM

1/11/2001 10:21:13 AM 6546 6546 assigned/forwarded request to ☐ 1/11/2001 2:14:38 PM ☐ assigned/forwarded request to ☐ 1/18/2001 3:15:06 PM ☐ assigned/forwarded request to ☐ 1/18/2001 4:48:46 PM ☐ System Shipped 1/18/2001. 9/2/2005 11:21:01 AM ☐ has Reassigned or Forwarded this request to ☐

b6
b7C

## RMS Request Number:    *0051319*

| | |
|---|---|
| **Request ID :** 0051319 | **Performance Indicator :** Technical Expertise |

**Status :** Closed          **Opened :** 1/12/2001  7:52:00AM          **Closed  :** 2/1/2001  3:04:41PM

**Requestor Name :**

**Phone :** 412

**Case Number :**

b6
b7C

**Office :** PITTSBURGH

**Office Code :** 3650-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting equipment and assistance with integrating the data output of the DCS3000 to the JSI J3094.

**Worklog :** 9/24/2004 8:10:41 PM

   1/12/2001 7:52:31 AM          Sent him a cable and configured his DCS3000               pen register client for J3094 output.          assigned/forwarded request to

9/2/2005 11:21:01 AM

          has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

# RMS Request Number: 0051363

| | |
|---|---|
| **Request ID :** 0051363 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 1/16/2001   2:39:00PM | **Closed   :** 2/1/2001   3:05:07PM |

| | |
|---|---|
| **Requestor Name** [          ] | **Office :** KNOXVILLE |
| **Phone :** 865 [        ]         b6 | **Office Code :** 3370-0000 |
| **Case Number :**                 b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [        ] | **Program Manager :** [        ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting assistance with DCS3000 - BSM pen register.  DCS3000 Client in Knoxville lost its configuration settings.

**Worklog :** 9/24/2004 8:10:42 PM

[     ] 1/16/2001 2:39:50 PM [        ] Logged into Knoxville and re-configured DCS3000 Client.....system is back online. [        ] assigned/forwarded request to [        ]

9/7/2005 11:21:01 AM [        ] has Reassigned or Forwarded this request to [        ]

b6
b7C

## RMS Request Number: 0051364

| | |
|---|---|
| **Request ID :** 0051364 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 1/16/2001 2:41:00PM      **Closed** : 2/1/2001 3:05:18PM

**Requestor Name**

**Phone :** 612        b6   b7C

**Case Number :**

**Office :** MINNEAPOLIS

**Office Code :** 3480-0000

**Investigative Program :**

**Assigned to Name**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with DCS3000 - Client.

b2
b7E

**Worklog :** 9/24/2004 8:10:42 PM

1/16/2001 2:41:45 PM     DCS3000 Client had a Warrant Database error. Logged into MPLS and fixed error....system back online.     assigned/forwarded request to

9/2/2005 11:21:01 AM

has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number: 0051366

| | |
|---|---|
| **Request ID :** 0051366 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 1/16/2001 2:44:00PM | **Closed :** 2/1/2001 3:39:02PM |

| | |
|---|---|
| **Requestor Name** [ ] | **Office :** Ohio Bureau of Criminal Investigation |
| **Phone :** | **Office Code :** |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name** [ ] | **Program Manager** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported problems logging into
DCS3000 [        ] n Pittsburgh.

b2
b7E

**Worklog :** 9/24/2004 8:10:42 PM
[        ]

1/16/2001 2:44:41 PM [        ] Problem appears to be
with his modem and/or telephone lines....gave
trouble-shooting tips to him and will follow-up @ a later time.
[        ] assigned/forwarded request to [        ]

9/2/2005 11:21:01 AM
[        ] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: 0051397

| | |
|---|---|
| **Request ID :** 0051397 | **Performance Indicator :** Capital Equipment |

**Status :** Closed      **Opened :** 1/17/2001   1:28:00PM      **Closed :** 2/1/2001   3:41:23PM

**Requestor Name :** [ ]    b6   b7C    **Office :** LOS ANGELES

**Phone :** 310[ ]       **Office Code :** 3410-0000

**Case Number :**          **Investigative Program :** .

**Assigned to Name :** [ ]      **Program Manager** [ ]

**Assigned To Group :** TICTU      **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Equipment and supplies for DCS 3000 regional training class.

**Worklog :** 9/24/2004 8:10:43 PM
[ ]
1/17/2001 1:28:48 PM [ ]
assigned/forwarded request to [ ]
1/17/2001 1:29:21 PM [ ] Sent equipment and supplies to LA on January 17, 2001.   1/17/2001 1:35:01 PM
[ ] assigned/forwarded request to [ ]
[ ] 1/17/2001 2:42:55 PM [ ] Completed shipping form for the request of LA.
9/2/2005 11:21:01 AM
[ ] has Reassigned or Forwarded this request to
[ ]

b6
b7C

## RMS Request Number: **0051401**

| | |
|---|---|
| **Request ID :** 0051401 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 1/17/2001  3:21:00PM | **Closed :** 2/1/2001  3:54:50PM |

**Requestor Name :**

**Phone :** 631-

**Case Number :**

b6
b7C

**Office :** NEW YORK CITY

**Office Code :** 3540-0000

**Investigative Program :**

---

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Two (2) Latch Boxes Model# KS-1  One (1) DCS 3000 Pen Register Work Station

**Worklog :** 9/24/2004 7:50:57 PM

1/17/2001 3:21:40 PM 6579  6579 assigned/forwarded request to               1/17/2001 3:42:35 PM                     assigned/forwarded request to                  1/18/2001 3:14:42 PM assigned/forwarded request to          1/18/2001 4:52:12 PM          Packing System 1/18/2001. Expected shipping date 1/19/2001 or 1/22/2001.   1/19/2001 1:46:26 PM                  assigned/forwarded request to                1/19/2001 1:55:34 PM                       assigned/forwarded request to                  1/19/2001 2:17:25 PM          Completed request to send 2 latch boxes and 1 DCS 3000 Pen Register Workstation to New York pe            on 1/19/01.
9/2/2005 11:21:02 AM
             has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number:          *0051477*

| | |
|---|---|
| **Request ID :** 0051477 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed   **Opened :** 1/22/2001  9:53:00AM | **Closed   :** 2/1/2001  3:56:40PM |

**Requestor Name :** [ ]                      b6
                                           b7C
**Phone :** 518-[ ]

**Case Number :**

**Office :** ALBANY

**Office Code :** 3010-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Challenger unit for DCS 3000 support.

**Worklog :** 9/24/2004 8:10:45 PM

1/22/2001 9:53:06 AM [ ]
assigned/forwarded request to [ ]                      b6
1/22/2001 9:57:04 AM [ ]                               b7C
assigned/forwarded request to [ ]  1/22/2001
10:10:27 AM [ ] Sent out Challenger for DCS3000.
9/2/2005 11:21:02 AM
[ ] has Reassigned or Forwarded this request to
[ ]

## RMS Request Number: **0051478**

**Request ID :** 0051478        **Performance Indicator :** Capital Equipment

**Status :** Closed       **Opened :** 1/22/2001   9:53:00AM       **Closed :** 2/1/2001   3:56:51PM

**Requestor Name**                     **Office :** ST LOUIS

**Phone :** 314            b6       **Office Code :** 3730-0000

**Case Number :**            b7C       **Investigative Program :**

**Assigned to Name :**                   **Program Manager :**

**Assigned To Group :** TICTU             **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Challenger unit for DCS 3000 support.

**Worklog :** 9/24/2004 8:10:45 PM

1/22/2001 9:53:52 AM

assigned/forwarded request to

1/22/2001 9:54:42 AM       Shipped challenger to St. Louis Division on January 22, 2001.    1/22/2001 9:56:20 AM

assigned/forwarded request to

1/22/2001 10:12:11 AM       Took action on request for St. Louis for 1 challenger.

9/2/2005 11:21:02 AM

has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: *0051700*

| | |
|---|---|
| **Request ID :** 0051700 | **Performance Indicator :** Technical Expertise |

**Status :** Closed    **Opened :** 1/29/2001  9:53:00AM    **Closed :** 2/1/2001  4:04:40PM

**Requestor Name** [ ]

**Phone :** 614-[ ]    b6  b7C

**Case Number :**

**Office :** COLUMBUS

**Office Code :** 3160-3930

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with configuring DCS3000 workstation and networking equipment for [ ] [ ] pen register.

b2
b7E

**Worklog :** 9/24/2004 8:10:50 PM

1/29/2001 9:53:29 AM [ ] Configured router and shipped to him. Will configure workstation following delivery of router [ ] assigned/forwarded request to

9/2/2005 11:21:03 AM
[ ] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: *0051702*

| | |
|---|---|
| **Request ID :** 0051702 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 1/29/2001  9:58:00AM | **Closed** : 2/1/2001  4:05:05PM |

**Requestor Name :** [redacted]

**Phone :** 410 [redacted]

**Case Number :**

b6
b7C

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with deployment of DCS3000 TIII system.

**Worklog :** 9/24/2004 8:10:50 PM
[redacted]

1/29/2001 9:58:36 AM [redacted] Traveled to Baltimore FO to install DCS3000 TIII workstation fo[redacted] at off-site. [redacted] assigned/forwarded request to [redacted]

9/2/2005 11:21:03 AM
[redacted] has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

# RMS Request Number: **0051704**

| | |
|---|---|
| **Request ID : 0051704** | **Performance Indicator :** Technical Expertise |
| **Status :** Closed **Opened :** 1/29/2001 10:03:00AM | **Closed :** 2/1/2001 4:06:21PM |

**Requestor Name :** ☐

**Phone : 612**☐  b6
b7C

**Case Number :**

**Office :** MINNEAPOLIS

**Office Code :** 3480-0000

**Investigative Program :**

---

**Assigned to Name** ☐

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager** ☐

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported DCS3000 ☐ system was down.

b2
b7E

**Worklog :** 9/24/2004 8:10:50 PM

☐ 1/29/2001 10:03:41 AM ☐ DCS3000 Server @ ☐ was ok...Discovered problem was with switch translations in ☐ switch...problem fixed by ☐ switch tech. ☐ assigned/forwarded request to ☐
9/2/2005 11:21:03 AM
☐ has Reassigned or Forwarded this request to ☐

b2
b6
b7C
b7E

# RMS Request Number:          *0051705*

| | |
|---|---|
| **Request ID :** 0051705 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed      **Opened :** 1/29/2001  10:08:00AM | **Closed   :** 2/1/2001   4:06:43PM |

**Requestor Name** [ ]

**Phone :** 412[ ]

**Case Number :**

b6
b7C

**Office :** PITTSBURGH

**Office Code :** 3650-0000

**Investigative Program :**

---

**Assigned to Name** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Requesting assistance with uploading DCS3000 data to JSI J3094.

**Worklog :** 9/24/2004 8:10:50 PM

1/29/2001 10:08:08 AM [ ] Provided assistance.
[ ] assigned/forwarded request to [ ]

9/2/2005 11:21:03 AM                               [ ]
[ ] has Reassigned or Forwarded this request to

b6
b7C

## *RMS Request Number:*     *0051764*

| | |
|---|---|
| **Request ID :** 0051764 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 1/30/2001 11:01:00AM | **Closed :** 2/1/2001 4:07:14PM |

**Requestor Name**

**Phone :** 312       b6
                   b7C

**Case Number :**

**Office :** Chicago Police Department

**Office Code :**

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager**

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Latest DCS 3000 software.

**Worklog :** 9/24/2004 8:10:51 PM

1/30/2001 11:01:43 AM
assigned/forwarded request to
1/30/2001 11:02:09 AM     Shipped software to
on January 30, 2001.    1/30/2001 11:03:41 AM
assigned/forwarded request to
1/30/2001 11:05:38 AM    Equipment has
been sent out to Chicago Police Department per

9/2/2005 11:21:03 AM
has Reassigned or Forwarded this request to

                                     b6
                                     b7C

## RMS Request Number: *0051801*

| | |
|---|---|
| **Request ID :** 0051801 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed  **Opened :** 1/31/2001  7:43:00AM | **Closed :** 2/1/2001  4:07:43PM |

**Requestor Name**

**Phone :** 412-

**Case Number :**

b6
b7C

**Office :** PITTSBURGH

**Office Code :** 3650-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Questions on how to upload DCS3000 data to the ISI J3094.

**Worklog :** 9/24/2004 8:10:52 PM

1/31/2001 7:43:57 AM             Provided answers.
                    assigned/forwarded request to

9/2/2005 11:21:03 AM
                    has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number:            *0051804*

| | |
|---|---|
| **Request ID :** 0051804 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 1/31/2001  7:48:00AM | **Closed   :** 2/1/2001   4:09:03PM |

**Requestor Name** [        ]

**Phone :** 303[        ]                      b6
                                              b7C
**Case Number :**

**Office :** DENVER

**Office Code :** 3210-0000

**Investigative Program :**

**Assigned to Name :** [        ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [        ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with DCS3000 Client
- to - JSI J3094 link.

**Worklog :** 9/24/2004 8:10:52 PM
[        ]

  1/31/2001 7:48:39 AM[        ] Rebooted client
workstation and system 'dumped' data to J3094 (client
software was hung-up).[        ] assigned/forwarded
request to [        ]
9/2/2005 11:21:04 AM                    [        ]
[        ] has Reassigned or Forwarded this request to
[        ]                                              b6
                                                        b7C

## RMS Request Number: *0051871*

| | |
|---|---|
| **Request ID :** 0051871 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 2/1/2001  10:32:00AM | **Closed  :** 2/1/2001   4:09:14PM |

**Requestor Name :** [redacted]

**Phone : 317**[redacted]    b6  b7C

**Case Number :**

**Office :** INDIANAPOLIS

**Office Code :** 3310-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Cabel to connect DCS 3000 to JSI 3094

**Worklog :** 9/24/2004 8:10:53 PM

[redacted]    2/1/2001 10:32:40 AM [redacted]
assigned/forwarded request to [redacted]
2/1/2001 10:33:15 AM [redacted] Shipped cable to
Indianapolis on February 1,2001.    2/1/2001 10:34:02 AM
[redacted] assigned/forwarded request to [redacted]
[redacted]    2/1/2001 2:41:04 PM [redacted] COMPLETED
SHIPMENT.
9/2/2005 11:21:04 AM
[redacted] has Reassigned or Forwarded this request to
b6
b7C

# RMS Request Number: 0052008

| | |
|---|---|
| **Request ID : 0052008** | **Performance Indicator :** Capital Equipment |
| **Status :** Closed     **Opened :** 2/7/2001 8:47:00AM | **Closed :** 2/7/2001 12:39:56PM |

| | |
|---|---|
| **Requestor Name :** [redacted] | **Office :** DALLAS |
| **Phone :** 214[redacted]     b6 | **Office Code :** 3190-0000 |
| **Case Number :**     b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [redacted] | **Program Manager :** [redacted] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Supplies for DCS 3000 regional training service.

**Worklog :** 9/24/2004 8:10:56 PM
[redacted]
2/7/2001 8:47:02 AM [redacted]
assigned/forwarded request to [redacted]
2/7/2001 8:47:25 AM [redacted] Shipped supplies on
2/7/2001. 2/7/2001 8:50:46 AM [redacted]
assigned/forwarded request to [redacted] 2/7/2001
1:35:20 PM [redacted] Sent out equipment.
9/2/2005 11:21:04 AM [redacted]
[redacted] has Reassigned or Forwarded this request to
[redacted]

b6
b7C

## RMS Request Number:     *0052100*

---

**Request ID :** 0052100

**Performance Indicator :** Capital Equipment

**Status :** Closed          **Opened :** 2/8/2001  4:08:00PM          **Closed :** 3/29/2001  4:37:31PM

---

**Requestor Name :**

**Phone :** 215

**Case Number :**

b6
b7C

**Office :** PHILADELPHIA

**Office Code :** 3620-0000

**Investigative Program :**

---

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

---

b2
b6
b7C
b7E

**Requested Support :** Request a DCS 3000 System to support a _____ Title III. Expected start date of March, 2001. Philadelphia already has one system, however we are planning to monitor two _____ Title III's for this case.

b2
b7E

**Working :** 9/24/2004 7:51:04 PM

_____  2/8/2001 4:08:12 PM 6583  6583 assigned/forwarded request to _____  2/8/2001 4:13:42 PM _____ assigned/forwarded request to _____  2/8/2001 5:19:53 PM _____ Configuring equipment to ship. _____ assigned/forwarded request to _____  3/23/2001 8:25:38 AM _____ Needs equipment by wednesday March 28 for 2nd target in Scanton PA.   3/26/2001 12:29:21 PM Shipped workstation   3/26/2001 2:04:14 PM Completed request to send a DCS 3000 System per _____ on 3/26/01.
9/2/2005 11:21:04 AM
_____ has Reassigned or Forwarded this request to

# RMS Request Number: 0052158

| | |
|---|---|
| **Request ID :** 0052158 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed     **Opened :** 2/12/2001 11:10:00PM | **Closed :** 5/14/2001 3:20:49PM |

**Requestor Name :** [ ]

**Phone :** 808[ ]     b6

**Case Number :**     b7C

**Office :** HONOLULU

**Office Code :** 3280-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** One DCS 3000 Title III work station.
Will be having a third[ ]TIII request in the next week to two
weeks.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:51:04 PM
[ ]
2/12/2001 11:10:51 PM 6561 6561 assigned/forwarded
request to[ ] 2/13/2001 8:03:47 AM
[ ]assigned/forwarded request to[ ]
[ ] 2/13/2001 10:15:54 AM[ ]
assigned/forwarded request to[ ]
5/11/2001 8:07:50 AM[ ] No longer needed.
9/2/2005 11:21:04 AM
[ ]has Reassigned or Forwarded this request to
[ ]

## RMS Request Number: **0052361**

| | |
|---|---|
| **Request ID :** 0052361 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed  **Opened :** 2/21/2001 12:24:00PM | **Closed :** 2/23/2001  4:08:21PM |

| | |
|---|---|
| **Requestor Name :** TA[_____] | **Office :** MOBILE |
| **Phone :** 334[_____]   b6  b7C | **Office Code :** 3490-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [_____] | **Program Manager :** [_____] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** As per telecall with [_____] on 2/21/01, Mobile herein requests one DCS 3000 collection system. This system is needed to support the collection of pen register data in two ongoing [_____] pen registers. These orders have been signed and served. The data is currently being routed by [_____] to the Atlanta collection site. The herein requested equipment is needed as soon as possible in order that the data can be processed and used to assist in the preparation of a Title III affadavit.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:51:06 PM
[_____]
2/21/2001 12:24:54 PM 6575  6575 assigned/forwarded request to [_____]  2/21/2001 12:33:09 PM [_____] assigned/forwarded request to [_____] 2/23/2001 1:05:51 PM assigned/forwarded request to [_____]  2/23/2001 1:27:29 PM [_____] Equipment to Mobile has been sent out as requested from [_____]
9/2/2005 11:21:06 AM
[_____] has Reassigned or Forwarded this request to [_____]

## RMS Request Number:                    *0052162*

| Request ID : 0052162 | Performance Indicator : Technical Expertise |
|---|---|

| Status : Closed | Opened : 2/13/2001  6:51:00AM | Closed  : 2/13/2001  9:18:33AM |
|---|---|---|

**Requestor Name :** [redacted]

**Phone :**                          · 

**Case Number :**

b6
b7C

**Office :** Ohio Bureau of Criminal Investigation

**Office Code :**

**Investigative Program :**

---

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported problems with [redacted] Pittsburgh pen register.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:00 PM
[redacted]

2/13/2001 6:51:45 AM [redacted] Discovered switch translations were incorrect and information was not being routed to our DCS3000 Server located @ [redacted] Pittsburgh. [redacted] assigned/forwarded request to [redacted]

9/2/2005 11:21:05 AM
[redacted] has Reassigned or Forwarded this request to [redacted]

## RMS Request Number: *0052163*

| | |
|---|---|
| **Request ID :** 0052163 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 2/13/2001   6:53:00AM | **Closed :** 2/13/2001   9:18:21AM |

**Requestor Name :** [redacted]

**Phone :** 412[redacted]

**Case Number :**

b6
b7C

**Office :** PITTSBURGH

**Office Code :** 3650-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with implementing [redacted] pen register.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:00 PM
[redacted]

2/13/2001 6:53:36 AM [redacted] Programmed equipment and shipped to FBI-Pitt. Assisted SA [redacted] with upgrading and configuring DCS3000 Multi-Server software. [redacted] assigned/forwarded request to [redacted]
9/2/2005 11:21:05 AM
[redacted] has Reassigned or Forwarded this request to [redacted]

# RMS Request Number: 0052164

| | |
|---|---|
| **Request ID :** 0052164 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed　　　**Opened :** 2/13/2001　6:56:00AM | **Closed :** 2/13/2001　9:18:07AM |

**Requestor Name :** [ ]

**Phone :** 410[ ]

**Case Number :**

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

b6
b7C

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with [ ] TIII....DCS3000 client wouldn't print correctly.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:00 PM
[ ]

　2/13/2001 6:56:06 AM [ ] Discoverd SA [ ] installed a printer driver on the DCS3000 client workstation.......removed printer driver and now the system prints ok. [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:05 AM [ ]
[ ] has Reassigned or Forwarded this request to [ ]

# RMS Request Number: *0052166*

| | |
|---|---|
| **Request ID : 0052166** | **Performance Indicator :** Technical Expertise |
| **Status : Closed**     **Opened :** 2/13/2001 6:59:00AM | **Closed** : 2/13/2001 9:17:39AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** MINNEAPOLIS |
| **Phone :** 612 | **Office Code :** 3480-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported DCS3000 [____] pen register was down.

**Worklog :** 9/24/2004 8:11:00 PM
[____]

2/13/2001 6:59:40 AM [____] Checked his workstation and everything was ok.... had him call his POC @ [____] to have them reset the data port.....this fixed the problem and MPLS is collecting data. [____] assigned/forwarded request to [____]
9/2/2005 11:21:05 AM [____]
[____] has Reassigned or Forwarded this request to [____]

b2
b6
b7C
b7E

# RMS Request Number: **0052167**

| | |
|---|---|
| **Request ID :** 0052167 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 2/13/2001   7:00:00AM      **Closed :** 2/13/2001   9:17:26AM

**Requestor Name :** [          ]

**Phone :** 410-[          ]     b6   b7C

**Case Number :**

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

---

**Assigned to Name :** [          ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [          ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported [          ] TIII in Calverton was down.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:00 PM

[          ]

2/13/2001 7:00:43 AM [          ] DCS3000 client required a 'reboot' [          ] assigned/forwarded request to

9/2/2005 11:21:05 AM

[          ] has Reassigned or Forwarded this request to

# RMS Request Number:                 *0052170*

| | |
|---|---|
| **Request ID :** 0052170 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed          **Opened :** 2/13/2001   7:04:00AM | **Closed   :** 2/13/2001   9:16:55AM |

| | | |
|---|---|---|
| **Requestor Name :** [ ] | b6 | **Office :** Ohio Bureau of Criminal Investigation |
| **Phone :** | b7C | **Office Code :** |
| **Case Number :** | | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported his [ ] pen register was not collecting data.

**Worklog :** 9/24/2004 8:11:00 PM

[ ]

2/13/2001 7:04:23 AM [ ] Discovered the DCS3000 Server located in [ ] Pitt had rebooted......FileServer application needed to be started........ [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:05 AM [ ]
[ ] has Reassigned or Forwarded this request to [ ]

b2
b6
b7C
b7E

## RMS Request Number: *0052359*

| | |
|---|---|
| **Request ID :** 0052359 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed  **Opened :** 2/21/2001 11:10:00AM | **Closed :** 3/2/2001 12:42:37PM |

| | |
|---|---|
| **Requestor Name :** ▊▊▊▊    b6 b7C | **Office :** DENVER |
| **Phone :** 303▊▊▊ | **Office Code :** 3210-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** ▊▊▊▊ | **Program Manager :** ▊▊▊▊ |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 with Title III workstation for use at the Metro Gang Task Force (MGTF) offsite in Aurora, CO.

b6
b7C

**Worklog :** 9/24/2004 7:51:06 PM
▊▊▊
2/21/2001 11:10:55 AM 6558  6558 assigned/forwarded request to ▊▊▊▊ 2/23/2001 4:51:59 PM
▊▊▊▊ assigned/forwarded request to ▊▊
▊▊▊ 3/2/2001 8:55:34 AM ▊▊ Shipping equipment 3/2/01 and traveling to Denver to install on 3/6/01. ▊▊ assigned/forwarded request to ▊▊▊
▊▊▊ 3/2/2001 9:15:42 AM ▊▊ Shipment has been completed and sent out.
9/2/2005 11:21:06 AM
▊▊▊▊ has Reassigned or Forwarded this request to
▊▊▊▊

## RMS Request Number:          *0052431*

| | |
|---|---|
| **Request ID :** 0052431 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 2/23/2001 11:48:00AM | **Closed :** 2/23/2001 4:07:35PM |

**Requestor Name :** [ ]

**Phone :** 612[ ]

**Case Number :**

b6
b7C

**Office :** MINNEAPOLIS

**Office Code :** 3480-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with DCS3000 court order.

b6
b7C

**Worklog :** 9/24/2004 8:11:05 PM

[ ]

2/23/2001 11:48:02 AM [ ] Provided assistance.
[ ] assigned/forwarded request to [ ]
[ ]

9/2/2005 11:21:06 AM                          [ ]
[ ] [ ] has Reassigned or Forwarded this request to
[ ]

## RMS Request Number:          *0052432*

| | |
|---|---|
| Request ID : 0052432 | Performance Indicator : Technical Expertise |
| Status : Closed          Opened : 2/23/2001 11:49:00AM | Closed  : 2/23/2001  4:07:24PM |

**Requestor Name :** [                    ]

**Phone :** 410[            ]

**Case Number :**

b6
b7C

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

**Assigned to Name :** [                ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [                ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with DCS3000 -
[       ] intercept.....temporarily change a TIII to a pen register.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:05 PM
[            ]

 2/23/2001 11:49:30 AM [            ] Provided assistance.
 [            ] assigned/forwarded request to [            ]
 [            ]

9/2/2005 11:21:06 AM                                [            ]
[       ] has Reassigned or Forwarded this request to
[            ]

## RMS Request Number: 0052433

**Request ID :** 0052433        **Performance Indicator :** Technical Expertise

**Status :** Closed   **Opened :** 2/23/2001  11:50:00AM  **Closed  :** 2/23/2001  4:06:11PM

**Requestor Name :**          **Office :** PITTSBURGH

**Phone :** 412-        b6  **Office Code :** 3650-0000

**Case Number :**        b7C  **Investigative Program :**

**Assigned to Name :**        **Program Manager :**

**Assigned To Group :**  TICTU       **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting assistance with DCS3000 Warrant Database.

**Worklog :** 9/24/2004 8:11:05 PM

 2/23/2001 11:50:17 AM    Provided assistance.
     assigned/forwarded request to

 9/2/2005 11:21:06 AM
    has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number: 0052436

| | |
|---|---|
| **Request ID :** 0052436 | **Performance Indicator :** Technical Expertise |

**Status :** Closed    **Opened :** 2/23/2001  11:55:00AM    **Closed :** 2/23/2001  4:05:32PM

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** BALTIMORE |
| **Phone :** 410[ ] | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported problems with [ ] intercept - DCS3000 wasnt collecting data.

**Worklog :** 9/24/2004 8:11:05 PM
[ ]

2/23/2001 11:55:26 AM [ ] Problems appeared to be originating with [ ] Directed SA [ ] to contact [ ] for an 'up-to-date' VLR check. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:06 AM [ ]
[ ] has Reassigned or Forwarded this request to [ ]

b2
b6
b7C
b7E

# RMS Request Number: 0052444

| | |
|---|---|
| **Request ID :** 0052444 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 2/23/2001  1:10:00PM | **Closed   :** 2/23/2001  3:52:41PM |

**Requestor Name**
**Phone :** 904
**Case Number :**

b6
b7C

**Office :** JACKSONVILLE
**Office Code :** 3330-0000
**Investigative Program :**

**Assigned to Name :**
**Assigned To Group :** TICTU
**Category :** TICTU
**Item:** DCS 3000

**Program Manager :**
**Program/Type :** Technical Access (Wireless)

**Requested Support :** Upgrade cpu for use as DCS 3000 Workstaion

b6
b7C

**Worklog :** 9/24/2004 8:11:06 PM

2/23/2001 1:10:30 PM
assigned/forwarded request to
2/23/2001 1:14:11 PM            Shipping equipment after
upgrade.            assigned/forwarded request to
            2/23/2001 1:25:16 PM            CPU sent back to
Jacksonville.
9/2/2005 11:21:06 AM
            has Reassigned or Forwarded this request to

# RMS Request Number: *0052464*

| | |
|---|---|
| **Request ID :** 0052464 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed     **Opened :** 2/23/2001   3:26:00PM | **Closed :** 3/2/2001   12:42:20PM |

| | |
|---|---|
| **Requestor Name** [_____] atn | **Office :** SAN DIEGO |
| **Phone :** 858[_____] | **Office Code :** 3780-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [_____] | **Program Manager :** [_____] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** ATTN[_____] PER TEL/CAL
2/23/01   1) DCS3000   AUDIO CARD FOR CLIENT   NEED BY 3/05/2001

b6
b7C

**Worklog :** 9/24/2004 7:51:08 PM
[____]
2/23/2001 3:26:11 PM 6544 6544 assigned/forwarded request to[_____] 2/23/2001 4:51:14 PM
[_____] assigned/forwarded request to[_____]
2/28/2001 5:45:33 PM[_____]
assigned/forwarded request to[_____] 3/1/2001
7:13:04 AM[_____] Shipment has been completed.
9/2/2005 11:21:06 AM
[____] has Reassigned or Forwarded this request to
[____]

# RMS Request Number: 0052483

**Request ID :** 0052483

**Performance Indicator :** Technical Expertise

**Status :** Closed     **Opened :** 2/26/2001 11:31:00AM     **Closed :** 2/27/2001 1:34:24PM

**Requestor Name :** [redacted]     b6   b7C

**Phone :** 614 [redacted]

**Case Number :**

**Office :** COLUMBUS

**Office Code :** 3160-3930

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported connectivity problems between his DCS3000 [redacted] pen register system and Quantico's VanGuard server.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:06 PM
[redacted]

2/26/2001 11:31:11 AM [redacted] Discovered VanGuard port assisgned to his system was in use by a TIII system in Calverton, MD RA. Changed system in Columbus to dial a different VanGuard port. [redacted] assigned/forwarded request to [redacted]

9/2/2005 11:21:06 AM [redacted]
[redacted] has Reassigned or Forwarded this request to

## RMS Request Number: *0052484*

| | |
|---|---|
| **Request ID :** 0052484 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 2/26/2001 11:32:00AM | **Closed :** 2/27/2001 1:34:10PM |

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** COLUMBUS |
| **Phone :** 614[ ] | **Office Code :** 3160-3930 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Questions regarding DCS3000 printout on pen register workstation.

**Worklog :** 9/24/2004 8:11:06 PM

[ ]

2/26/2001 11:32:39 AM [ ] Answered questions.
[ ] assigned/forwarded request to [ ]

9/2/2005 11:21:06 AM [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

b6
b7C

## RMS Request Number: *0052616*

| | |
|---|---|
| **Request ID :** 0052616 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed  **Opened :** 3/1/2001  12:34:00PM | **Closed   :** 3/2/2001  12:41:56PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** BALTIMORE |
| **Phone :** 410 | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 Title III workstation

b6
b7C

**Worklog :** 9/24/2004 8:11:09 PM

3/1/2001 12:34:05 PM
assigned/forwarded request to
3/1/2001 12:41:03 PM                    assigned/forwarded
request to                    3/1/2001 1:03:25 PM
Shipment has been completed.
9/2/2005 11:21:07 AM
                    has Reassigned or Forwarded this request to

# RMS Request Number: *0052666*

| | |
|---|---|
| **Request ID :** 0052666 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 3/5/2001   8:58:00AM | **Closed**   : 3/5/2001   9:58:30AM |

| | |
|---|---|
| **Requestor Name :** | **Office :** BALTIMORE |
| **Phone :** 410- | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting assistance with installation of DCS3000 Title 50 equipment.

**Worklog :** 9/24/2004 8:11:10 PM

3/5/2001 8:58:46 AM [ ] Traveled on 2/27-28/01 to complete installation. [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:07 AM

[ ] has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: *0052860*

| | |
|---|---|
| **Request ID :** 0052860 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 3/12/2001  7:41:00AM | **Closed  :** 3/12/2001  10:50:29AM |

**Requestor Name :** ☐

**Phone :**    b6 b7C

**Case Number :**

**Office :** OBCI

**Office Code :**

**Investigative Program :**

**Assigned to Name :** ☐

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** ☐

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with DCS3000 - ☐ Pittsburgh Server......he's not receiving data.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:51 PM
☐
3/12/2001 7:41:57 AM ☐ Discovered Server @
☐ - Pittsburgh had been rebooted.....Not sure why
as system is on UPS power....Logged in and started DCS3000
applications....everything is ok. ☐
assigned/forwarded request to ☐
9/2/2005 11:21:07 AM
☐ has Reassigned or Forwarded this request to
☐

# RMS Request Number: 0052864

**Request ID : 0052864**　　　　　　　　　　**Performance Indicator :** Technical Expertise

**Status :** Closed　　　　**Opened :** 3/12/2001　9:54:00AM　　　**Closed :** 9/17/2001　9:04:07AM

**Requestor Name :** SA _____

**Phone :** 317 _____　　　　　　b6
　　　　　　　　　　　　　　　b7C
**Case Number :**

**Office :** INDIANAPOLIS

**Office Code :** 3310-0000

**Investigative Program :**

**Assigned to Name :** _____

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager** _____

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Per conversation with _____ ERF, ex____ assist Indianapolis with configuration of DCS 3000 fo____ intercept.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:51:12 PM
_____
　3/12/2001 9:54:41 AM 6562  6562 assigned/forwarded request to _____　　　3/12/2001 11:25:01 AM ____
____ assigned/forwarded request to _____
3/12/2001 11:49:11 AM _____
assigned/forwarded request to _____
3/12/2001 1:10:56 PM _____ assigned/forwarded request to _____　9/17/2001 8:26:49 AM
_____ No longer needed.
9/2/2005 11:21:07 AM　　　　　　_____
_____ has Reassigned or Forwarded this request to

# RMS Request Number:     *0052907*

**Request ID :** 0052907

**Performance Indicator :** Capital Equipment

**Status :** Closed          **Opened :** 3/13/2001  11:43:00AM          **Closed :** 3/14/2001  12:30:34PM

**Requestor Name :**

**Office :** LOS ANGELES

**Phone :** 310-

b6
b7C

**Office Code :** 3410-0000

**Case Number :**

**Investigative Program :**

**Assigned to Name :**

**Program Manager :**

**Assigned To Group :** TICTU

**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Recorder cables and patch cables for a DCS 3000 T-III workstation.

**Worklog :** 9/24/2004 8:11:52 PM

3/13/2001 11:43:43 AM
assigned/forwarded request to
3/13/2001 11:44:08 AM          Shipped cables on
3/13/2001.   3/13/2001 1:43:18 PM          Equipment has
been sent out.
9/2/2005 11:21:07 AM
has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number: *0052916*

| | |
|---|---|
| **Request ID :** 0052916 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 3/13/2001  1:27:00PM | **Closed  :** 3/14/2001  12:30:22PM |

**Requestor Name :** [ ]
**Phone :** 215-[ ]
**Case Number :**

b6
b7C

**Office :** PHILADELPHIA
**Office Code :** 3620-0000
**Investigative Program :**

**Assigned to Name :** [ ]
**Assigned To Group :** TICTU
**Category :** TICTU
**Item:** DCS 3000

**Program Manager :** [ ]
**Program/Type :** Technical Access (Wireless)

**Requested Support :** Cable for DCS 3000 printer.

b6
b7C

**Worklog :** 9/24/2004 8:11:52 PM

3/13/2001 1:27:55 PM [ ]
assigned/forwarded request to
3/13/2001 1:46:42 PM [ ] Completed shipment.
9/2/2005 11:21:08 AM
[ ] has Reassigned or Forwarded this request to

# RMS Request Number:                    *0052930*

**Request ID : 0052930**                                    **Performance Indicator :** Technical Expertise

**Status :** Closed            **Opened :** 3/13/2001  3:05:00PM            **Closed   :** 3/14/2001  12:29:51PM

**Requestor Name :** [ ]                                    **Office :** NEWARK

**Phone :** 973[ ]                                    **Office Code :** 3510-0000

**Case Number :**                          b6            **Investigative Program :**
                                           b7C

**Assigned to Name :** [ ]                                    **Program Manager :** [ ]

**Assigned To Group :** TICTU                                    **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Reported DCS3000 [ ] TIII
client was not connecting to Newark.

**Worklog :** 9/24/2004 8:11:52 PM
[ ]
3/13/2001 3:05:47 PM [ ]      Fixed routes in Newark
FO 2600 Series router. [ ] assigned/forwarded
request to [ ]
9/2/2005 11:21:08 AM
[ ] has Reassigned or Forwarded this request to

                          b2
                          b6
                          b7C
                          b7E

## *RMS Request Number:*     *0052976*

| | |
|---|---|
| **Request ID :** 0052976 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 3/14/2001  2:30:00PM | **Closed :** 3/15/2001  2:31:33PM |

**Requestor Name** [ ]

**Phone :** 212-[ ]

**Case Number :**                                  b6
                                                   b7C

**Office :** NEW YORK CITY

**Office Code :** 3540-0000

**Investigative Program :**

---

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** DCS 3000 for Long Island RA

                                                   b6
                                                   b7C

**Worklog :** 9/24/2004 8:11:53 PM
[ ]

3/14/2001 2:30:05 PM [ ]
assigned/forwarded request to [ ]
9/2/2005 11:21:08 AM
[ ] has Reassigned or Forwarded this request to
[ ]

# RMS Request Number:  0053107

| | |
|---|---|
| **Request ID :** 0053107 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed  **Opened :** 3/19/2001  9:46:00AM | **Closed :** 3/29/2001  4:36:26PM |

**Requestor Name :**

**Phone :** 901

**Case Number :**

b6
b7C

**Office :** MEMPHIS

**Office Code :** 3440-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :**  TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with DCS3000 - pen register.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:56 PM

3/19/2001 9:46:00 AM [          ] Logged into Nashville system and installed Vanguard. Logged into Memphis and upgraded DCS3000 system.  Provided technical support. [          ] assigned/forwarded request to [          ]

9/2/2005 11:21:08 AM                    [          ]

[          ] has Reassigned or Forwarded this request to

## RMS Request Number:    *0053108*

| | |
|---|---|
| **Request ID :** 0053108 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 3/19/2001  9:48:00AM | **Closed  :** 3/29/2001   4:36:16PM |

**Requestor Name** [_____]

**Phone :** 973[____]                            b6

**Case Number :**                                b7C

**Office :** NEWARK

**Office Code :** 3510-0000

**Investigative Program :**

**Assigned to Name :** [_____]

**Assigned To Group :**  TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [_____]

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Reported problems with DCS3000 - [_____]nu.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:56 PM
[_____]

  3/19/2001 9:48:10 AM [_____] Discovered someone @ [_____] changed client configuration.  System is back 'on-line'. [_____] assigned/forwarded request to [_____]

9/2/2005 11:21:08 AM                    [_____]
[_____] has Reassigned or Forwarded this request to
[_____]

November 08, 2006

# RMS Request Number: *0053114*

| | |
|---|---|
| **Request ID :** 0053114 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 3/19/2001  11:12:00AM | **Closed   :** 3/29/2001   4:36:06PM |

**Requestor Name :**

**Phone :** 612-

**Case Number :**

b6
b7C

**Office :** MINNEAPOLIS

**Office Code :** 3480-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported DCS3000 -
System was down.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:56 PM

3/19/2001 11:12:53 AM              DCS3000 Client system
was locked-up. Reboot fixed problem.
assigned/forwarded request to
9/2/2005 11:21:08 AM
          has Reassigned or Forwarded this request to

November 08, 2006

## RMS Request Number: **0053115**

| | |
|---|---|
| **Request ID :** 0053115 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 3/19/2001 11:14:00AM      **Closed :** 3/29/2001 4:35:54PM

**Requestor Name** [ ]            **Office :** MINNEAPOLIS

**Phone :** 612-[ ]            **Office Code :** 3480-0000

**Case Number :**        b6    b7C        **Investigative Program :**

**Assigned to Name :** [ ]          **Program Manager :** [ ]

**Assigned To Group :** TICTU          **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Reported DCS3000 [ ] Client was down.

**Worklog :** 9/24/2004 8:11:56 PM

3/19/2001 11:14:10 AM [ ] Discovered DCS3000 - Client was locked-up. Reboot fixed problem. [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:08 AM [ ] [ ] has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

## RMS Request Number:                    *0053212*

---

**Request ID : 0053212**                                    **Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 3/20/2001  2:05:00PM          **Closed  :** 3/29/2001  4:34:57PM

---

**Requestor Name :** [ ]                                    **Office :** Atlanta DEA

**Phone :**                                    b6                **Office Code :**

**Case Number :**                              b7C               **Investigative Program :**

---

**Assigned to Name** [ ]                                    **Program Manager :** [ ]

**Assigned To Group :** TICTU                                **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

---

**Requested Support :** DCS 3000 Software            **Worklog :** 9/24/2004 8:11:58 PM

[ ]

b6                                        3/20/2001 2:05:07 PM [ ]
b7C                                       assigned/forwarded request to [ ]
                                          3/20/2001 2:24:49 PM [ ] Completed request to send
                                          out DCS 3000 Software pe[ ] on 3/20/01.
                                          9/2/2005 11:21:09 AM
                                          [ ] has Reassigned or Forwarded this request to
                                          [ ]

## RMS Request Number: 0053238

| | |
|---|---|
| **Request ID :** 0053238 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 3/20/2001  5:09:00PM | **Closed   :** 4/27/2001  3:05:04PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** Florida |
| **Phone :** | **Office Code :** |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 Software

**Worklog :** 9/24/2004 8:11:58 PM

3/20/2001 5:09:24 PM
assigned/forwarded request to
9/2/2005 11:21:09 AM
has Reassigned or Forwarded this request to

b6
b7C

## RMS Request Number: **0053247**

| | |
|---|---|
| **Request ID :** 0053247 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed      **Opened :** 3/21/2001   9:25:00AM | **Closed :** 3/29/2001   4:34:22PM |

**Requestor Name :** [ ]        **Office :** NEWARK

**Phone :** 973[ ]      b6    **Office Code :** 3510-0000

**Case Number :**      b7C    **Investigative Program :**

**Assigned to Name :** [ ]        **Program Manager :** [ ]

**Assigned To Group :** TICTU        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requested I check status DCS 3000 - [ ] III.

**Worklog :** 9/24/2004 8:11:59 PM
[ ]
   3/21/2001 9:25:40 AM [ ] Checked system....Leased Line is ok [ ] is having intermittent problems with their network since they are [ ]
[ ] in New Jersey.
[ ] assigned/forwarded request to [ ]
9/2/2005 11:21:09 AM [ ]
[ ] has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

# RMS Request Number:     *0053248*

| | |
|---|---|
| **Request ID :** 0053248 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 3/21/2001   9:28:00AM | **Closed   :** 3/29/2001   4:34:09PM |

| | |
|---|---|
| **Requestor Name** [_____] | **Office :** MINNEAPOLIS |
| **Phone :** 612[_____] | **Office Code :** 3480-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [_____] | **Program Manager :** [_____] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Asked me to check on his DCS3000 -
[_____] pen register system.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:59 PM
[_____]

3/21/2001 9:28:22 AM [_____] Checked system....Dial-up
Line is ok [_____] is having intermittent problems with
their network since they are [_____]
[_____] in New Jersey.
[_____] is online. [_____] assigned/forwarded request to
[_____]

9/2/2005 11:21:09 AM                    [_____]
[____] has Reassigned or Forwarded this request to
[_____]

## RMS Request Number: 0053251

**Request ID : 0053251**

**Performance Indicator : Technical Expertise**

**Status : Closed**　　　**Opened : 3/21/2001  9:33:00AM**　　　**Closed  : 3/29/2001  4:33:41PM**

**Requestor Name :**　　　　　　　　　b6　**Office : NASHVILLE**

**Phone : 615**　　　　　　　　　　b7C　**Office Code : 3440-4784**

**Case Number : .**　　　　　　　　　　**Investigative Program :**

**Assigned to Name**　　　　　　　　**Program Manager :**

**Assigned To Group :** TICTU　　　　**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Nashville DCS3000 Server does not connect to ⬜ Nashville.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:11:59 PM

3/21/2001 9:33:54 AM ⬜ Logged into Nashville DCS3000 Server and changed configuration. ⬜ assigned/forwarded request to ⬜

9/2/2005 11:21:09 AM

⬜ has Reassigned or Forwarded this request to ⬜

## RMS Request Number: 0053252

**Request ID : 0053252**

**Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 3/21/2001  9:35:00AM          **Closed :** 3/29/2001  4:33:26PM

**Requestor Name :**                                    b6          **Office :** MEMPHIS

**Phone :** 901                                         b7C         **Office Code :** 3440-0000

**Case Number :**                                                   **Investigative Program :**

**Assigned to Name :**                                  **Program Manager :**

**Assigned To Group :**  TICTU                          **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Reported his DCS3000 [ ] Client was not receiving pen register data.

**Worklog :** 9/24/2004 8:11:59 PM

3/21/2001 9:35:48 AM [ ] Memphis equipment/system is ok....Discovered connection problem is at [ ] Nashville [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:09 AM [ ]

[ ] has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

# RMS Request Number: 0053260

| | |
|---|---|
| **Request ID :** 0053260 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed  **Opened :** 3/21/2001 11:12:00AM | **Closed :** 3/29/2001 4:32:15PM |

| | |
|---|---|
| **Requestor Name :** [redacted] | **Office :** BALTIMORE |
| **Phone :** 410[redacted] | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name** [redacted] | **Program Manager :** [redacted] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported problems with [redacted] TIII in Calverton RA. DCS3000 Audio card would answer incoming call but there would be NO audio heard and NO data received from the QT-VanGuard System.

**Worklog :** 9/24/2004 8:11:59 PM

[redacted]

3/21/2001 11:12:02 AM [redacted] Checked on the QT-VanGuard System....VanGuard is OK......it has received data from [redacted] today for the target - and it is not buffering it (indicating that the LAN connection is ok)........informed SA [redacted] that maybe someone called a wrong number or it was telemarketing calls........either way i will monitor this situation for any changes. [redacted] assigned/forwarded request to [redacted]
9/2/2005 11:21:09 AM
[redacted] has Reassigned or Forwarded this request to [redacted]

b2
b6
b7C
b7E

# RMS Request Number: 0053298

| | |
|---|---|
| Request ID : 0053298 | Performance Indicator : Technical Expertise |
| Status : Closed          Opened : 3/22/2001  8:49:00AM | Closed : 3/29/2001  4:31:26PM |

**Requestor Name :** 

**Phone :** 865-

**Case Number :**

b6
b7C

**Office :** KNOXVILLE

**Office Code :** 3370-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with installing DCS3000 TIII workstation @ offsite.

b6
b7C

**Worklog :** 9/24/2004 8:12:00 PM

3/22/2001 8:49:31 AM                Will travel to Knoxville before 4/2/01 to provide assistance. assigned/forwarded request to 
9/2/2005 11:21:09 AM
                    has Reassigned or Forwarded this request to

# RMS Request Number:        *0053306*

| | |
|---|---|
| **Request ID :** 0053306 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 3/22/2001 10:24:00AM | **Closed :** 3/29/2001 4:31:12PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** OBCI |
| **Phone :** | **Office Code :** |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reporting problems with DCS3000 - Pittsburgh [ ] pen register.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:12:00 PM

3/22/2001 10:24:08 AM [ ] Logged into DCS3000 - Pitt, [ ] and discovered system had been shut down. Rebooted computer, logged in and started DCS3000 software. [ ] assigned/forwarded request to [ ]

9/2/2005 11:21:09 AM [ ] [ ] has Reassigned or Forwarded this request to [ ]

# *RMS Request Number:* *0053473*

| | |
|---|---|
| **Request ID :** 0053473 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 3/29/2001  10:27:00AM | **Closed :** 3/29/2001  4:30:22PM |

**Requestor Name :** [redacted]

**Phone :** 217-[redacted]        b6
                                   b7C
**Case Number :**

**Office :** SPRINGFIELD

**Office Code :** 3860-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Cable to connect DCS 3000 to 3094.

**Worklog :** 9/24/2004 8:12:03 PM
[redacted]
  3/29/2001 10:27:59 AM [redacted]
assigned/forwarded request to [redacted]
3/29/2001 10:34:49 AM [redacted] Shipped cable to
Springfield on 3/29/01.    3/29/2001 1:00:25 PM [redacted]
Shipment completed
9/2/2005 11:21:09 AM
[redacted] has Reassigned or Forwarded this request to
[redacted]

            b6
            b7C

# *RMS Request Number:* *0053489*

| Request ID : 0053489 | Performance Indicator : Technical Expertise |
|---|---|

**Status :** Closed     **Opened :** 3/29/2001  3:03:00PM     **Closed :** 3/29/2001  4:29:44PM

| | |
|---|---|
| **Requestor Name :** | **Office :** BALTIMORE |
| **Phone :** 410     b6 b7C | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported connectivity problems with DCS3000 [ ] Server.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:12:04 PM

3/29/2001 3:03:15 PM [ ] Informed him that there is a 'bug' in the MultiServer Application which does not effect its ability to operate but only displays annoying messages on the screen....told him to 'shut-down' and 'restart' the app and that should fix his problems. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:10 AM
[ ] has Reassigned or Forwarded this request to

## RMS Request Number:                 *0053490*

| | |
|---|---|
| **Request ID :** 0053490 | **Performance Indicator :** Tactical Development |
| **Status :** Closed          **Opened :** 3/29/2001   3:06:00PM | **Closed   :** 4/27/2001   3:04:52PM |

**Requestor Name** [ ]

**Phone :** 703[ ]                         b6
                                           b7C
**Case Number :**

**Office :** DEA

**Office Code :** 0781-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Requesting assistance with DCS3000 software installation.

                                           b6
                                           b7C

**Worklog :** 9/24/2004 8:12:04 PM
[ ]
   3/29/2001 3:06:33 PM [ ] Informed him that the DCS_IVR Authentication System is online and gave him the phone # and instructions on its operation. [ ] assigned/forwarded request to [ ]
3/29/2001 4:01:16 PM [ ] assigned/forwarded request to [ ]          4/6/2001 4:54:25 PM
[ ] assigned/forwarded request to [ ]
[ ] 4/26/2001 4:10:09 PM [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:10 AM
[ ] has Reassigned or Forwarded this request to
[ ]

November 08, 2006

## RMS Request Number: 0053493

| | |
|---|---|
| Request ID : 0053493 | Performance Indicator : Tactical Development |
| Status : Closed          Opened : 3/29/2001   3:08:00PM | Closed   : 3/29/2001   4:29:31PM |

| | |
|---|---|
| Requestor Name : | Office : DEA |
| Phone : | Office Code : |
| Case Number : | Investigative Program : |

b6
b7C

| | |
|---|---|
| Assigned to Name : | Program Manager : |
| Assigned To Group : TICTU | Program/Type : Technical Access (Wireless) |
| Category : TICTU | |
| Item: DCS 3000 | |

**Requested Support :** Requesting assistance with DCS3000 Software Installation.

b6
b7C

**Worklog :** 9/24/2004 8:12:04 PM

3/29/2001 3:08:54 PM [ ] Gave him phone number to DCS_IVR Authentication System. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:10 AM
[ ] has Reassigned or Forwarded this request to [ ]

November 08, 2006

# RMS Request Number: *0053494*

| | |
|---|---|
| **Request ID :** 0053494 | **Performance Indicator :** Tactical Development |
| **Status :** Closed      **Opened :** 3/29/2001   3:10:00PM | **Closed :** 3/29/2001   4:29:09PM |

| | | |
|---|---|---|
| **Requestor Name :** [ ] | | **Office :** New York State Police |
| **Phone :** | b6 | **Office Code :** |
| **Case Number :** | b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

| **Requested Support :** Requesting assistance with DCS3000 Software installation. | **Worklog :** 9/24/2004 8:12:04 PM |
|---|---|
| | [ ] <br> 3/29/2001 3:10:04 PM [ ] Gave him phone number to DCS_IVR Authentication System. assigned/forwarded request to [ ] 9/2/2005 11:21:10 AM [ ] has Reassigned or Forwarded this request to [ ] |

b6
b7C

# RMS Request Number: *0053511*

| | |
|---|---|
| **Request ID :** 0053511 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 3/30/2001  10:02:00AM | **Closed :** 6/15/2001  2:47:19PM |

| | |
|---|---|
| **Requestor Name :** SA [____] | **Office :** CHICAGO |
| **Phone :** | **Office Code :** 3150-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [____] | **Program Manager :** [____] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** 1 DCS 3000 Workstation with printer to provide capacity to Chicago for a [____] T-III intercept.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:51:20 PM

3/30/2001 10:02:10 AM 6553  6553 assigned/forwarded request to [____] 3/30/2001 1:26:41 PM [____] assigned/forwarded request to [____] 3/30/2001 1:34:25 PM [____] assigned/forwarded request to [____] 6/15/2001 4:42:17 PM [____] No longer needed. 9/2/2005 11:21:10 AM [____] has Reassigned or Forwarded this request to [____]

## RMS Request Number: 0053546

| | |
|---|---|
| **Request ID :** 0053546 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 3/30/2001  5:09:00PM | **Closed   :** 4/6/2001  2:59:59PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** Citrus County Sheriff's Office |
| **Phone :** | **Office Code :** |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 Software

b6
b7C

**Worklog :** 9/24/2004 8:12:05 PM

3/30/2001 5:09:26 PM
assigned/forwarded request to
3/30/2001 5:14:14 PM
assigned/forwarded request to
4/2/2001 2:51:12 PM          Shipment has been completed
for software.
9/2/2005 11:21:10 AM
has Reassigned or Forwarded this request to

## RMS Request Number: 0053549

| | |
|---|---|
| **Request ID :** 0053549 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed      **Opened :** 4/1/2001 9:49:00AM | **Closed :** 5/14/2001 3:00:01PM |

| | |
|---|---|
| **Requestor Name :** SA _____ | **Office :** CHICAGO |
| **Phone :**      b6 | **Office Code :** 3150-0000 |
| **Case Number :**      b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** _____ | **Program Manager :** _____ |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Assistance from _____ TICTU, to help conduct a pen register switch intercept of a landline target having _____ Per _____ this will require the use of the DCS 3000 system.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 7:51:20 PM
_____ .
4/1/2001 9:49:48 AM 6553 6553 assigned/forwarded request to _____ 4/6/2001 4:54:05 PM _____ assigned/forwarded request to _____ 5/11/2001 8:07:11 AM _____ Chicago decided not to do intercept.
9/2/2005 11:21:10 AM _____
_____ has Reassigned or Forwarded this request to _____

# RMS Request Number:                    *0053567*

| | |
|---|---|
| **Request ID :** 0053567 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 4/2/2001   1:58:00PM | **Closed** : 4/6/2001   2:59:47PM |

**Requestor Name :** [ ]

b6
b7C

**Phone :** 410-[ ]

**Case Number :**

**Office :** BALTIMORE

**Office Code :** 3050-0000

**Investigative Program :**

**Assigned to Name :** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [ ]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with [ ] TIII Intercept (DCS3000).

b2
b6
b7C
b7E

**Worklog -** 9/24/2004 8:12:05 PM
[ ]

  4/2/2001 1:58:03 PM [ ] Discovered Court Order had expired. [ ] assigned/forwarded request to
[ ]

9/2/2005 11:21:10 AM                     [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

# *RMS Request Number:*        *0053570*

| | |
|---|---|
| **Request ID :** 0053570 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 4/2/2001  2:02:00PM | **Closed** : 4/6/2001  2:59:10PM |

**Requestor Name :** [redacted]          b6
                                        b7C
**Phone :** 901[redacted]

**Case Number :**

**Office :** MEMPHIS

**Office Code :** 3440-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Questions regarding converting current DCS3000 [redacted] pen register into a Title III.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:12:05 PM
[redacted]

4/2/2001 2:02:29 PM [redacted] Answered questions, assigned/forwarded request to [redacted]

9/2/2005 11:21:10 AM
[redacted] has Reassigned or Forwarded this request to
[redacted]

# RMS Request Number: 0053571

| | |
|---|---|
| **Request ID :** 0053571 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 4/2/2001  2:04:00PM | **Closed :** 4/6/2001  2:58:58PM |

**Requestor Name :** [redacted]

**Phone :** 901[redacted]

b6
b7C

**Office :** MEMPHIS

**Office Code :** 3440-0000

**Case Number :**

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with DCS3000 - [redacted] pen register.  Hadn't received data from this past weekend.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:12:05 PM

[redacted]

  4/2/2001 2:04:27 PM [redacted] Discovered new IRS was not running MultiServer.  Provided explicit instructions on how-to download data to new Intelligence Research Specialist.  [redacted] assigned/forwarded request to

9/2/2005 11:21:10 AM          [redacted]

[redacted] has Reassigned or Forwarded this request to

## RMS Request Number:                 *0053572*

| | |
|---|---|
| **Request ID :** 0053572 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed   **Opened :** 4/2/2001  2:06:00PM | **Closed   :** 4/6/2001  2:58:46PM |

**Requestor Name** [ ]                        b6
**Phone :** 888[ ]                             b7C
**Case Number :**

**Office :** OBCI
**Office Code :**
**Investigative Program :**

**Assigned to Name** [ ]
**Assigned To Group :** TICTU
**Category :** TICTU
**Item:** DCS 3000

**Program Manager :** [ ]
**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported new expiration date on DCS3000 [ ] (Pittsburgh) pen register.  Would like me to update DCS3000 Server in Pittsburgh.

**Worklog :** 9/24/2004 8:12:05 PM
[ ]
  4/2/2001 2:06:02 PM [ ] Updated DCS3000 System
a[ ]        Pittsburgh. [ ] assigned/forwarded
request to [ ]
9/2/2005 11:21:10 AM
[ ]       has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

# RMS Request Number: 0053642

| | |
|---|---|
| **Request ID :** 0053642 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed  **Opened :** 4/4/2001  11:24:00AM | **Closed :** 4/18/2001  3:33:11PM |

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** HOUSTON |
| **Phone :** 713/[ ]  b6 | **Office Code :** 3290-0000 |
| **Case Number :**  b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Houston Division is anticipating a Title III on a [ ] phone in the near future. Houston is capable of intercepting the telephone portion via the DCS 3000, however, the Case Agent suspects that the subject is also using the encrypted portion to communicate/facilitate drug trafficking. It is requested that ERF provide the Technical Support/Equipment needed to facilitate the interception of the encrypted portion.

**Worklog :** 9/24/2004 7:51:22 PM
[ ]
    4/4/2001 11:24:07 AM 6540 6540 assigned/forwarded request to [ ]  4/4/2001 2:41:23 PM
[ ] assigned/forwarded request to [ ]
[ ]  4/6/2001 4:48:19 PM [ ]
assigned/forwarded request to [ ]
4/6/2001 4:49:51 PM [ ]
assigned/forwarded request to [ ]
4/18/2001 5:31:50 PM [ ]   Contacted [ ]
Explained that FBI solution is not yet available.
9/2/2005 11:21:11 AM [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

b2
b6
b7C
b7E

# RMS Request Number: *0053649*

**Request ID :** 0053649

**Performance Indicator :** Technical Expertise

**Status :** Closed          **Opened :** 4/4/2001   1:38:00PM          **Closed   :** 4/6/2001   2:57:34PM

**Requestor Name :** [ ]

**Office :** [ ]          b7D

**Phone :**

**Office Code :**

**Case Number :**          b6
b7C

**Investigative Program :**

**Assigned to Name :** [ ]

**Program Manager :** [ ]

**Assigned To Group :** TICTU

**Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting assistance with DCS3000 Software installation.

**Worklog :** 9/24/2004 8:12:07 PM
[ ]

4/4/2001 1:38:07 PM [ ] Provided assistance using DCS_IVR System. [ ] assigned/forwarded request to
[ ]

9/2/2005 11:21:11 AM
[ ] has Reassigned or Forwarded this request to
[ ]

b6
b7C

## RMS Request Number:     0053650

---

**Request ID : 0053650**          **Performance Indicator :** Technical Expertise

**Status :** Closed     **Opened :** 4/4/2001   1:38:00PM     **Closed :** 4/6/2001   2:57:20PM

---

**Requestor Name :** [ ]          **Office :** [ ]    b7D

**Phone :**              b6        **Office Code :**

**Case Number :**        b7C      **Investigative Program :**

---

**Assigned to Name :** [ ]        **Program Manager :** [ ]

**Assigned To Group :** TICTU        **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

---

**Requested Support :** Requesting assistance with DCS3000 Software installation.

b6
b7C

**Worklog :** 9/24/2004 8:12:07 PM

[ ]

   4/4/2001 1:38:56 PM [ ] Provided assistance using DCS_IVR System  [ ] assigned/forwarded request to

9/2/2005 11:21:11 AM        [ ]
[ ] has Reassigned or Forwarded this request to

# RMS Request Number:    *0053651*

| | |
|---|---|
| **Request ID :** 0053651 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed          **Opened :** 4/4/2001   1:40:00PM | **Closed   :** 4/6/2001   2:57:06PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** DEA |
| **Phone :**                                          b6 | **Office Code :** |
| **Case Number :**                                b7C | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting assistance with DCS3000 Software Installation.

**Worklog :** 9/24/2004 8:12:07 PM

4/4/2001 1:40:27 PM                Provided assistance using DCS IVR System.                assigned/forwarded request to

9/2/2005 11:21:11 AM

                 has Reassigned or Forwarded this request to

b6
b7C

# RMS Request Number:                    0053652

| | |
|---|---|
| **Request ID :** 0053652 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 4/4/2001  1:42:00PM | **Closed :** 4/6/2001  2:56:55PM |

**Requestor Name :** [redacted]

**Phone :** 865-[redacted]

**Case Number :**

b6
b7C

**Office :** KNOXVILLE

**Office Code :** 3370-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems with DCS3000 Server.

b6
b7C

**Worklog :** 9/24/2004 8:12:07 PM
[redacted]

4/4/2001 1:42:01 PM [redacted] Discovered DCS3000 Server had 'dumped' its configuration. [redacted] assigned/forwarded request to [redacted]

9/2/2005 11:21:11 AM
[redacted] has Reassigned or Forwarded this request to
[redacted]

## RMS Request Number: 0053653

| | |
|---|---|
| **Request ID :** 0053653 | **Performance Indicator :** Technical Expertise |

**Status :** Closed      **Opened :** 4/4/2001   1:42:00PM      **Closed :** 4/6/2001   2:56:41PM

**Requestor Name :**               **Office :** BALTIMORE

**Phone :** 410           **Office Code :** 3050-0000

**Case Number :**           b6    **Investigative Program :**
                          b7C

**Assigned to Name :**           **Program Manager :**

**Assigned To Group :** TICTU          **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

| | |
|---|---|
| **Requested Support :** Requesting assistace with DCS3000 Warrant Database. | **Worklog :** 9/24/2004 8:12:07 PM |
| | 4/4/2001 1:42:55 PM      Provided assistance. |
| | assigned/forwarded request to |
| b6 | 9/2/2005 11:21:11 AM |
| b7C | has Reassigned or Forwarded this request to |

## RMS Request Number:     *0053654*

| | |
|---|---|
| **Request ID :** 0053654 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed    **Opened :** 4/4/2001 1:43:00PM | **Closed :** 4/6/2001 2:56:28PM |

| | |
|---|---|
| **Requestor Name :** | **Office :** BALTIMORE |
| **Phone :** 410 | **Office Code :** 3050-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Requesting assistance setting up DCS3000 client for [ ] Title III.

**Worklog :** 9/24/2004 8:12:07 PM

4/4/2001 1:43:52 PM [ ] Will provided assistance. assigned/forwarded request to [ ]

9/2/2005 11:21:11 AM [ ] has Reassigned or Forwarded this request to [ ]

b2
b6
b7C
b7E

## RMS Request Number:         *0053655*

| | |
|---|---|
| **Request ID** : 0053655 | **Performance Indicator** : Technical Expertise |
| **Status** : Closed    **Opened** : 4/4/2001   1:45:00PM | **Closed**   : 4/6/2001   2:56:13PM |

| | |
|---|---|
| **Requestor Name** : | **Office** : NEWARK |
| **Phone** : 973 | **Office Code** : 3510-0000 |
| **Case Number** : | **Investigative Program** : |

b6
b7C

| | |
|---|---|
| **Assigned to Name** : | **Program Manager** : |
| **Assigned To Group** : TICTU | **Program/Type** : Technical Access (Wireless) |
| **Category** : TICTU | |
| **Item**: DCS 3000 | |

**Requested Support** : Reported problems with DCS3000 Title III in Somerst RA.

**Worklog** : 9/24/2004 8:12:07 PM

4/4/2001 1:45:13 PM [        ] Had to reset serial port on router. [        ] assigned/forwarded request to [        ]

9/2/2005 11:21:11 AM
[        ] has Reassigned or Forwarded this request to [        ]

b6
b7C

# RMS Request Number:           0053656

| | |
|---|---|
| **Request ID : 0053656** | **Performance Indicator** : Technical Expertise |
| **Status** : Closed     **Opened** : 4/4/2001   1:47:00PM | **Closed**   : 4/6/2001   2:56:00PM |

| | |
|---|---|
| **Requestor Name :** | **Office** : NEWARK |
| **Phone : 973** | **Office Code** : 3510-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** | **Program Manager :** |
| **Assigned To Group** : TICTU | **Program/Type** : Technical Access (Wireless) |
| **Category** : TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Reported DCS3000 TIII client was connecting/disconnecting from DCS3000 Server at

**Worklog :** 9/24/2004 8:12:07 PM

4/4/2001 1:47:02 PM [          ] Discovered [          ] s having technical problems with connecting their switches to out DCS Server. [          ] assigned/forwarded request to

9/2/2005 11:21:11 AM

[          ] has Reassigned or Forwarded this request to

b2
b6
b7C
b7E

## RMS Request Number: *0053658*

| | |
|---|---|
| **Request ID : 0053658** | **Performance Indicator :** Technical Expertise |
| **Status :** Closed     **Opened :** 4/4/2001   1:49:00PM | **Closed :** 4/6/2001   2:55:33PM |

**Requestor Name :**

**Phone :** 865

**Case Number :**

b6
b7C

**Office :** KNOXVILLE

**Office Code :** 3370-0000

**Investigative Program :**

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

**Requested Support :** Reported problems connecting Johnson City TIII client to BSM Atlanta.

b6
b7C

**Worklog :** 9/24/2004 8:12:07 PM

4/4/2001 1:49:55 PM Discovered they had accidentaly shut down DCS3000 Server. assigned/forwarded request to
9/2/2005 11:21:11 AM
has Reassigned or Forwarded this request to

## RMS Request Number: 0053663

**Request ID : 0053663**

**Performance Indicator : Capital Equipment**

**Status : Closed**     **Opened : 4/4/2001  1:55:00PM**     **Closed : 4/6/2001  2:54:53PM**

**Requestor Name :** [               ]     **Office : MINNEAPOLIS**

**Phone : 612**[          ]     b6     **Office Code : 3480-0000**

**Case Number :**     b7C     **Investigative Program :**

**Assigned to Name :** [          ]     **Program Manager :** [          ]

**Assigned To Group :** TICTU     **Program/Type :** Technical Access (Wireless)

**Category :** TICTU

**Item:** DCS 3000

**Requested Support :** Requesting DCS3000 recorder control cables and 200' CATV cable for upcoming [      ] TIII.

b2
b6
b7C
b7E

**Worklog :** 9/24/2004 8:12:07 PM
[          ]

4/4/2001 1:55:19 PM [          ] Shipped him the equipment. [          ] assigned/forwarded request to
[          ]

9/2/2005 11:21:11 AM [          ]
[          ] has Reassigned or Forwarded this request to

# RMS Request Number: 0053722

| | |
|---|---|
| **Request ID :** 0053722 | **Performance Indicator :** Technical Expertise |
| **Status :** Closed **Opened :** 4/6/2001 11:42:00AM | **Closed :** 4/27/2001 3:04:14PM |

| | |
|---|---|
| **Requestor Name** [ ] | **Office :** NEWARK |
| **Phone :** 973-[ ] | **Office Code :** 3510-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name** [ ] | **Program Manager** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** Attn [ ] two (2) Newark TTAs need training in support of ongoing case utilizing DCS 3000 Title III

b6
b7C

**Worklog :** 9/24/2004 7:51:23 PM
[ ]
4/6/2001 11:42:48 AM 6576  6576 assigned/forwarded request to [ ]  4/6/2001 3:26:00 PM [ ] assigned/forwarded request to [ ]  4/18/2001 3:58:41 PM [ ] I called [ ] and advised him that it is not a one day training event and that he needs to contact TPU and get into the one week class. [ ] assigned/forwarded request to [ ]
9/2/2005 11:21:12 AM  [ ] [ ] has Reassigned or Forwarded this request to [ ]

November 08, 2006

# RMS Request Number: *0053724*

| | |
|---|---|
| **Request ID :** 0053724 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 4/6/2001  1:10:00PM | **Closed   :** 7/30/2004  1:08:03PM |

**Requestor Name:** [ ]

**Phone :** 973- [ ]

**Case Number :**

b6
b7C

**Office :** NEWARK

**Office Code :** 3510-0000

**Investigative Program :**

**Assigned to Name** [ ]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** Digital/Computer

**Program Manager :** [ ]

**Program/Type :** Traditional Technologies

**Requested Support :** Attn [ ] an additional J3094 DNR-Base IV Windows System to support Newark effort

b6
b7C

**Worklog :** 9/24/2004 7:51:23 PM

4/6/2001 1:10:16 PM 6576  6576 assigned/forwarded request to [ ]    4/9/2001 7:47:20 AM [ ] assigned/forwarded request to [ ]    4/9/2001 10:00:37 AM [ ] left msg. We dont provide an extra system for a field office. I will see what the details are.    4/9/2001 1:01:59 PM [ ] After speaking with [ ] this is needed for the FCI side of the DCS 3000 [ ] reports that the DCS/DMW interface is ongoing. Will report this to [ ]
9/23/2005 12:24:35 PM [ ] [ ] has Reassigned or Forwarded this request to [ ]
10/6/2005 1:45:08 PM [ ] [ ] has Reassigned or Forwarded this request to [ ]

## RMS Request Number: 0053939

---

**Request ID :** 0053939

**Performance Indicator :** Capital Equipment

**Status :** Closed          **Opened :** 4/17/2001   7:59:00AM          **Closed :** 4/19/2001   1:03:48PM

---

**Requestor Name :**

**Phone :** 916

**Case Number :**

b6
b7C

**Office :** SACRAMENTO

**Office Code :** 3720-0000

**Investigative Program :**

---

**Assigned to Name :**

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :**

**Program/Type :** Technical Access (Wireless)

---

**Requested Support :** Cable to connect DCS 3000 to JSI 3094.

b6
b7C

**Worklog :** 9/24/2004 8:12:12 PM

4/17/2001 7:59:21 AM
assigned/forwarded request to
4/17/2001 7:59:48 AM          Shipped cable to
Sacramento on 4/17/2001.    4/17/2001 8:25:24 AM
Completed request to send out 1 Null Modem Cable per
on 4/17/01.
9/2/2005 11:21:12 AM
has Reassigned or Forwarded this request to

## RMS Request Number: **0053940**

| | |
|---|---|
| **Request ID :** 0053940 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed     **Opened :** 4/17/2001 8:06:00AM | **Closed :** 4/19/2001 1:03:35PM |

| | |
|---|---|
| **Requestor Name :** [redacted] | **Office :** AUGUSTA |
| **Phone :** 912[redacted] | **Office Code :** 3040-1318 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [redacted] | **Program Manager :** [redacted] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 T-III workstation

b6
b7C

**Worklog :** 9/24/2004 8:12:12 PM

4/17/2001 8:06:19 AM [redacted]
assigned/forwarded request to [redacted]
4/17/2001 8:07:03 AM [redacted] Shipped workstation on
4/17/2001. 4/17/2001 11:40:50 AM [redacted] Completed
request to send out 1 DCS 3000 T-III Workstation pe[redacted]
[redacted] on 4/17/01.
9/2/2005 11:21:12 AM
[redacted] has Reassigned or Forwarded this request to
[redacted]

# RMS Request Number: *0054010*

**Request ID :** 0054010

**Performance Indicator :** Technical Expertise

**Status :** Closed     **Opened :** 4/19/2001  10:04:00AM     **Closed :** 3/18/2004  11:03:49AM

**Requestor Name :** [____]

**Phone :** 904[____]

**Case Number :**

b6
b7C

**Office :** JACKSONVILLE

**Office Code :** 3330-0000

**Investigative Program :**

**Assigned to Name** [____]

**Assigned To Group :** ATU

**Category :** ATU

**Item:** Cellular Tracking

**Program Manager :** [____]

**Program/Type :** Tracking & Location

**Requested Support :** Requested assistance in tracking a CDMA[____] Phone.

b2
b7E

b6
b7C

**Worklog :** 9/24/2004 8:12:13 PM
[____]

4/19/2001 10:04:02 AM [____] nformed TTA that we were unable to address CDMA format over the air, however there were methods that we could use to ascertain a general location of the user by using a T3 or PN register court order with geographic information on the DCS3000 system.  Offer of assistance extended to Jacksonville office if needed.
[____] assigned/forwarded request to [____]
5/23/2001 3:16:03 PM [____]
assigned/forwarded request to [____]

# RMS Request Number: 0054153

| Request ID : 0054153 | Performance Indicator : Capital Equipment |
|---|---|

**Status :** Closed     **Opened :** 4/25/2001 8:24:00AM     **Closed :** 5/14/2001 3:24:17PM

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** MIAMI |
| **Phone :** 305 [ ] | **Office Code :** 3460-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** WE NEED SIX "NULL MODEM ADAPTERS" (FEMALE DB9 TO MALE DB9) FOR DCS 3000 PCS FOR TITLE III INTERCEPTS

**Worklog :** 9/24/2004 7:51:30 PM
[ ]
4/25/2001 8:24:23 AM 6572 6572 assigned/forwarded request to [ ] 4/27/2001 10:41:34 AM [ ] assigned/forwarded request to [ ]
4/27/2001 4:56:03 PM [ ] assigned/forwarded request to [ ]
5/1/2001 9:19:44 AM [ ] Shipped 3 null modem cables on 5/1/01. 5/1/2001 10:54:28 AM [ ] Completed request to send out 3 Null Modem Adapters per [ ] on 5/1/01.
9/2/2005 11:21:13 AM
[ ] has Reassigned or Forwarded this request to [ ]

b6
b7C

## RMS Request Number: 0054224

| | |
|---|---|
| **Request ID :** 0054224 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed     **Opened :** 4/27/2001 11:24:00AM | **Closed :** 4/27/2001 2:59:12PM |

**Requestor Name :** [redacted]

**Phone :** 601- [redacted]    b6 b7C

**Case Number :**

**Office :** JACKSON

**Office Code :** 3320-0000

**Investigative Program :**

**Assigned to Name :** [redacted]

**Assigned To Group :** TICTU

**Category :** TICTU

**Item:** DCS 3000

**Program Manager :** [redacted]

**Program/Type :** Technical Access (Wireless)

**Requested Support :** DCS 3000 T-III workstation.

b6
b7C

**Worklog :** 9/24/2004 8:12:16 PM

[redacted]

4/27/2001 11:24:03 AM [redacted] assigned/forwarded request to [redacted] 4/27/2001 11:24:27 AM [redacted] Shipped workstation on 4/27/01. 4/27/2001 1:48:00 PM [redacted] Completed request to send out 1 DCS 3000 T-III Workstation per [redacted] on 4/27/01.
9/2/2005 11:21:13 AM
[redacted] has Reassigned or Forwarded this request to [redacted]

# RMS Request Number:        0054224

| | |
|---|---|
| **Request ID :** 0054224 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 4/27/2001  11:24:00AM | **Closed :** 4/27/2001  2:59:12PM |

| | |
|---|---|
| **Requestor Name :** [ ] | **Office :** JACKSON |
| **Phone :** 601- [ ]    b6   b7C | **Office Code :** 3320-0000 |
| **Case Number :** | **Investigative Program :** |

| | |
|---|---|
| **Assigned to Name :** [ ] | **Program Manager :** [ ] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** DCS 3000 T-III workstation.

b6
b7C

**Worklog :** 9/24/2004 8:12:16 PM
[ ]
4/27/2001 11:24:03 AM [ ]
assigned/forwarded request to [ ]
4/27/2001 11:24:27 AM [ ] Shipped workstation on
4/27/01.    4/27/2001 1:48:00 PM [ ] Completed
request to send out 1 DCS 3000 T-III Workstation per [ ]
[ ] on 4/27/01.
9/2/2005 11:21:13 AM [ ]
[ ] has Reassigned or Forwarded this request to
[ ]

# RMS Request Number: 0054356

| | |
|---|---|
| **Request ID :** 0054356 | **Performance Indicator :** Capital Equipment |
| **Status :** Closed    **Opened :** 5/3/2001   2:17:00PM | **Closed** : 6/5/2001  2:54:13PM |

| | |
|---|---|
| **Requestor Name :** ASSA[____] | **Office :** NEW YORK CITY |
| **Phone :** 212[____] | **Office Code :** 3540-0000 |
| **Case Number :** | **Investigative Program :** |

b6
b7C

| | |
|---|---|
| **Assigned to Name :** [____] | **Program Manager :** [____] |
| **Assigned To Group :** TICTU | **Program/Type :** Technical Access (Wireless) |
| **Category :** TICTU | |
| **Item:** DCS 3000 | |

**Requested Support :** TWO(2) DCS 3000 COMPUTERS.
ONE(1) FAX MACHINE FOR THE CMP.

b6
b7C

**Worklog :** 9/24/2004 7:51:33 PM
[____]
   5/3/2001 2:17:51 PM 6579  6579 assigned/forwarded
request to[____]      5/3/2001 2:49:10 PM
[____]            [____]assigned/forwarded request to[____]
[____]       5/9/2001 2:47:17 PM[____]Talked to NY
FO on 5/9, advised we will send DCS computers but can not
help with FAX machine.` [____]assigned/forwarded
request to[____]       5/10/2001 9:46:34 AM
[____]Computers being ordered.  At least one week until
ship date.   5/31/2001 9:49:53 AM[____]REQUEST ID
55171 By[____]is the shipment of these requested
computers.
9/2/2005 11:21:13 AM                    [____]
[____]has Reassigned or Forwarded this request to
[____]

## *RMS Request Number:*   **0054433**

| | |
|---|---|
| **Request ID :** 0054433 | **Performance Indicator :** Capital Equipment |

**Status :** Closed      **Opened :** 5/7/2001 12:37:00PM      **Closed :** 10/12/2001 8:54:44AM

**Requestor Name :** [ ]
**Phone :** 414[ ]    b6 b7C
**Case Number :**

**Office :** MILWAUKEE
**Office Code :** 3470-0000
**Investigative Program :**

**Assigned to Name :** [ ]
**Assigned To Group :** TICTU
**Category :** TICTU
**Item:** DCS 3000

**Program Manager :** [ ]
**Program/Type :** Technical Access (Wireless)

**Requested Support :** Milwaukee requests one DCS 3000 computer system and four interface boxes and four modems to connnect to four [ ] switches in Wisconsin. In addition, Milwaukee requests ERF technical assistance in installing the above equipment in the four MTSO's. The four MTSO's are as follows: New Berlin, WI [ ] DMS 100, NTX 08 Load, lease line. Brookfield, WI: [ ] DMS 100, NTX 08 Load, lease line. Madison, WI: [ ] DMS 100, NTX 08 Load, POTS line. Menasha, WI: [ ] DMS 100, NTX 09 Load, Pots line. It should be noted that two other MTSO's are up (LaCrosse and Stevens Point) and two other switches are being opened (Green Bay and Janesville) in the future. At this time, these switches will not be utilized until an actual Pen register request is obtained. However, additional equipment will be needed at a later date to fully cover the Wisconsin [ ] area.

b2
b7E

**Worklog :** 9/24/2004 7:51:34 PM
[ ]
5/7/2001 12:37:41 PM 6573 6573 assigned/forwarded request to [ ] 5/9/2001 2:39:25 PM [ ] assigned/forwarded request to [ ] 5/10/2001 9:47:42 AM [ ] Equipment on order. At least 2 weeks until delivery. 7/25/2001 8:54:49 AM [ ] Scheduling to travel 8/13 to isntall. 10/11/2001 2:37:52 PM [ ] Completed request to send out DCS 3000 equipment per [ ] on 10/11/01. 9/2/2005 11:21:13 AM [ ] has Reassigned or Forwarded this request to [ ]
b6 b7C