



Norfolk VA PD

Transparency Portal

Last Updated: Tue Mar 31 2026

Overview

The Norfolk Police Department (NPD) uses Flock Safety technology to capture objective evidence without compromising on individual privacy. NPD utilizes retroactive searches to solve crimes after they've occurred. Additionally, NPD utilizes real time alerting of hotlist vehicles to capture suspected criminals. In an effort to ensure proper usage and guardrails are in place, they have made the below policies and usage statistics available to the public.

Policies



What's Detected

License Plates, Vehicles



What's Not Detected

Facial Recognition, People, Gender, Race



Acceptable Use Policy

Data is used for law enforcement purposes only. Data is owned by NPD and is never sold to third parties.



Prohibited Uses

Any purpose other than law enforcement, usage based solely on a protected class (i.e. race, sex, religion), personal use, interference with any individual engaged in a lawful activity including lawfully protected speech.



Access Policy

All system access is limited to (i) criminal investigations of suspected violations of state or local law, (ii) active investigations into missing persons, endangered persons, or human trafficking, and (iii) receipt of notifications related to stolen vehicles, stolen license plates, missing persons, endangered persons, or human trafficking.



Hotlist Policy

No action resulting from a hotlist hit is taken until the hit has been verified by NPD personnel, and no license plate will be added to a hotlist until a written request is made, reviewed, and approved by a supervisor.

Usage



Data Retention (In Days)

21 days



Number of Owned Cameras Operated by NPD

175



Hotlists Alerted On

NCMEC Amber Alert, NCIC - VSP



Vehicles Detected in the Last 30 Days

1,017,464



Hotlist Hits in the Last 30 Days

8,453



Searches in the Last 30 Days

2,639

Additional Info

Norfolk Police Department General Order Flock Safety Automated License Plate Reader System

<https://public.powerdms.com/NORFOLK/tree/documents/3969086>