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Governor Gavin Newsom State of California 1021 O Street, Suite 9000 Sacramento, CA 95814

RE: SB 7 (McNerney) – REQUEST FOR SIGNATURE

Dear Governor Newsom:

The undersigned organizations respectfully urge you to sign SB 7 (McNerney) that will set reasonable guardrails on the use of Automated Decision-Making Systems (ADS) in the workplace. The bill does not ban the use of ADS but ensures that there is human oversight of the ADS that impacts workers most—discipline, firing, and deactivation. This is one of the first bills in the nation to address the new threat of management by machine with no human oversight.

Employer use of ADS in the workplace is already widespread and largely unregulated. A recent national survey of managers found that 60 percent use generative artificial intelligence tools to make decisions that impact employes, including giving raises, promotions, and terminations. Two-thirds of managers using these tools to manage workers have not had any formal AI training. Despite the lack of training or guardrails, the survey found 20 percent of managers allowed the GenAI or ADS to make final decisions about workers with no human oversight or input.

If not deployed responsibly, ADS systems to manage workers can create devastating consequences for workers and employers. Amazon Flex drivers report being fired for circumstances beyond their control like road work, traffic jams, or locked apartment complexes. Nurses working through gig companies like ShiftKey or Clipboard report being deactivated for non-attendance, despite being sick, a car breaking down, or family emergencies. And the use of ADS in brick-and-mortar workplaces is increasing with Amazon warehouse workers also being fired by machines based on an opaque algorithmic model.

In order to protect workers from automated management, SB 7 (McNerney), the No Robot Bosses Act enacts guardrails to prevent arbitrary, biased, or erroneous decisions by machines. The bill has three main requirements:

- 1) Notification to workers before an employer implements ADS systems for employment-related decisions.
- 2) Requires human oversight and review of automated decision-making systems used to discipline, fire or deactivate a worker. The human reviewer must also provide corroborating evidence for the decision to prevent algorithmic bias.
- 3) Allows workers to access 12 months of their own data collected by an ADS once annually to verify the information.

SB 7 does not ban the use of ADS or evolving technologies in the workplace. It sets parameters on its use to ensure appropriate human oversight of the most consequential decisions for workers. It also increases transparency and allows limited access to data to start to foster understanding of the technology that is rapidly being deployed in workplaces today faster than regulations.

For these reasons, we urge you to sign SB 7 (McNerney) into law when it comes before you.

Sincerely,

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