September 3, 2016

**VIA ELECTRONIC FILING**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554


Dear Ms. Dortch:

On September 1, 2016, Ernesto Falcon with the Electronic Frontier Foundation (EFF), Colin Sullivan with Patreon, and Laura Chernikoff with the Internet Creators Guild (ICG) spoke by telephone call with Counselor to the Chairman Gigi Sohn along with FCC staff Scott Jordan and Jessica Almond.

Patreon is a crowd-funding platform that assists independent content creators to obtain funding from their fans. Over 25,000 creators receive funding from fans through Patreon’s services with many making their living exclusively through producing content on open platforms. The ICG represents professional creators of online video content and provides them a voice on policy matters that impact their membership.

Both Patreon and the ICG work closely with thousands of independent content creators that rely on open platforms on the Internet to be discovered, build a following, and monetize their content. They informed the FCC staff that proposals circulated by the cable industry\(^1\) with the endorsement of large content companies would have a detrimental impact on small content creators. In particular, any attempts by the FCC to restrict search functionality or restrictions on 3rd party manufacturers in developing their own user interface will negatively impact independent creators in favor of large established interests.

**A “Licensed Search Only” Will Harm Small Content Creators**

The cable proposal states that the FCC should restrict the ability of set-top boxes to search for content from only “licensed content.” EFF explained that such a restriction in practice would be under inclusive of available lawful content to the harm of independent content creators. ICG and Patreon further informed FCC staff that any restriction on search would harm their clients’ and members’ ability to make their living through open platforms and rely on consumers’ ability to discover their content. Discoverability is in

---

\(^{1}\) See NCTA & AT&T Response to questions about open standards HTML5 Apps-based approach, MB Docket No. 16-42, CS Docket No. 97-80 (July 21, 2016).
fact essential to their ability to cultivate niche audiences in order to generate revenue to
create and monetize high production projects. Both Patreon and ICG expressed concerns
that the FCC could in fact create a divide between small content creators and large
established entities that favors content carried by cable companies.

**FCC Should Avoid Regulating User Interfaces**

ICG and Patreon strongly urged the FCC to refrain from regulating the user interface of
set-top boxes in order to preserve their capacity to respond to market changes. A primary
method of independent content creators to monetize their content is to have multiple
ways to engage with their audiences either through engaging in direct commentary with
their audiences, cross promotional activities with other applications, and advertising
merchandise through their content. In order for these methods of engagement to be viable
in 3rd party set-top boxes, parties believed that manufacturers must be free to update and
modify their user interfaces to respond to consumer behavior.

Please direct any questions to the undersigned.

Sincerely,

/s/ Ernesto Falcon
Legislative Counsel
Electronic Frontier Foundation